

YouGov Survey Results

Sample Size: 1086 Adults in London
Fieldwork: 18th - 25th October 2024

	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Region of London (1)					Region of London (2)		Ethnicity	
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West	Inner London	Outer London	White	BME
Weighted Sample	1086	162	342	88	70	462	302	531	555	124	564	235	164	641	445	207	152	225	304	198	377	709	608	462
Unweighted Sample	1086	139	360	95	82	493	239	420	666	96	556	261	173	764	322	209	149	225	303	200	390	696	622	394
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

On a typical week, approximately how many days would you say you use each of the following forms of transport in London?

Bus

7 days	3	2	2	0	2	2	4	2	4	6	4	1	3	1	6	4	7	3	1	3	3	3	2	5
6 days	3	2	3	2	1	3	3	2	4	5	2	5	2	3	3	2	4	3	3	2	2	3	3	3
5 days	9	9	9	10	8	8	8	11	8	12	12	4	6	9	10	16	9	12	5	6	13	7	8	11
4 days	5	3	7	9	4	6	4	5	5	9	4	4	7	6	5	6	3	5	5	6	5	5	6	4
3 days	9	10	9	12	4	10	9	7	12	10	10	9	7	11	6	11	10	8	8	11	12	8	9	10
2 days	11	11	13	17	9	10	14	13	10	11	11	13	12	12	11	15	8	12	11	10	14	10	13	9
1 day	11	5	13	13	11	13	6	11	10	10	10	11	10	11	10	10	8	11	13	10	12	10	12	9
Less often than one day a week	33	39	35	29	38	36	34	29	37	26	33	35	36	33	33	26	37	32	37	34	30	35	33	33
Never	13	18	10	8	24	11	19	17	9	7	11	18	16	12	14	6	15	13	13	17	6	16	12	13
Don't know	2	0	1	1	0	2	0	2	2	4	3	0	0	1	3	2	0	0	4	2	3	2	1	3

Tube (including London Underground, Overground, Elizabeth Line, and DLR)

7 days	2	1	2	0	0	1	3	3	1	2	3	2	1	2	3	2	4	0	2	3	2	2	1	3
6 days	3	3	4	1	2	3	2	3	3	5	4	1	1	2	4	9	4	0	2	2	6	2	3	4
5 days	8	6	7	6	1	8	3	7	8	11	11	3	2	10	4	9	7	5	7	11	9	7	5	11
4 days	5	3	7	4	4	5	3	7	4	7	7	3	1	7	3	6	7	3	5	6	7	5	4	7
3 days	8	6	7	14	11	7	6	8	8	17	8	6	4	11	4	8	6	5	8	12	8	8	8	8
2 days	9	9	9	10	6	10	7	10	8	5	11	6	5	11	5	9	6	10	10	6	10	8	10	7
1 day	10	8	12	12	6	12	7	9	11	10	10	13	5	10	10	10	10	9	10	11	11	10	12	8
Less often than one day a week	38	48	39	31	36	40	45	33	42	27	32	43	57	36	40	33	37	43	42	29	35	39	41	34
Never	15	15	12	21	34	12	23	17	13	12	10	24	22	9	24	11	16	23	10	17	9	18	15	15
Don't know	2	1	1	1	0	2	0	2	2	4	3	0	0	1	3	2	3	0	4	3	2	2	1	4

Train (National Rail services)

7 days	0	0	0	0	0	0	1	1	0	0	1	0	0	0	1	0	3	0	0	0	0	1	0	1
6 days	1	0	2	0	0	1	0	1	1	3	2	0	0	1	2	3	0	2	1	0	2	1	1	2
5 days	3	2	3	6	4	4	2	4	2	3	4	2	1	3	2	1	1	7	4	1	2	3	3	3
4 days	3	3	2	4	3	2	4	3	2	1	4	2	1	4	1	4	1	5	2	1	3	2	3	2
3 days	5	7	5	6	2	7	2	9	2	7	6	4	3	8	2	3	7	8	6	3	5	6	6	5
2 days	7	4	7	14	5	8	4	9	5	11	10	2	1	8	5	9	0	12	6	5	8	6	9	4
1 day	7	2	7	13	14	8	5	6	7	11	7	7	3	8	6	10	5	6	6	6	10	5	7	6
Less often than one day a week	47	49	53	48	28	49	44	40	54	42	45	51	55	49	44	47	57	45	48	43	48	47	48	47
Never	24	31	20	9	44	20	36	26	23	17	20	31	35	18	34	20	25	15	25	37	18	28	22	27
Don't know	2	1	1	1	0	2	0	2	3	4	3	0	1	2	3	2	2	0	3	3	3	2	1	3

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Sample Size: 1086 Adults in London
Fieldwork: 18th - 25th October 2024

	Bus Usage	Tube and/or Train Usage
Total	Uses at least one day a week	Uses at least one day a week
Weighted Sample	566	561
Unweighted Sample	573	584
	%	%

On a typical week, approximately how many days would you say you use each of the following forms of transport in London?

Bus

7 days	3	6	5
6 days	3	6	4
5 days	9	18	12
4 days	5	10	7
3 days	9	18	12
2 days	11	22	15
1 day	11	20	14
Less often than one day a week	33	0	25
Never	13	0	4
Don't know	2	0	0

Tube (including London Underground, Overground, Elizabeth Line, and DLR)

7 days	2	3	4
6 days	3	4	6
5 days	8	10	15
4 days	5	9	11
3 days	8	12	16
2 days	9	12	17
1 day	10	14	19
Less often than one day a week	38	29	10
Never	15	6	3
Don't know	2	1	0

Train (National Rail services)

7 days	0	1	1
6 days	1	2	2
5 days	3	4	6
4 days	3	4	5
3 days	5	8	10
2 days	7	9	13
1 day	7	10	13
Less often than one day a week	47	48	38
Never	24	14	11
Don't know	2	1	0

Sample Size: 1086 Adults in London
Fieldwork: 18th - 25th October 2024

	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Region of London (1)					Region of London (2)		Ethnicity	
Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West	Inner London	Outer London	White	BME	
Weighted Sample	1086	162	342	88	70	462	302	531	555	124	564	235	164	641	445	207	152	225	304	198	377	709	608	462
Unweighted Sample	1086	139	360	95	82	493	239	420	666	96	556	261	173	764	322	209	149	225	303	200	390	696	622	394
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

In the past 12 months, have you ever seen people going through ticket barriers without paying at London Underground / Overground / DLR / national rail stations in the following scenarios?

Going through ticket barriers without paying, but was not spotted by staff

I have seen this	57	59	61	63	49	57	55	61	52	63	63	50	39	61	51	58	53	56	58	56	60	55	57	56
I have not seen this	32	31	31	27	39	34	35	28	36	22	27	37	50	29	36	30	26	37	32	34	30	34	31	33
Don't know / can't recall	11	10	8	10	12	9	10	10	12	15	10	13	11	10	13	11	20	7	10	10	11	11	11	11

Going through ticket barriers without paying, was spotted by staff, but no attempt was made to stop them

I have seen this	38	37	37	40	39	34	41	46	30	47	45	28	19	42	31	35	45	38	36	37	36	38	39	37
I have not seen this	48	50	51	50	49	53	46	41	55	34	43	57	64	45	53	49	36	51	50	51	48	48	47	50
Don't know / can't recall	14	13	12	10	12	13	13	13	16	19	12	15	16	13	16	16	19	11	14	13	16	13	14	13

Going through ticket barriers without paying, and was stopped by staff

I have seen this	17	19	16	12	12	13	19	18	16	28	19	10	12	17	17	14	16	18	21	14	16	18	14	21
I have not seen this	69	66	72	78	75	74	68	69	70	57	69	78	70	71	67	72	64	73	64	75	70	69	72	67
Don't know / can't recall	13	15	12	10	13	13	13	14	14	14	12	13	18	12	16	14	19	9	15	11	14	13	14	12

And overall, how frequently, if at all, would you say you see people going through ticket barriers without paying on London Underground / Overground / DLR / national rail stations in the last 12 months?

[Asked only to those who have seen people going through ticket barriers without paying; n=635]

Very frequently	22	27	16	12	22	15	26	26	17	23	24	15	18	19	27	22	29	12	24	23	19	23	19	25
Fairly frequently	35	30	40	45	42	37	40	35	35	29	38	37	26	37	32	32	32	37	37	36	36	35	38	31
TOTAL VERY / FAIRLY FREQUENTLY	57	57	56	57	64	52	66	61	52	52	62	52	44	56	59	54	61	49	61	59	55	58	57	56
Not very frequently	28	33	25	33	18	32	23	24	32	27	26	30	35	30	23	28	27	33	22	31	26	29	26	30
Rarely	11	8	15	9	10	13	8	11	10	8	10	13	17	10	12	15	8	10	12	7	15	8	12	10
TOTAL NOT VERY FREQUENTLY / RARELY	39	41	40	42	28	45	31	35	42	35	36	43	52	40	35	43	35	43	34	38	41	37	38	40
Don't know / can't recall	5	2	4	1	7	3	3	4	6	12	3	5	5	4	7	2	5	8	5	3	4	5	5	4

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Total	Uses at least one day a week	Uses at least one day a week
Weighted Sample	1086	566
Unweighted Sample	1086	573
	%	%

In the past 12 months, have you ever seen people going through ticket barriers without paying at London Underground / Overground / DLR / national rail stations in the following scenarios?

Going through ticket barriers without paying, but was not spotted by staff

I have seen this	57	66	75
I have not seen this	32	25	19
Don't know / can't recall	11	8	6

Going through ticket barriers without paying, was spotted by staff, but no attempt was made to stop them

I have seen this	38	46	54
I have not seen this	48	42	36
Don't know / can't recall	14	12	10

Going through ticket barriers without paying, and was stopped by staff

I have seen this	17	21	24
I have not seen this	69	68	68
Don't know / can't recall	13	11	9

And overall, how frequently, if at all, would you say you see people going through ticket barriers without paying on London Underground / Overground / DLR / national rail stations in the last 12 months?

[Asked only to those who have seen people going through ticket barriers without paying; n=635]

Very frequently	22	20	20
Fairly frequently	35	38	42
TOTAL VERY / FAIRLY FREQUENTLY	57	58	62
Not very frequently	28	28	28
Rarely	11	9	8
TOTAL NOT VERY FREQUENTLY / RARELY	39	37	36
Don't know / can't recall	5	4	2

Sample Size: 1086 Adults in London
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	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Region of London (1)					Region of London (2)		Ethnicity	
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West	Inner London	Outer London	White	BME
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Unweighted Sample	1086	139	360	95	82	493	239	420	666	96	556	261	173	764	322	209	149	225	303	200	390	696	622	394
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

In the past 12 months, have you ever seen people boarding a London bus without paying in the following scenarios? By "without paying", we only mean those who should have paid for a ticket, not those who did not pay because they get free bus travel

Boarding without paying, but was not spotted by the driver/staff

I have seen this	27	27	23	30	27	23	30	28	26	32	29	22	23	26	28	34	28	23	24	27	32	24	26	28
I have not seen this	59	56	64	61	53	64	57	56	61	45	58	63	66	58	59	53	54	62	63	58	55	60	59	58
Don't know / can't recall	15	17	13	9	19	14	13	16	13	24	14	14	11	15	13	13	18	15	13	15	12	16	15	14

Boarding without paying, was spotted by the driver/staff, but no attempt was made to stop them

I have seen this	28	32	27	27	29	25	34	29	27	32	30	24	23	28	28	29	31	26	26	28	29	27	29	27
I have not seen this	57	53	59	63	52	61	53	54	60	42	56	59	66	58	55	54	52	59	58	57	55	57	55	59
Don't know / can't recall	15	15	14	10	18	14	13	17	14	26	14	17	10	15	16	16	16	15	15	15	16	15	16	15

Boarding without paying, and was stopped by driver/staff

I have seen this	30	33	27	35	22	30	32	28	33	30	33	27	26	30	31	32	27	30	29	34	34	28	31	29
I have not seen this	55	50	61	57	60	56	55	56	55	49	54	58	62	56	55	52	55	57	58	52	52	57	54	57
Don't know / can't recall	14	17	12	7	18	14	13	16	13	21	14	15	12	14	15	16	18	13	13	14	14	15	14	14

And overall, how frequently, if at all, would you say you see people boarding London buses without paying in the last 12 months?

[Asked only to those who have seen people going boarding London buses without paying; n=476]

Very frequently	14	23	9	9	42	10	19	19	10	16	14	16	12	13	16	11	13	15	16	17	12	16	16	12
Fairly frequently	36	19	39	36	27	33	35	36	36	47	35	39	21	34	38	40	36	33	39	28	40	33	32	41
TOTAL VERY / FAIRLY FREQUENTLY	50	42	48	45	69	43	54	55	46	63	49	55	33	47	54	51	49	48	55	45	52	49	48	53
Not very frequently	33	38	34	35	15	35	34	28	38	30	33	26	48	35	30	36	30	25	31	45	35	32	34	32
Rarely	14	16	17	16	10	20	9	14	14	4	15	16	14	15	12	10	18	22	11	11	10	16	16	11
TOTAL NOT VERY FREQUENTLY / RARELY	47	54	51	51	25	55	43	42	52	34	48	42	62	50	42	46	48	47	42	56	45	48	50	43
Don't know / can't recall	3	3	2	4	6	3	2	3	3	3	2	3	5	2	4	3	2	6	3	0	3	3	3	3

How much, if at all, does it bother you when you see someone fare dodging on public transport?

A great deal	25	35	21	28	41	25	32	28	22	15	24	27	32	25	25	22	30	30	21	27	19	28	28	21
A fair amount	32	37	32	37	28	32	35	33	31	23	32	33	40	35	28	33	24	33	34	34	36	30	37	26
TOTAL A GREAT DEAL / FAIR AMOUNT	57	72	53	65	69	57	67	61	53	38	56	60	72	60	53	55	54	63	55	61	55	58	65	47
Not very much	22	10	28	23	12	24	15	19	24	24	25	21	8	20	23	22	19	20	25	20	25	20	18	27
Not at all	9	6	8	6	5	8	6	7	11	20	10	5	1	9	8	11	13	5	9	7	9	8	7	11
TOTAL NOT VERY MUCH / NOT AT ALL	31	16	36	29	17	32	21	26	35	44	35	26	9	29	31	33	32	25	34	27	34	28	25	38
Don't know	4	0	3	1	3	3	1	4	3	8	3	4	2	3	5	5	4	2	4	3	4	3	2	6
N/A - I have never seen someone fare dodging	9	12	7	5	12	8	12	9	9	11	5	10	19	7	12	7	11	11	8	9	7	10	8	10

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Unweighted Sample	1086	573	584
	%	%	%

In the past 12 months, have you ever seen people boarding a London bus without paying in the following scenarios? By "without paying", we only mean those who should have paid for a ticket, not those who did not pay because they get free bus travel

Boarding without paying, but was not spotted by the driver/staff

I have seen this	27	39	35
I have not seen this	59	50	53
Don't know / can't recall	15	12	11

Boarding without paying, was spotted by the driver/staff, but no attempt was made to stop them

I have seen this	28	41	37
I have not seen this	57	46	50
Don't know / can't recall	15	13	13

Boarding without paying, and was stopped by driver/staff

I have seen this	30	42	40
I have not seen this	55	47	49
Don't know / can't recall	14	11	11

And overall, how frequently, if at all, would you say you see people boarding London buses without paying in the last 12 months?

[Asked only to those who have seen people going boarding London buses without paying; n=476]

Very frequently	14	15	13
Fairly frequently	36	37	38
TOTAL VERY / FAIRLY FREQUENTLY	50	52	51
Not very frequently	33	33	32
Rarely	14	12	15
TOTAL NOT VERY FREQUENTLY / RARELY	47	45	47
Don't know / can't recall	3	2	2

How much, if at all, does it bother you when you see someone fare dodging on public transport?

A great deal	25	26	24
A fair amount	32	36	37
TOTAL A GREAT DEAL / FAIR AMOUNT	57	62	61
Not very much	22	20	23
Not at all	9	10	9
TOTAL NOT VERY MUCH / NOT AT ALL	31	30	32
Don't know	4	4	2
N/A - I have never seen someone fare dodging	9	6	5

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you think most of those people who go through ticket barriers without paying at London Underground / Overground / DLR / national rail stations, or who board London buses without paying, could or could not afford to pay for travel fares?

Most of those who avoid paying fares could afford to pay	54	71	51	55	69	51	63	61	47	48	51	61	57	53	55	58	51	56	51	54	51	55	58	49
Most of those who avoid paying fares could NOT afford to pay	19	10	21	22	8	18	15	12	25	28	21	15	8	21	16	17	18	17	23	15	21	17	16	22
Don't know	28	19	28	23	24	31	22	28	28	24	28	24	35	26	30	25	31	28	26	31	28	27	26	29

Which do you think should be the bigger priority when it comes to fare dodging on London transport?

Trying to crack down on fare dodgers, even if the money recouped does not cover the cost of enforcement	40	62	36	41	68	38	59	48	33	21	38	44	58	39	42	35	41	47	36	44	35	43	44	35
Saving money that would have to be spent cracking down on fare dodgers, even if this does mean some people are able to continue using London transport without paying	33	22	39	35	16	35	19	29	36	53	35	27	18	38	26	33	36	32	35	28	35	32	33	33
Don't know	27	15	25	24	16	26	22	23	31	26	27	29	25	23	33	32	23	21	29	28	30	25	23	32

*Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.

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Weighted Sample	1086	566
Unweighted Sample	1086	573
	%	%

Do you think most of those people who go through ticket barriers without paying at London Underground / Overground / DLR / national rail stations, or who board London buses without paying, could or could not afford to pay for travel fares?

Most of those who avoid paying fares could afford to pay	54	56	55
Most of those who avoid paying fares could NOT afford to pay	19	19	20
Don't know	28	25	25

Which do you think should be the bigger priority when it comes to fare dodging on London transport?

Trying to crack down on fare dodgers, even if the money recouped does not cover the cost of enforcement	40	41	40
Saving money that would have to be spent cracking down on fare dodgers, even if this does mean some people are able to continue using London transport without paying	33	35	39
Don't know	27	24	21

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