

YouGov Survey Results

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England				
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South	
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715	
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How often, if ever, do you travel by train?

Daily	3	2	5	1	1	3	2	4	3	6	5	3	0	4	3	4	0	2	3	1	12	2
Weekly	8	6	12	10	3	11	4	10	6	13	10	6	3	11	4	8	4	5	5	4	30	5
Monthly	12	11	14	16	6	14	7	12	13	30	15	8	6	16	8	13	5	10	10	10	26	12
A few times a year	28	26	31	32	26	31	26	27	29	30	28	30	24	30	26	28	22	31	29	27	17	32
Less than a few times a year	27	32	25	23	34	26	32	26	29	14	25	32	33	26	29	26	40	30	27	34	11	27
Never	20	23	12	17	30	14	29	20	20	5	16	21	34	13	30	20	29	21	24	24	3	21
Don't know	1	0	0	0	1	1	0	1	1	1	1	1	0	0	1	1	0	1	1	1	1	0

Thinking of the following aspects of rail travel, would you describe them as currently good or bad?

Punctuality/reliability

Very good	4	5	3	3	4	2	5	4	5	8	3	5	4	5	4	5	1	2	2	3	10	5
Somewhat good	31	35	32	31	22	31	29	31	31	34	30	31	31	31	30	31	25	31	27	29	32	35
TOTAL GOOD	35	40	35	34	26	33	34	35	36	42	33	36	35	36	34	36	26	33	29	32	42	40
Somewhat bad	30	30	30	36	31	34	27	30	29	30	33	28	26	32	27	29	33	32	27	30	36	28
Very bad	21	14	27	19	23	22	19	23	19	24	24	19	15	23	18	20	29	20	27	18	18	17
TOTAL BAD	51	44	57	55	54	56	46	53	48	54	57	47	41	55	45	49	62	52	54	48	54	45
Don't know	14	16	8	11	20	9	19	12	16	4	11	16	24	10	21	15	13	14	16	20	3	15

Ticket prices

Very good	1	2	1	0	1	1	1	1	1	1	1	0	1	1	1	1	0	1	1	1	1	1
Somewhat good	10	9	9	9	7	9	9	9	11	16	8	10	11	10	9	9	8	17	9	11	9	9
TOTAL GOOD	11	11	10	9	8	10	10	10	12	17	9	10	12	11	10	10	8	18	10	12	10	10
Somewhat bad	26	33	26	26	22	28	26	25	28	24	26	29	25	25	28	27	24	24	25	31	28	25
Very bad	51	44	58	55	58	56	49	55	48	54	57	48	43	57	44	51	64	46	50	45	56	53
TOTAL BAD	77	77	84	81	80	84	75	80	76	78	83	77	68	82	72	78	88	70	75	76	84	78
Don't know	12	12	7	10	13	6	15	10	13	5	8	13	20	7	18	12	4	12	14	12	6	12

Customer service

Very good	4	4	4	3	5	4	4	3	5	8	4	4	4	4	4	4	5	6	5	2	6	3
Somewhat good	33	31	39	35	22	36	27	31	35	45	36	30	26	36	29	33	39	32	31	31	34	34
TOTAL GOOD	37	35	43	38	27	40	31	34	40	53	40	34	30	40	33	37	44	38	36	33	40	37
Somewhat bad	24	25	26	26	24	26	24	26	21	21	23	27	24	25	23	23	23	29	24	21	28	22
Very bad	11	11	10	13	18	13	13	15	8	7	13	11	11	12	10	11	14	9	11	10	15	11
TOTAL BAD	35	36	36	39	42	39	37	41	29	28	36	38	35	37	33	34	37	38	35	31	43	33
Don't know	28	28	21	23	31	22	32	25	30	19	25	28	36	23	35	29	18	24	28	35	17	30

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Fieldwork: 2nd - 3rd September 2024

	Opinion on railway management		Railway usage		
	Total	Should be run in the public sector	Should be run by the private sector	Regular railway user	Not a regular railway user
Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

How often, if ever, do you travel by train?

Daily	3	4	2	14	0
Weekly	8	9	10	33	0
Monthly	12	14	10	53	0
A few times a year	28	28	30	0	37
Less than a few times a year	27	26	31	0	36
Never	20	18	16	0	27
Don't know	1	0	0	0	0

Thinking of the following aspects of rail travel, would you describe them as currently good or bad?

Punctuality/reliability

Very good	4	4	6	6	4
Somewhat good	31	30	39	35	30
TOTAL GOOD	35	34	45	41	34
Somewhat bad	30	31	29	37	28
Very bad	21	23	19	22	20
TOTAL BAD	51	54	48	59	48
Don't know	14	12	8	0	19

Ticket prices

Very good	1	1	1	1	1
Somewhat good	10	8	13	11	9
TOTAL GOOD	11	9	14	12	10
Somewhat bad	26	23	37	29	26
Very bad	51	58	41	56	50
TOTAL BAD	77	81	78	85	76
Don't know	12	9	7	2	14

Customer service

Very good	4	5	4	5	4
Somewhat good	33	34	35	50	28
TOTAL GOOD	37	39	39	55	32
Somewhat bad	24	26	29	22	25
Very bad	11	12	12	14	11
TOTAL BAD	35	38	41	36	36
Don't know	28	24	20	10	33

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	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England			
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Frequency of services

Very good	6	6	5	6	5	5	5	6	6	8	6	4	5	6	5	6	4	4	5	4	10	6
Somewhat good	41	41	40	47	34	43	37	39	42	50	43	38	35	43	37	42	28	37	37	39	48	44
TOTAL GOOD	47	47	45	53	39	48	42	45	48	58	49	42	40	49	42	48	32	41	42	43	58	50
Somewhat bad	26	24	30	28	24	31	23	25	27	26	26	28	24	28	23	25	35	25	27	26	29	23
Very bad	11	8	15	6	15	10	12	13	8	9	12	12	8	11	9	9	17	18	14	9	6	8
TOTAL BAD	37	32	45	34	39	41	35	38	35	35	38	40	32	39	32	34	52	43	41	35	35	31
Don't know	17	20	10	12	22	11	24	17	17	6	14	18	28	11	26	18	15	17	17	22	7	20

Availability of seats

Very good	6	7	6	6	5	6	4	5	7	12	6	4	6	6	6	6	3	4	5	6	8	6
Somewhat good	38	36	40	43	28	40	34	39	36	43	42	35	30	39	36	38	29	39	36	29	50	39
TOTAL GOOD	44	43	46	49	33	46	38	44	43	55	48	39	36	45	42	44	32	43	41	35	58	45
Somewhat bad	24	24	29	28	23	29	21	25	24	30	25	23	23	28	20	24	24	29	24	26	24	22
Very bad	13	12	14	10	19	13	16	14	13	8	13	18	12	14	13	13	27	11	15	14	9	12
TOTAL BAD	37	36	43	38	42	42	37	39	37	38	38	41	35	42	33	37	51	40	39	40	33	34
Don't know	19	22	11	13	25	13	25	18	21	7	15	22	29	14	26	19	18	18	19	25	9	20

Quality of the trains themselves

Very good	6	8	6	6	5	4	6	5	7	15	5	5	5	6	6	6	7	4	5	4	9	7
Somewhat good	44	46	49	47	36	48	39	44	43	48	45	43	41	45	43	44	35	47	41	41	51	45
TOTAL GOOD	50	54	55	53	41	52	45	49	50	63	50	48	46	51	49	50	42	51	46	45	60	52
Somewhat bad	26	25	29	28	27	30	25	27	26	24	28	27	23	30	22	26	27	26	26	28	30	25
Very bad	8	6	8	5	12	7	10	9	7	7	9	9	6	8	8	7	19	7	10	8	5	6
TOTAL BAD	34	31	37	33	39	37	35	36	33	31	37	36	29	38	30	33	46	33	36	36	35	31
Don't know	16	16	8	14	21	10	20	14	17	6	13	16	25	11	22	16	11	17	18	19	5	17

Investment in infrastructure

Very good	1	2	1	1	1	1	1	1	1	5	1	2	1	2	1	1	2	2	1	1	2	2
Somewhat good	15	17	14	14	14	15	13	16	14	22	16	12	12	14	16	15	14	14	16	14	17	14
TOTAL GOOD	16	19	15	15	15	16	14	17	15	27	17	14	13	16	17	16	16	16	17	15	19	16
Somewhat bad	28	27	33	31	25	30	25	30	27	36	29	29	23	32	24	28	29	31	31	25	30	26
Very bad	26	27	30	26	32	31	28	29	22	14	25	31	26	29	22	25	36	25	25	26	26	25
TOTAL BAD	54	54	63	57	57	61	53	59	49	50	54	60	49	61	46	53	65	56	56	51	56	51
Don't know	30	27	22	27	28	23	34	24	35	22	28	27	38	24	37	31	19	28	28	35	25	32

Food and drink

Very good	1	3	1	1	1	1	1	1	2	5	1	1	1	2	1	1	0	0	1	2	2	1
Somewhat good	13	13	15	14	12	13	13	13	14	18	14	12	12	13	14	13	16	16	18	13	10	11
TOTAL GOOD	14	16	16	15	13	14	14	14	16	23	15	13	13	15	15	14	16	16	19	15	12	12
Somewhat bad	22	19	27	25	22	25	21	23	21	23	22	21	24	24	19	22	17	23	23	22	23	22
Very bad	18	18	20	20	21	21	18	23	15	15	21	21	13	21	15	18	21	22	18	15	22	19
TOTAL BAD	40	37	47	45	43	46	39	46	36	38	43	42	37	45	34	40	38	45	41	37	45	41
Don't know	45	46	37	41	45	40	47	40	49	39	42	45	51	40	51	45	46	39	40	48	42	48

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Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Frequency of services

Very good	6	5	10	9	5
Somewhat good	41	40	47	51	37
TOTAL GOOD	47	45	57	60	42
Somewhat bad	26	28	22	27	26
Very bad	11	13	10	11	10
TOTAL BAD	37	41	32	38	36
Don't know	17	15	12	1	22

Availability of seats

Very good	6	6	6	10	5
Somewhat good	38	37	45	50	34
TOTAL GOOD	44	43	51	60	39
Somewhat bad	24	26	24	27	24
Very bad	13	15	13	12	14
TOTAL BAD	37	41	37	39	38
Don't know	19	16	12	2	24

Quality of the trains themselves

Very good	6	6	9	8	5
Somewhat good	44	43	50	54	41
TOTAL GOOD	50	49	59	62	46
Somewhat bad	26	29	26	29	26
Very bad	8	9	6	7	8
TOTAL BAD	34	38	32	36	34
Don't know	16	14	9	1	20

Investment in infrastructure

Very good	1	2	2	3	1
Somewhat good	15	14	20	20	13
TOTAL GOOD	16	16	22	23	14
Somewhat bad	28	30	35	34	27
Very bad	26	30	21	28	25
TOTAL BAD	54	60	56	62	52
Don't know	30	24	23	14	34

Food and drink

Very good	1	1	2	2	1
Somewhat good	13	13	17	13	13
TOTAL GOOD	14	14	19	15	14
Somewhat bad	22	24	23	25	21
Very bad	18	20	22	22	17
TOTAL BAD	40	44	45	47	38
Don't know	45	42	36	37	47

Sample Size: 2084 Adults in GB
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	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England			
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Range of destinations

Very good	15	15	15	18	15	14	14	15	15	24	17	12	11	15	15	16	8	10	15	14	22	15
Somewhat good	49	51	53	50	40	51	45	47	51	51	51	49	44	52	45	50	37	46	46	49	54	51
TOTAL GOOD	64	66	68	68	55	65	59	62	66	75	68	61	55	67	60	66	45	56	61	63	76	66
Somewhat bad	13	13	16	15	16	15	14	16	11	14	13	13	14	16	10	13	24	14	14	12	12	12
Very bad	5	4	5	5	7	6	6	6	5	3	5	8	5	5	6	4	18	9	5	5	2	4
TOTAL BAD	18	17	21	20	23	21	20	22	16	17	18	21	19	21	16	17	42	23	19	17	14	16
Don't know	17	16	11	11	22	13	21	17	18	8	14	18	26	12	25	17	13	20	19	20	9	18

Do you think that railway companies should be nationalised and run in the public sector, or privatised and run by private companies?

Should be run in the public sector	66	48	82	71	57	74	60	69	64	75	67	64	63	69	63	66	69	67	68	62	70	65
Should be run by the private sector	12	29	5	8	19	8	19	15	9	5	9	16	17	13	11	12	12	11	9	14	12	13
Don't know	22	23	12	21	24	18	20	16	27	20	24	20	20	18	26	22	19	22	23	24	18	22

Which of the following best describes how you feel about nationalisation and the railway companies?

[Asked only to those who said that railway companies should be run in the public sector; n=1423]

I think the public sector is generally better at running things and would therefore do a better job with the railways	41	34	44	30	34	41	40	39	43	42	39	47	37	40	43	40	53	40	45	42	37	38
I think the private sector is generally better at running things, but this has not been the case with the railway companies	9	9	8	11	10	7	10	13	5	10	9	8	8	10	7	9	3	11	8	11	14	6
I think neither the public nor private sectors are generally better at running things, but feel it is right for the public sector to run them in this case	46	52	45	56	52	48	46	46	46	45	46	40	53	47	45	47	41	43	43	44	43	52
Don't know	4	4	3	3	4	3	4	3	6	4	6	4	2	4	5	4	3	6	4	3	6	4

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	Total	Opinion on railway management		Railway usage	
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Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Range of destinations

Very good	15	15	18	24	13
Somewhat good	49	49	54	54	47
TOTAL GOOD	64	64	72	78	60
Somewhat bad	13	15	13	14	13
Very bad	5	6	5	4	6
TOTAL BAD	18	21	18	18	19
Don't know	17	15	9	4	21

Do you think that railway companies should be nationalised and run in the public sector, or privatised and run by private companies?

Should be run in the public sector	66	100	0	76	64
Should be run by the private sector	12	0	100	11	12
Don't know	22	0	0	13	24

Which of the following best describes how you feel about nationalisation and the railway companies?

[Asked only to those who said that railway companies should be run in the public sector; n=1423]

I think the public sector is generally better at running things and would therefore do a better job with the railways	41	41	0	38	42
I think the private sector is generally better at running things, but this has not been the case with the railway companies	9	9	0	12	8
I think neither the public nor private sectors are generally better at running things, but feel it is right for the public sector to run them in this case	46	46	0	45	46
Don't know	4	4	0	5	4

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Which of the following best describes how you feel about privatisation and the railway companies?

[Asked only to those who said that railway companies should be run by the private sector; n=252]

I think the private sector has done a good job at running the railways	19	20	21	4	20	21	18	19	18	19	16	17	23	18	20	18	21	27	13	21	37	12
I think the private sector has not done a good job at running the railways, but the public sector would do worse	68	67	63	88	73	60	71	70	66	81	70	66	67	72	63	69	42	73	71	71	59	71
I think the public sector could do a better job at running the railways, but it is not worth the change	7	9	9	3	4	10	6	8	6	0	4	14	6	6	10	8	16	0	9	4	0	12
Don't know	5	3	7	5	3	9	4	2	10	0	10	4	3	4	7	5	21	0	7	4	4	5

If the railway companies were nationalised in their entirety, do you think that the following aspects of rail travel would get better or get worse?

Punctuality/reliability

Get a lot better	7	5	9	8	6	7	5	5	8	15	7	5	5	7	6	7	8	3	8	4	7	7
Get a little better	26	16	39	28	18	33	19	28	25	31	29	28	18	29	23	26	30	29	30	26	25	24
TOTAL BETTER	33	21	48	36	24	40	24	33	33	46	36	33	23	36	29	33	38	32	38	30	32	31
Get no better or worse	31	35	29	35	34	34	34	33	30	23	30	33	36	32	31	32	24	33	28	30	36	34
Get a little worse	9	14	6	7	9	6	10	10	7	13	7	9	9	10	7	8	11	11	7	8	9	9
Get a lot worse	6	13	2	3	14	4	10	8	4	4	4	9	7	6	5	6	6	6	6	7	8	5
TOTAL WORSE	15	27	8	10	23	10	20	18	11	17	11	18	16	16	12	14	17	17	13	15	17	14
Don't know	21	18	14	18	19	16	22	16	26	15	23	18	24	16	28	21	21	18	21	25	15	22

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Total					
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	%	%	%	%	%

Which of the following best describes how you feel about privatisation and the railway companies?

[Asked only to those who said that railway companies should be run by the private sector; n=252]

I think the private sector has done a good job at running the railways	19	0	19	22	18
I think the private sector has not done a good job at running the railways, but the public sector would do worse	68	0	68	68	68
I think the public sector could do a better job at running the railways, but it is not worth the change	7	0	7	6	8
Don't know	5	0	5	3	6

If the railway companies were nationalised in their entirety, do you think that the following aspects of rail travel would get better or get worse?

Punctuality/reliability

Get a lot better	7	9	1	8	6
Get a little better	26	35	6	35	24
TOTAL BETTER	33	44	7	43	30
Get no better or worse	31	34	29	30	32
Get a little worse	9	5	26	8	9
Get a lot worse	6	1	30	5	6
TOTAL WORSE	15	6	56	13	15
Don't know	21	15	7	13	23

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	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England			
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Ticket prices

Get a lot better	13	4	19	12	8	15	6	14	11	26	17	7	4	15	9	13	14	8	13	11	17	12
Get a little better	33	22	44	39	24	38	26	33	32	39	37	32	24	36	28	32	34	38	32	29	37	32
TOTAL BETTER	46	26	63	51	32	53	32	47	43	65	54	39	28	51	37	45	48	46	45	40	54	44
Get no better or worse	16	21	15	18	21	17	19	17	15	10	12	21	21	16	16	16	16	15	15	16	16	17
Get a little worse	12	20	6	10	16	8	17	12	12	7	10	12	17	11	13	12	10	8	14	14	9	12
Get a lot worse	9	18	3	5	15	7	14	10	8	4	6	13	13	8	10	9	10	12	7	11	8	9
TOTAL WORSE	21	38	9	15	31	15	31	22	20	11	16	25	30	19	23	21	20	20	21	25	17	21
Don't know	18	14	12	16	16	14	18	13	22	15	19	15	20	14	23	18	16	19	19	20	13	18

Customer service

Get a lot better	5	2	7	4	4	5	3	4	5	7	5	5	3	5	4	5	9	2	4	4	7	4
Get a little better	19	16	27	18	17	22	16	19	20	26	18	21	17	19	20	19	27	23	18	19	20	19
TOTAL BETTER	24	18	34	22	21	27	19	23	25	33	23	26	20	24	24	24	36	25	22	23	27	23
Get no better or worse	36	34	42	40	33	42	34	38	35	34	39	35	34	38	35	37	34	35	40	32	36	37
Get a little worse	11	16	7	15	11	10	12	13	9	13	9	11	12	13	8	11	6	11	10	12	10	11
Get a lot worse	7	17	2	4	15	4	12	10	5	2	5	10	10	8	6	7	5	7	6	8	10	7
TOTAL WORSE	18	33	9	19	26	14	24	23	14	15	14	21	22	21	14	18	11	18	16	20	20	18
Don't know	22	16	15	20	21	16	23	16	27	18	23	18	24	17	28	22	19	21	22	25	16	22

Frequency of services

Get a lot better	6	5	7	7	6	6	5	5	6	11	6	5	4	7	4	6	14	2	5	6	8	5
Get a little better	26	18	38	21	19	31	21	27	25	31	30	24	20	27	25	26	25	32	30	25	24	24
TOTAL BETTER	32	23	45	28	25	37	26	32	31	42	36	29	24	34	29	32	39	34	35	31	32	29
Get no better or worse	35	38	31	45	34	37	35	36	33	35	31	39	37	36	33	35	30	30	33	33	39	37
Get a little worse	8	12	5	7	11	7	10	9	7	4	7	7	10	9	6	7	8	10	6	8	6	9
Get a lot worse	5	9	2	2	10	2	9	6	3	3	3	6	6	5	4	5	3	6	4	4	6	4
TOTAL WORSE	13	21	7	9	21	9	19	15	10	7	10	13	16	14	10	12	11	16	10	12	12	13
Don't know	21	18	16	17	20	17	21	16	25	16	23	18	24	16	27	21	20	20	21	25	16	21

Availability of seats

Get a lot better	3	2	5	4	3	4	3	3	4	6	4	3	2	4	2	3	6	3	3	4	5	3
Get a little better	18	13	26	14	14	21	15	21	16	24	19	20	13	19	18	18	24	20	21	16	16	17
TOTAL BETTER	21	15	31	18	17	25	18	24	20	30	23	23	15	23	20	21	30	23	24	20	21	20
Get no better or worse	45	48	45	56	45	49	44	46	44	42	43	45	48	46	43	45	43	41	45	42	49	46
Get a little worse	7	10	4	5	8	5	8	8	5	8	6	7	7	8	5	7	3	8	6	7	7	7
Get a lot worse	4	9	2	3	9	3	8	5	4	2	3	6	6	5	4	4	5	6	3	6	5	4
TOTAL WORSE	11	19	6	8	17	8	16	13	9	10	9	13	13	13	9	11	8	14	9	13	12	11
Don't know	23	18	18	19	22	18	23	17	28	19	25	19	24	18	28	23	20	23	23	25	18	23

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Opinion on railway management			Railway usage	
	Total	Should be run in the public sector	Should be run by the private sector	Regular railway user	Not a regular railway user
Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Ticket prices

Get a lot better	13	18	2	20	10
Get a little better	33	41	17	38	31
TOTAL BETTER	46	59	19	58	41
Get no better or worse	16	17	18	15	17
Get a little worse	12	8	29	10	13
Get a lot worse	9	5	28	7	9
TOTAL WORSE	21	13	57	17	22
Don't know	18	12	7	11	20

Customer service

Get a lot better	5	7	0	7	4
Get a little better	19	25	7	22	19
TOTAL BETTER	24	32	7	29	23
Get no better or worse	36	41	28	40	36
Get a little worse	11	8	24	13	10
Get a lot worse	7	2	36	7	7
TOTAL WORSE	18	10	60	20	17
Don't know	22	17	5	11	25

Frequency of services

Get a lot better	6	8	0	8	5
Get a little better	26	34	9	32	25
TOTAL BETTER	32	42	9	40	30
Get no better or worse	35	37	35	38	34
Get a little worse	8	4	27	6	8
Get a lot worse	5	1	22	4	5
TOTAL WORSE	13	5	49	10	13
Don't know	21	15	7	12	23

Availability of seats

Get a lot better	3	5	1	4	3
Get a little better	18	24	9	23	17
TOTAL BETTER	21	29	10	27	20
Get no better or worse	45	48	44	48	44
Get a little worse	7	5	19	8	7
Get a lot worse	4	1	20	3	5
TOTAL WORSE	11	6	39	11	12
Don't know	23	17	7	14	25

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England			
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Quality of the trains themselves

Get a lot better	4	3	7	4	4	4	3	4	4	8	5	3	3	5	3	4	6	3	4	3	6	4
Get a little better	20	14	28	19	16	22	17	20	20	26	21	20	17	21	20	20	31	22	22	17	19	19
TOTAL BETTER	24	17	35	23	20	26	20	24	24	34	26	23	20	26	23	24	37	25	26	20	25	23
Get no better or worse	40	45	39	42	39	45	39	43	37	35	38	43	42	41	39	40	31	44	38	40	42	41
Get a little worse	10	12	9	15	9	9	12	11	10	13	11	9	10	12	9	11	7	9	11	10	10	11
Get a lot worse	5	10	2	4	11	3	9	7	4	5	3	8	6	6	4	5	4	4	5	7	7	4
TOTAL WORSE	15	22	11	19	20	12	21	18	14	18	14	17	16	18	13	16	11	13	16	17	17	15
Don't know	20	16	15	17	21	17	21	15	25	13	22	17	23	16	26	20	21	18	20	23	16	20

Investment in infrastructure

Get a lot better	12	5	19	14	10	15	8	14	10	20	13	10	9	15	9	12	22	10	12	9	14	12
Get a little better	33	23	43	39	29	41	26	37	30	37	38	31	26	36	30	33	27	38	34	30	36	34
TOTAL BETTER	45	28	62	53	39	56	34	51	40	57	51	41	35	51	39	45	49	48	46	39	50	46
Get no better or worse	20	30	15	15	20	17	22	20	19	22	15	23	23	19	20	20	19	18	22	20	21	17
Get a little worse	8	11	7	9	10	8	11	8	8	4	8	9	10	8	9	9	6	8	6	9	8	10
Get a lot worse	5	10	2	5	11	4	9	6	4	1	4	8	7	6	4	5	5	8	4	5	5	5
TOTAL WORSE	13	21	9	14	21	12	20	14	12	5	12	17	17	14	13	14	11	16	10	14	13	15
Don't know	21	20	14	18	20	15	24	14	28	17	22	19	25	16	28	22	21	19	21	25	15	22

Food and drink

Get a lot better	3	2	4	2	2	2	2	3	2	5	3	2	1	3	2	3	4	0	3	2	3	3
Get a little better	9	7	12	7	8	8	9	8	10	12	8	10	7	9	9	9	9	10	9	8	11	8
TOTAL BETTER	12	9	16	9	10	10	11	11	12	17	11	12	8	12	11	12	13	10	12	10	14	11
Get no better or worse	42	41	48	48	38	48	38	46	38	46	42	43	38	44	38	41	39	44	44	40	39	41
Get a little worse	9	11	7	8	10	8	9	10	7	10	9	6	10	10	7	8	9	9	9	10	7	8
Get a lot worse	6	11	3	3	11	5	9	8	4	2	4	9	6	6	5	6	4	5	5	7	6	6
TOTAL WORSE	15	22	10	11	21	13	18	18	11	12	13	15	16	16	12	14	13	14	14	17	13	14
Don't know	33	28	27	32	31	29	33	25	39	25	33	30	38	28	39	33	35	31	31	32	33	34

Range of destinations

Get a lot better	5	3	6	4	6	5	3	5	5	13	6	3	3	6	4	5	7	4	6	3	8	5
Get a little better	20	15	26	17	13	20	16	21	18	31	21	17	15	21	17	19	25	21	19	22	22	18
TOTAL BETTER	25	18	32	21	19	25	19	26	23	44	27	20	18	27	21	24	32	25	25	25	30	23
Get no better or worse	46	51	46	56	50	50	47	47	44	37	44	50	48	47	44	46	41	43	46	44	42	49
Get a little worse	5	10	3	6	6	5	7	6	5	3	4	5	8	6	5	5	5	8	6	6	3	5
Get a lot worse	4	8	1	1	6	2	6	4	3	2	2	6	4	4	3	3	4	4	3	3	5	3
TOTAL WORSE	9	18	4	7	12	7	13	10	8	5	6	11	12	10	8	8	9	12	9	9	8	8
Don't know	21	14	17	16	19	18	21	16	25	14	23	19	22	16	27	21	17	21	21	22	20	20

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Total	Opinion on railway management		Railway usage	
		Should be run in the public sector	Should be run by the private sector	Regular railway user	Not a regular railway user
Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Quality of the trains themselves

Get a lot better	4	6	1	6	4
Get a little better	20	27	8	23	20
TOTAL BETTER	24	33	9	29	24
Get no better or worse	40	44	34	40	40
Get a little worse	10	8	26	14	9
Get a lot worse	5	1	24	5	5
TOTAL WORSE	15	9	50	19	14
Don't know	20	14	7	13	22

Investment in infrastructure

Get a lot better	12	17	1	17	11
Get a little better	33	44	13	43	31
TOTAL BETTER	45	61	14	60	42
Get no better or worse	20	17	26	16	21
Get a little worse	8	5	26	7	9
Get a lot worse	5	2	23	5	5
TOTAL WORSE	13	7	49	12	14
Don't know	21	15	10	13	24

Food and drink

Get a lot better	3	4	0	4	2
Get a little better	9	11	4	9	9
TOTAL BETTER	12	15	4	13	11
Get no better or worse	42	47	34	46	41
Get a little worse	9	7	22	9	8
Get a lot worse	6	3	23	6	6
TOTAL WORSE	15	10	45	15	14
Don't know	33	28	16	25	35

Range of destinations

Get a lot better	5	7	0	7	5
Get a little better	20	24	11	27	17
TOTAL BETTER	25	31	11	34	22
Get no better or worse	46	49	49	45	46
Get a little worse	5	3	18	5	5
Get a lot worse	4	1	16	3	4
TOTAL WORSE	9	4	34	8	9
Don't know	21	15	6	13	23

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Vote in 2024 GE					EU Ref 2016		Gender		Age				Social Grade		Country			Region in England				
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South	
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715	
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you support or oppose investing in the following...?

Building new rail lines to communities currently without railway connections

Strongly support	33	32	40	31	33	37	31	36	31	40	35	29	32	36	29	33	36	32	32	31	42	32
Somewhat support	48	48	46	52	49	45	52	47	49	48	46	48	52	47	49	48	47	46	50	49	42	50
TOTAL SUPPORT	81	80	86	83	82	82	83	83	80	88	81	77	84	83	78	81	83	78	82	80	84	82
Somewhat oppose	6	9	5	6	7	8	6	7	5	1	7	9	5	7	5	6	3	7	6	7	6	7
Strongly oppose	2	2	1	3	3	1	3	2	2	1	2	2	2	2	2	2	6	2	1	2	0	2
TOTAL OPPOSE	8	11	6	9	10	9	9	9	7	2	9	11	7	9	7	8	9	9	7	9	6	9
Don't know	10	9	8	8	8	8	9	8	13	11	10	12	9	8	14	10	8	13	11	12	10	10

Improving capacity on highly-used commuter rail services

Strongly support	42	33	51	48	45	47	38	46	38	52	46	40	32	47	35	42	42	37	37	43	52	42
Somewhat support	44	56	40	41	40	44	47	42	47	35	41	46	53	43	46	44	44	46	50	40	34	46
TOTAL SUPPORT	86	89	91	89	85	91	85	88	85	87	87	86	85	90	81	86	86	83	87	83	86	88
Somewhat oppose	3	3	2	2	4	2	4	3	3	2	3	3	3	2	4	3	1	5	2	3	3	2
Strongly oppose	1	0	0	1	1	0	1	1	1	1	0	1	2	1	1	1	2	1	0	2	2	1
TOTAL OPPOSE	4	3	2	3	5	2	5	4	4	3	3	4	5	3	5	4	3	6	2	5	5	3
Don't know	10	7	6	8	11	7	9	8	12	11	10	10	9	7	14	10	11	11	10	13	9	8

Building high speed railway lines to connect major cities

Strongly support	24	14	30	27	17	28	14	29	20	45	28	18	13	28	18	24	29	23	23	21	35	22
Somewhat support	39	44	38	40	35	39	39	37	41	38	42	37	36	37	41	39	33	40	41	34	41	40
TOTAL SUPPORT	63	58	68	67	52	67	53	66	61	83	70	55	49	65	59	63	62	63	64	55	76	62
Somewhat oppose	17	20	15	17	21	16	21	17	16	6	13	19	24	17	16	16	15	18	18	19	11	16
Strongly oppose	10	15	7	6	17	8	16	10	10	2	6	13	19	10	11	10	13	8	8	13	6	12
TOTAL OPPOSE	27	35	22	23	38	24	37	27	26	8	19	32	43	27	27	26	28	26	26	32	17	28
Don't know	11	7	10	9	9	10	9	8	13	9	11	13	8	8	14	10	10	12	11	12	7	11

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Opinion on railway management		Railway usage		
	Should be run in the public sector	Should be run by the private sector	Regular railway user	Not a regular railway user	
Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Do you support or oppose investing in the following...?

Building new rail lines to communities currently without railway connections

Strongly support	33	40	28	46	30
Somewhat support	48	47	51	42	50
TOTAL SUPPORT	81	87	79	88	80
Somewhat oppose	6	5	10	5	7
Strongly oppose	2	1	7	1	2
TOTAL OPPOSE	8	6	17	6	9
Don't know	10	6	5	6	12

Improving capacity on highly-used commuter rail services

Strongly support	42	48	40	59	37
Somewhat support	44	42	50	34	48
TOTAL SUPPORT	86	90	90	93	85
Somewhat oppose	3	3	3	2	3
Strongly oppose	1	1	2	1	1
TOTAL OPPOSE	4	4	5	3	4
Don't know	10	6	5	4	11

Building high speed railway lines to connect major cities

Strongly support	24	29	20	38	20
Somewhat support	39	37	44	39	39
TOTAL SUPPORT	63	66	64	77	59
Somewhat oppose	17	17	16	13	18
Strongly oppose	10	10	15	6	12
TOTAL OPPOSE	27	27	31	19	30
Don't know	11	7	5	5	12

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Vote in 2024 GE				EU Ref 2016		Gender		Age				Social Grade		Country			Region in England				
	Total	Con	Lab	Lib Dem	Reform UK	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South
Weighted Sample	2084	375	536	192	225	734	776	1009	1075	219	861	515	490	1188	896	1803	100	181	494	342	252	715
Unweighted Sample	2084	316	600	257	285	833	818	942	1142	151	827	551	555	1270	814	1789	111	184	504	361	191	733
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Would you support or oppose nationalising the railway companies and running them in the public sector if...?

Ticket prices did not change

Support	58	61	64	55	53	59	58	57	59	58	55	59	62	59	56	58	47	63	59	57	64	56
Oppose	21	23	17	22	24	19	23	26	17	25	23	20	16	23	19	21	29	18	20	21	18	22
Don't know	21	15	19	23	23	22	19	17	25	17	22	21	22	18	25	21	24	19	21	22	18	21

It led to an increase in taxes

Support	19	6	30	31	8	28	10	22	16	26	18	19	16	21	16	18	20	21	19	17	22	17
Oppose	61	81	48	47	80	50	74	61	61	47	61	63	64	59	63	62	58	58	59	63	56	65
Don't know	20	12	22	23	13	22	16	17	23	27	20	18	20	19	21	20	22	22	22	20	22	18

It led to an expansion of the rail network

Support	71	66	81	79	69	78	68	74	68	78	72	69	69	76	65	71	79	72	72	67	75	70
Oppose	8	15	4	4	13	5	10	9	7	6	7	9	10	7	8	8	6	9	6	9	8	8
Don't know	21	19	16	17	18	17	21	17	25	17	22	22	21	16	27	21	15	19	22	25	17	21

Ticket prices increased

Support	6	4	9	8	3	9	4	8	5	8	6	5	6	7	5	6	6	11	5	5	9	5
Oppose	80	88	77	76	88	74	85	80	80	80	81	79	79	80	80	81	79	75	79	80	81	82
Don't know	14	8	14	16	9	17	11	12	15	12	13	16	15	13	15	14	16	14	16	16	10	13

**Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.*

Sample Size: 2084 Adults in GB
Fieldwork: 2nd - 3rd September 2024

	Opinion on railway management		Railway usage		
	Should be run in the public sector	Should be run by the private sector	Regular railway user	Not a regular railway user	
Total					
Weighted Sample	2084	1380	251	491	1578
Unweighted Sample	2084	1423	252	448	1623
	%	%	%	%	%

Would you support or oppose nationalising the railway companies and running them in the public sector if...?

Ticket prices did not change

Support	58	65	45	64	56
Oppose	21	21	39	22	21
Don't know	21	15	17	14	23

It led to an increase in taxes

Support	19	27	4	28	16
Oppose	61	53	91	54	63
Don't know	20	21	5	18	21

It led to an expansion of the rail network

Support	71	82	56	80	69
Oppose	8	5	26	7	8
Don't know	21	13	18	13	23

Ticket prices increased

Support	6	8	5	9	5
Oppose	80	79	91	81	80
Don't know	14	13	4	9	15

**Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.*