

# YouGov / BB Partners Survey Results

Sample Size: 4097 adults in GB

Fieldwork: 13th - 15th September 2023

	Vote in 2019 GE			2016 EU Ref		Gender		Age				Social Grade		Country			Region in England				Healthcare professionals		
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London		Rest of South	
<b>Weighted Sample</b>	<b>4097</b>	1339	991	348	1444	1526	1983	2114	430	1692	1012	963	2335	1762	3536	205	356	987	680	496	1372	232	
<b>Unweighted Sample</b>	<b>4097</b>	1378	1002	373	1676	1575	1856	2241	284	1694	1055	1064	2558	1539	3510	213	374	977	704	400	1429	236	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about how funding for the NHS is allocated, which of the following do you think the Government should be prioritising right now?  
Please choose up to three.

Accident and Emergency (A&E) services	54	58	54	46	52	55	56	53	60	53	52	57	55	54	54	58	55	54	55	51	55	46
GP surgeries	52	56	52	57	54	55	52	52	45	50	53	58	53	51	53	43	50	49	52	52	56	50
Mental health services	38	29	50	40	45	31	30	45	48	42	36	27	39	37	37	33	43	39	36	41	36	40
Non-emergency hospital services (e.g. operations, x-rays, CT scans)	29	36	26	27	28	34	30	28	25	25	32	35	30	29	29	36	31	28	31	25	29	24
Dentists	28	33	25	34	29	33	27	30	16	23	34	37	26	32	28	35	25	30	24	19	33	30
Social care	24	23	29	34	32	22	24	24	16	22	29	26	27	20	24	22	24	24	23	29	23	35
Children's services	13	10	15	10	12	11	11	14	13	17	10	7	13	13	13	10	13	14	13	11	12	16
Walk-in centres	10	12	8	12	10	11	11	10	10	9	10	13	10	10	11	8	5	11	9	14	10	8
NHS 111 services	6	5	4	5	5	4	5	6	10	6	5	6	5	6	6	6	9	5	6	8	5	2
Pharmacies	3	3	1	3	2	3	3	3	5	2	2	4	2	3	3	2	4	3	4	3	2	5
Sexual health services	1	0	1	1	1	1	1	1	3	1	0	0	1	1	1	0	2	1	0	3	1	1
Opticians	0	0	0	0	0	0	1	0	1	0	0	0	1	0	0	0	1	1	0	1	0	1
Other	1	1	1	3	2	1	2	1	1	2	1	1	2	1	1	1	0	2	2	2	1	1
Don't know	7	5	5	3	4	6	9	5	11	8	5	5	6	8	7	11	6	7	8	8	6	6

Generally speaking, if you had a minor ailment or injury, which of the following services would you go to?

GP	37	35	39	38	37	34	39	35	45	37	36	34	39	34	37	37	37	38	34	40	37	29
Walk-in centre	17	18	16	24	18	19	18	17	18	17	16	19	18	17	18	15	11	20	16	21	17	25
Pharmacy	30	33	33	26	32	32	23	36	14	27	35	35	28	31	29	34	34	29	32	22	30	34
Accident and Emergency (A&E) services	4	3	3	3	3	3	5	3	5	4	3	3	3	5	4	2	5	3	4	5	3	4
Somewhere else	6	5	6	4	5	6	7	4	6	7	5	5	6	5	6	6	7	7	6	4	5	4
Don't know	7	6	5	7	5	6	9	6	11	8	5	5	6	8	7	7	6	3	8	9	9	5

Sample Size: 4097 adults in GB  
Fieldwork: 13th - 15th September 2023

	Vote in 2019 GE				2016 EU Ref		Gender		Age				Social Grade		Country			Region in England				Healthcare professionals
Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South		
<b>Weighted Sample</b>	<b>4097</b>	<b>1339</b>	<b>991</b>	<b>348</b>	<b>1444</b>	<b>1526</b>	<b>1983</b>	<b>2114</b>	<b>430</b>	<b>1692</b>	<b>1012</b>	<b>963</b>	<b>2335</b>	<b>1762</b>	<b>3536</b>	<b>205</b>	<b>356</b>	<b>987</b>	<b>680</b>	<b>496</b>	<b>1372</b>	<b>232</b>
<b>Unweighted Sample</b>	<b>4097</b>	<b>1378</b>	<b>1002</b>	<b>373</b>	<b>1676</b>	<b>1575</b>	<b>1856</b>	<b>2241</b>	<b>284</b>	<b>1694</b>	<b>1055</b>	<b>1064</b>	<b>2558</b>	<b>1539</b>	<b>3510</b>	<b>213</b>	<b>374</b>	<b>977</b>	<b>704</b>	<b>400</b>	<b>1429</b>	<b>236</b>
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

And which service would you PREFER to go to?

GP	55	58	58	58	55	56	56	54	51	52	55	61	56	53	56	49	48	57	56	54	55	49
Walk-in centre	17	17	17	20	20	17	16	18	13	17	20	16	18	15	17	17	17	17	15	18	18	20
Pharmacy	14	14	15	10	15	14	12	16	11	14	16	14	13	16	14	17	17	13	15	14	14	19
Accident and Emergency (A&E) services	5	4	3	5	3	4	5	4	6	4	4	5	4	6	4	7	7	4	4	5	4	4
Somewhere else	3	3	2	3	2	4	4	2	6	4	2	2	3	3	3	5	3	4	3	2	3	1
Don't know	6	5	5	4	4	5	7	6	12	9	3	3	6	7	6	5	8	5	8	7	7	6

How important is it, if at all, that you see the same doctor every time you visit the GP surgery?

Very important	19	23	16	14	15	25	16	21	9	14	22	28	16	23	19	24	17	21	19	15	18	21
Fairly important	38	38	40	40	39	38	39	36	38	36	37	42	39	36	38	29	39	36	35	46	38	34
<b>TOTAL IMPORTANT</b>	<b>57</b>	<b>61</b>	<b>56</b>	<b>54</b>	<b>54</b>	<b>63</b>	<b>55</b>	<b>57</b>	<b>47</b>	<b>50</b>	<b>59</b>	<b>70</b>	<b>55</b>	<b>59</b>	<b>57</b>	<b>53</b>	<b>56</b>	<b>57</b>	<b>54</b>	<b>61</b>	<b>56</b>	<b>55</b>
Not very important	29	27	30	30	31	26	29	29	31	32	29	22	31	26	29	24	29	30	30	27	29	30
Not at all important	12	11	13	15	14	10	13	11	15	15	12	6	13	11	12	20	12	12	13	10	12	13
<b>TOTAL NOT IMPORTANT</b>	<b>41</b>	<b>38</b>	<b>43</b>	<b>45</b>	<b>45</b>	<b>36</b>	<b>42</b>	<b>40</b>	<b>46</b>	<b>47</b>	<b>41</b>	<b>28</b>	<b>44</b>	<b>37</b>	<b>41</b>	<b>44</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>37</b>	<b>41</b>	<b>43</b>
Don't know	3	1	2	1	1	1	3	2	7	3	1	1	2	4	2	4	3	2	3	3	2	1

You previously said that it is important that you see the same doctor every time you visit the GP surgery. Which of the following, if any, best explain why that is? Please tick all that apply.

[Asked only to those who said it is important that they see the same doctor every time they visit the GP surgery; n=2359]

Seeing the same GP means I do not need to explain my medical history each time	73	72	75	71	74	72	70	75	78	73	73	71	72	73	73	67	72	73	73	72	74	71
I believe I will get more accurate diagnoses if I see the same GP every time	56	60	56	50	54	59	57	55	56	53	57	60	57	55	56	54	62	57	56	56	55	58
Seeing the same GP each time would make me less anxious about my appointment	37	32	41	31	36	33	35	40	52	43	34	29	37	38	38	31	36	37	40	39	36	36
I want to be on first-name terms with my GP	8	7	8	7	7	7	11	5	15	9	8	5	9	8	8	10	10	7	6	10	9	11
Another reason [See Tab 1]	5	5	5	9	5	5	4	6	6	5	4	6	5	5	5	5	3	4	6	6	6	7
Don't know	1	1	2	2	1	1	2	1	3	2	1	0	1	1	1	1	1	1	2	4	0	1



Sample Size: 4097 adults in GB  
Fieldwork: 13th - 15th September 2023

	Vote in 2019 GE				2016 EU Ref		Gender		Age				Social Grade		Country			Region in England				Healthcare professionals	
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South		
<b>Weighted Sample</b>	<b>4097</b>	<b>1339</b>	<b>991</b>	<b>348</b>	<b>1444</b>	<b>1526</b>	<b>1983</b>	<b>2114</b>	<b>430</b>	<b>1692</b>	<b>1012</b>	<b>963</b>	<b>2335</b>	<b>1762</b>	<b>3536</b>	<b>205</b>	<b>356</b>	<b>987</b>	<b>680</b>	<b>496</b>	<b>1372</b>	<b>232</b>	
<b>Unweighted Sample</b>	<b>4097</b>	<b>1378</b>	<b>1002</b>	<b>373</b>	<b>1676</b>	<b>1575</b>	<b>1856</b>	<b>2241</b>	<b>284</b>	<b>1694</b>	<b>1055</b>	<b>1064</b>	<b>2558</b>	<b>1539</b>	<b>3510</b>	<b>213</b>	<b>374</b>	<b>977</b>	<b>704</b>	<b>400</b>	<b>1429</b>	<b>236</b>	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

**They understand my culture**

Very important	16	16	18	13	14	18	15	18	14	15	16	20	14	19	16	17	18	17	16	19	14	19
Fairly important	28	25	32	28	31	24	27	30	36	28	25	29	28	29	28	30	34	26	26	29	29	29
<b>TOTAL IMPORTANT</b>	<b>44</b>	<b>41</b>	<b>50</b>	<b>41</b>	<b>45</b>	<b>42</b>	<b>42</b>	<b>48</b>	<b>50</b>	<b>43</b>	<b>41</b>	<b>49</b>	<b>42</b>	<b>48</b>	<b>44</b>	<b>47</b>	<b>52</b>	<b>43</b>	<b>42</b>	<b>48</b>	<b>43</b>	<b>48</b>
Not very important	29	31	29	35	31	29	31	28	23	30	30	30	32	26	30	28	26	30	29	32	29	25
Not important at all	20	24	15	19	19	24	23	18	17	20	25	16	21	18	21	18	16	21	22	16	22	20
<b>TOTAL NOT IMPORTANT</b>	<b>49</b>	<b>55</b>	<b>44</b>	<b>54</b>	<b>50</b>	<b>53</b>	<b>54</b>	<b>46</b>	<b>40</b>	<b>50</b>	<b>55</b>	<b>46</b>	<b>53</b>	<b>44</b>	<b>51</b>	<b>46</b>	<b>42</b>	<b>51</b>	<b>51</b>	<b>48</b>	<b>51</b>	<b>45</b>
Don't know	6	4	5	5	5	5	5	7	10	7	4	5	5	8	6	8	6	5	7	5	7	7

**They offer long-term support for any medical conditions**

Very important	64	66	71	63	66	67	58	70	55	58	70	72	63	66	64	64	62	63	66	62	65	67
Fairly important	31	31	26	34	31	29	36	26	36	35	27	26	33	29	31	28	31	33	29	33	30	28
<b>TOTAL IMPORTANT</b>	<b>95</b>	<b>97</b>	<b>97</b>	<b>97</b>	<b>97</b>	<b>96</b>	<b>94</b>	<b>96</b>	<b>91</b>	<b>93</b>	<b>97</b>	<b>98</b>	<b>96</b>	<b>95</b>	<b>95</b>	<b>92</b>	<b>93</b>	<b>96</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>
Not very important	2	2	2	1	1	2	2	2	3	3	1	1	2	2	2	3	2	2	2	3	2	2
Not important at all	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	2
<b>TOTAL NOT IMPORTANT</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>4</b>
Don't know	3	2	1	1	2	2	3	2	5	4	1	1	2	3	2	4	5	2	3	2	2	2

**They can treat a wide range of medical issues**

Very important	66	69	69	61	67	69	60	72	58	64	70	69	64	69	67	68	61	67	69	61	67	67
Fairly important	30	29	29	36	31	28	34	26	33	31	28	29	33	26	30	26	35	30	26	33	29	30
<b>TOTAL IMPORTANT</b>	<b>96</b>	<b>98</b>	<b>98</b>	<b>97</b>	<b>98</b>	<b>97</b>	<b>94</b>	<b>98</b>	<b>91</b>	<b>95</b>	<b>98</b>	<b>98</b>	<b>97</b>	<b>95</b>	<b>97</b>	<b>94</b>	<b>96</b>	<b>97</b>	<b>95</b>	<b>94</b>	<b>96</b>	<b>97</b>
Not very important	2	2	1	2	1	2	2	1	3	2	1	1	2	2	2	2	1	1	2	3	2	0
Not important at all	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	0	0
<b>TOTAL NOT IMPORTANT</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>
Don't know	2	1	1	1	1	1	3	1	5	3	0	1	1	3	2	4	3	1	3	2	2	3

**The service is easy to use**

Very important	63	65	66	64	64	66	58	67	57	60	68	65	63	63	63	61	64	62	63	61	64	64
Fairly important	33	33	32	35	33	32	37	30	35	35	30	33	34	33	34	31	32	34	34	36	33	31
<b>TOTAL IMPORTANT</b>	<b>96</b>	<b>98</b>	<b>98</b>	<b>99</b>	<b>97</b>	<b>98</b>	<b>95</b>	<b>97</b>	<b>92</b>	<b>95</b>	<b>98</b>	<b>98</b>	<b>97</b>	<b>96</b>	<b>97</b>	<b>92</b>	<b>96</b>	<b>96</b>	<b>97</b>	<b>97</b>	<b>97</b>	<b>95</b>
Not very important	2	1	1	1	2	1	2	2	4	2	1	1	2	2	2	4	3	2	1	1	2	2
Not important at all	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL NOT IMPORTANT</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>
Don't know	2	1	1	0	1	1	3	1	4	3	1	1	1	3	2	3	2	2	2	2	2	2

\*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.