

YouGov Survey Results

Sample Size: 2186

Fieldwork: 18th - 20th June 2012

Total	Gender		Age					Social Grade		Region						
Base	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55+	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland

On average how often, if at all, do you travel outside the UK in a year?

	Unweighted Base	2186	1031	1155	305	373	352	406	750	1277	909	483	297	206	390	509	104	197
Base: All GB Adults	2186	1049	1137	262	386	368	404	765	1202	984	538	359	210	280	501	109	190	
Once a week or more often	1%	1%	0%	2%	1%	1%	1%	0%	1%	1%	1%	0%	0%	1%	1%	2%	1%	
Two or three times a month	1%	2%	1%	3%	1%	2%	0%	1%	1%	1%	1%	1%	1%	2%	2%	-	1%	
Once a month	1%	2%	1%	2%	1%	1%	2%	0%	1%	1%	1%	1%	1%	4%	1%	-	-	
Once every 2 to 3 months	8%	10%	7%	5%	8%	9%	7%	11%	12%	5%	7%	9%	9%	14%	7%	6%	8%	
Once every 6 months	18%	18%	17%	14%	20%	14%	15%	21%	20%	14%	16%	16%	21%	24%	15%	12%	21%	
Once a year	25%	24%	26%	29%	25%	28%	20%	26%	26%	24%	26%	23%	24%	23%	27%	27%	26%	
Less often than once a year	28%	25%	30%	28%	32%	31%	28%	24%	26%	30%	29%	29%	27%	22%	30%	29%	27%	
Never	18%	18%	18%	17%	12%	14%	28%	17%	13%	24%	20%	20%	16%	11%	18%	23%	17%	

In general, what is your MAIN reason for travelling outside the UK?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK	1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158	
Business	3%	5%	1%	4%	4%	7%	5%	1%	4%	2%	2%	3%	5%	4%	4%	1%	4%	
Leisure	90%	86%	94%	86%	89%	84%	87%	96%	89%	92%	92%	91%	90%	85%	90%	91%	91%	
Both, approximately equal amounts	5%	8%	3%	9%	7%	7%	6%	2%	6%	4%	4%	6%	4%	11%	5%	5%	4%	
Other	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	2%	0%	-	1%	1%	3%	1%	

Thinking about the last time you travelled through the UK's border control (i.e. passing through security measures and passport checks at crossing points), either coming into or going out of the UK...

Approximately how long would you say you queued for?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK	1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158	
15 minutes or less	40%	43%	36%	35%	40%	33%	40%	44%	40%	39%	38%	40%	37%	36%	44%	43%	42%	
More than 15 up to 30 minutes	32%	32%	32%	37%	27%	34%	29%	33%	32%	31%	29%	36%	32%	35%	29%	34%	33%	
More than 30 up to 60 minutes	15%	15%	14%	14%	16%	18%	15%	12%	15%	13%	15%	12%	19%	16%	15%	12%	10%	
Over 60 minutes	3%	3%	2%	2%	1%	3%	3%	3%	2%	3%	3%	2%	5%	4%	2%	-	3%	
Can't recall	12%	8%	15%	12%	15%	12%	13%	8%	10%	14%	16%	11%	8%	10%	11%	11%	12%	

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Recently, more security checks have been put in place at UK airports. This could potentially lead to an increase in queuing times getting through border control.

Thinking about queuing at border control...

How confident, if at all, are you that the potential increase in queue times will be justified by higher levels of security for all customers?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
Very confident	9%	10%	7%	9%	9%	7%	12%	7%	7%	11%	10%	8%	5%	9%	8%	15%	9%	
Fairly confident	40%	38%	41%	41%	38%	45%	33%	41%	39%	42%	43%	45%	40%	30%	40%	39%	39%	
Not that confident	30%	29%	31%	33%	31%	26%	27%	32%	31%	28%	26%	31%	32%	35%	29%	25%	33%	
Not at all confident	13%	15%	11%	7%	10%	12%	19%	15%	16%	10%	11%	10%	14%	18%	15%	13%	14%	
Don't know	8%	7%	9%	10%	12%	9%	9%	5%	7%	10%	10%	6%	9%	8%	8%	8%	6%	

Thinking about the last time you travelled outside of the UK...

How frustrating did you find your recent experience of queuing at border control to get back into the UK?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
Very frustrating	8%	9%	8%	5%	6%	9%	9%	9%	8%	8%	7%	9%	10%	12%	6%	7%	9%	
Fairly frustrating	20%	21%	20%	24%	19%	23%	23%	18%	22%	18%	21%	16%	28%	23%	23%	9%	15%	
Not that frustrating	36%	37%	35%	36%	38%	38%	33%	36%	35%	38%	36%	39%	34%	34%	33%	44%	43%	
Not at all frustrating	30%	28%	31%	28%	30%	24%	28%	34%	30%	29%	31%	33%	26%	24%	32%	33%	29%	
Don't know	5%	5%	6%	7%	8%	5%	7%	3%	4%	7%	6%	4%	2%	7%	7%	8%	4%	

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Currently, at the UK's border control all visitors are subject to the same stringent tests, regardless of their reasons for travelling and their chosen destination. This is also known as the "blanket approach".

Which ONE, if any, of the following BEST reflects your view of this approach?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
I would be <u>highly</u> frustrated by this blanket approach, as I don't believe it enhances security		12%	16%	8%	8%	9%	14%	17%	12%	14%	10%	11%	11%	13%	16%	11%	5%	15%
I would be frustrated by the blanket approach, and think it is only justifiable if it is proven to enhance security		27%	27%	27%	29%	27%	24%	24%	29%	29%	23%	27%	21%	27%	31%	29%	16%	30%
I would be somewhat frustrated by the blanket approach, but believe it enhances security		22%	21%	24%	27%	26%	26%	19%	19%	22%	22%	20%	25%	22%	20%	22%	29%	25%
I would <u>not be</u> frustrated by the approach, as I believe it enhances security		27%	24%	30%	24%	22%	24%	28%	32%	24%	31%	29%	31%	27%	20%	26%	40%	20%
Other: see tab Q6_other		1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	0%	2%	-	0%
Don't know		10%	10%	11%	12%	16%	11%	10%	7%	9%	13%	11%	12%	8%	13%	9%	11%	10%

Would you support or oppose trials running at Britain's airports of new technology that assesses the potential level of risk posed by each individual and imposes the appropriate level of security checks based on this risk?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
Support		56%	58%	55%	44%	41%	53%	61%	69%	57%	56%	61%	55%	58%	50%	57%	50%	56%
Neither support nor oppose		24%	24%	24%	28%	31%	24%	23%	20%	23%	25%	22%	25%	22%	24%	26%	33%	21%
Oppose		9%	10%	9%	12%	15%	11%	7%	5%	9%	9%	8%	12%	6%	13%	7%	6%	10%
Don't know		10%	8%	12%	16%	14%	13%	9%	6%	11%	10%	9%	8%	13%	14%	9%	11%	13%

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And would you support or oppose the current strict checks at border checking points being enhanced by technology that analyses each passenger by the potential risk they present, if this led to an overall reduction in queues and enhanced security?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
Support	64%	65%	64%	50%	53%	61%	67%	76%	65%	63%	66%	66%	70%	54%	66%	61%	64%	
Neither support nor oppose	20%	22%	19%	24%	24%	23%	20%	16%	19%	22%	18%	20%	19%	25%	20%	26%	21%	
Oppose	6%	6%	5%	12%	9%	5%	5%	3%	6%	5%	6%	7%	3%	8%	5%	5%	3%	
Don't know	10%	7%	12%	14%	14%	12%	7%	6%	9%	10%	10%	8%	9%	13%	8%	8%	12%	

In your view, what impact do you think long queues at UK airports are likely to have on visitors' perception of the UK as a whole?

	Unweighted Base	1832	859	973	260	327	301	319	625	1127	705	391	238	176	353	425	79	170
Base: All GB Adults who travel outside the UK		1795	865	930	217	340	316	291	632	1051	744	431	285	176	249	412	84	158
Very positive	3%	3%	4%	2%	1%	6%	2%	4%	2%	5%	4%	4%	2%	2%	1%	4%		
Fairly positive	8%	8%	8%	7%	8%	4%	11%	9%	8%	8%	8%	12%	6%	7%	6%	12%	10%	
Neither positive nor negative	32%	29%	34%	30%	40%	30%	26%	31%	31%	32%	33%	34%	27%	27%	35%	31%	28%	
Fairly negative	37%	38%	36%	43%	35%	40%	36%	35%	38%	35%	34%	35%	40%	37%	41%	36%	33%	
Very negative	15%	18%	12%	8%	8%	14%	20%	20%	17%	13%	14%	11%	17%	23%	12%	10%	22%	
Don't know	5%	4%	5%	9%	7%	6%	5%	1%	3%	7%	7%	4%	6%	4%	2%	9%	4%	