





























**YouGov / Arthritis Care Survey Results**

Total	Working status								Time had arthritis					And what type(s) of arthritis do you have? Please tick all that apply.				
	Working full time (30 or more hours per week)	Working part time (8-29 hours a week)	Working part time (Less than 8 hours a week)	Full time student	Retired	Unemployed	Not working	Other	Under 5 years	5-9 years	10-15 years	16-20 years	Over 20 years	Osteoarthritis	Rheumatoid arthritis	Psoriatic arthritis	Ankylising spondylitis	Gout
	R	S	T	U	V	W	X	Y	Z	a	b	c	d	e	f	g	h	i

**q9. Which of the following types of nutritional supplements have you used to try to alleviate pain? Please tick all that apply.**

Unweighted base	300	59	21	6	-	185	4	18	7	50	66	91	35	46	221	46	7	15	19
Base	307	32	17	5	-	241	2	6	4	47	73	102	31	49	282	19	4	4	8
Supplements containing vitamins, e.g. Vitamin C, Vitamin D	45%	25%	37%	61%	-	47%	77%	45%	100%	32%	28%	52%	54%	59%	44%	46%	62%	53%	38%
Supplements containing minerals, e.g. calcium, iron	33%	30%	33%	52%	-	31%	54%	42%	84%	18%	13%	43%	44%	43%	33%	30%	47%	41%	24%
Supplements containing Omega-3 fatty acids, e.g. fish oil	71%	66%	68%	91%	-	71%	77%	46%	100%	60%	62%	76%	84%	73%	72%	59%	58%	71%	49%
Supplements containing Chondroitin	45%	51%	41%	21%	-	46%	46%	25%	21%	42%	52%	43%	41%	44%	47%	28%	31%	41%	27%
Supplements containing Glucosamine	82%	82%	53%	27%	-	86%	46%	77%	75%	89%	84%	82%	75%	84%	59%	42%	65%	55%	55%
Other	10%	20%	22%	-	-	7%	-	19%	11%	7%	17%	8%	3%	8%	9%	15%	27%	17%	14%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**q10. Which of the following statements best describes how you take any painkillers for your arthritis pain? Please think about ALL painkillers prescribed by a health professional, plus any paracetamol or pain relief medicines that you could buy in a supermarket or pharmacy without a prescription.**

Unweighted base	2008	360	107	32	4	1296	42	128	39	491	479	544	145	284	1364	343	49	87	154
Base	2008	197	80	29	2	1599	24	54	22	443	492	579	155	286	1792	143	28	21	68
I take painkillers every day	31%	30%	29%	52%	46%	30%	27%	49%	60%	22%	25%	36%	39%	42%	31%	43%	41%	52%	31%
I take painkillers most days	12%	10%	19%	7%	-	13%	11%	8%	8%	10%	11%	15%	7%	14%	13%	11%	15%	11%	12%
I take painkillers some days	42%	45%	37%	24%	27%	43%	36%	33%	27%	54%	48%	34%	40%	36%	42%	35%	34%	29%	45%
I never take painkillers	13%	14%	14%	18%	28%	13%	23%	10%	5%	13%	15%	14%	14%	8%	13%	12%	11%	8%	12%
Don't know	1%	0%	1%	-	-	1%	2%	-	-	1%	1%	1%	0%	0%	1%	-	-	-	1%

**q11. And do you take your medication...**

Unweighted base	1736	307	91	25	3	1120	33	120	37	420	411	467	126	259	1201	304	44	80	134
Base	1726	170	69	24	2	1374	18	49	21	382	416	491	133	263	1546	126	25	19	60
At regular intervals (every day or every few hours etc)	34%	34%	28%	48%	-	33%	36%	44%	64%	23%	28%	37%	46%	47%	33%	48%	56%	54%	40%
Only when I feel it is necessary (due to high levels of pain or swelling etc)	66%	65%	71%	52%	74%	66%	64%	55%	36%	76%	71%	63%	54%	53%	66%	51%	44%	46%	60%
Don't know	1%	0%	1%	-	26%	1%	-	1%	-	1%	1%	0%	-	1%	1%	1%	-	-	-

**q12. How much importance do you think the management of arthritic pain is given within the current NHS agenda?**

Unweighted base	2008	360	107	32	4	1296	42	128	39	491	479	544	145	284	1364	343	49	87	154
Base	2008	197	80	29	2	1599	24	54	22	443	492	579	155	286	1792	143	28	21	68
Very high importance	5%	4%	3%	8%	-	5%	4%	7%	2%	5%	4%	4%	10%	5%	5%	7%	4%	6%	5%
Fairly high importance	10%	10%	9%	4%	-	10%	13%	14%	4%	10%	12%	11%	7%	10%	10%	16%	12%	15%	10%
Average importance	28%	25%	25%	31%	46%	29%	37%	25%	49%	29%	28%	30%	29%	27%	29%	25%	30%	31%	33%
Fairly low importance	29%	26%	31%	25%	54%	29%	18%	22%	14%	28%	30%	29%	29%	26%	29%	27%	33%	21%	19%
Very low importance	14%	17%	19%	13%	-	13%	22%	17%	6%	13%	15%	12%	7%	21%	14%	13%	16%	17%	14%
Don't know	14%	19%	13%	19%	-	14%	6%	15%	24%	16%	12%	15%	18%	11%	14%	12%	5%	10%	18%
Net: High importance	15%	14%	11%	12%	-	15%	17%	21%	6%	15%	15%	14%	16%	15%	14%	23%	15%	20%	15%
Net: Low importance	42%	42%	50%	39%	54%	43%	40%	39%	20%	41%	45%	41%	36%	47%	43%	40%	49%	38%	34%

YouGov / Arthritis Care Survey Results

Total	Which of the following statements best describes how you take any painkillers for your arthritis pain? Please think about ALL painkillers prescribed by a health professional, plus any paracetamol or pain relief medicines that you could buy in a supermarket or pharmacy without a prescription.			
	I take painkillers every day	I take painkillers most days	I take painkillers some days	I never take painkillers
	j	k	l	m

q9. Which of the following types of nutritional supplements have you used to try to alleviate pain? Please tick all that apply.

	Unweighted base	300	115	33	113	36
<b>Base</b>	307	100	37	119	48	
Supplements containing vitamins, e.g. Vitamin C, Vitamin D	45%	60%	58%	31%	34%	
		j†	**	*	**	
Supplements containing minerals, e.g. calcium, iron	33%	51%	37%	20%	22%	
		j†	**	*	**	
Supplements containing Omega-3 fatty acids, e.g. fish oil	71%	74%	82%	66%	65%	
		*	**	*	**	
Supplements containing Chondroitin	45%	36%	55%	49%	43%	
		*	**	*	**	
Supplements containing Glucosamine	82%	75%	86%	90%	73%	
		*	**	j†	**	
Other	10%	7%	-	12%	18%	
		*	**	*	**	
Don't know	-	-	-	-	-	**
		*	**	*	**	

q10. Which of the following statements best describes how you take any painkillers for your arthritis pain? Please think about ALL painkillers prescribed by a health professional, plus any paracetamol or pain relief medicines that you could buy in a supermarket or pharmacy without a prescription.

	Unweighted base	2008	669	233	834	257
<b>Base</b>	2008	628	247	852	263	
I take painkillers every day	31%	100%	-	-	-	
		klm				
I take painkillers most days	12%	-	100%	-	-	
			jlm			
I take painkillers some days	42%	-	-	100%	-	
				klm		
I never take painkillers	13%	-	-	-	100%	
					kl	
Don't know	1%	-	-	-	-	

q11. And do you take your medication...

	Unweighted base	1736	669	233	834	-
<b>Base</b>	1726	628	247	852	263	
At regular intervals (every day or every few hours etc)	34%	77%	16%	7%	-	
		kl	l			
Only when I feel it is necessary (due to high levels of pain or swelling etc)	66%	23%	84%	92%	-	
			j	jk		
Don't know	1%	0%	-	1%	-	

q12. How much importance do you think the management of arthritic pain is given within the current NHS agenda?

	Unweighted base	2008	669	233	834	257
<b>Base</b>	2008	628	247	852	263	
Very high importance	5%	8%	2%	3%	2%	
		klm				
Fairly high importance	10%	12%	9%	9%	10%	
Average importance	28%	32%	33%	27%	21%	
		m	m			
Fairly low importance	29%	26%	34%	31%	25%	
Very low importance	14%	14%	14%	13%	15%	
Don't know	14%	8%	7%	16%	27%	
				jk	kl	
Net: High importance	15%	20%	11%	13%	12%	
		kl				
Net: Low importance	42%	40%	48%	44%	40%	

YouGov / Arthritis Care Survey Results

Total	Social grade		Government Office Region								Age					Gender	
	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland	Under 45	45-54	55-64	65+	Under 65	Male	Female
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q

q13. And in general, how much importance do you feel that the pain of your arthritis is given during your consultations with healthcare professionals?

Unweighted base	2008	1214	794	506	309	189	142	509	139	190	24	99	148	678	1083	925	917	1091
Base	2008	1338	670	503	294	199	132	571	131	163	16	38	63	292	1616	392	798	1210
Very high importance	8%	7%	10%	9%	8%	7%	10%	7%	9%	7%	4%	11%	5%	8%	8%	8%	7%	8%
Fairly high importance	18%	17%	18%	15%	14%	16%	11%	24%	14%	19%	15%	21%	17%	17%	18%	17%	21%	15%
Average importance	38%	35%	42%	38%	42%	35%	29%	35%	41%	46%	29%	27%	28%	37%	38%	34%	38%	37%
Fairly low importance	19%	20%	16%	16%	20%	21%	25%	20%	16%	16%	36%	19%	25%	18%	19%	20%	19%	19%
Very low importance	11%	12%	8%	13%	9%	11%	15%	7%	16%	9%	10%	11%	19%	11%	10%	12%	8%	12%
Don't know	8%	9%	7%	10%	6%	10%	10%	8%	5%	4%	6%	11%	6%	9%	8%	9%	7%	9%
Net: High importance	25%	24%	28%	23%	23%	21%	31%	23%	26%	20%	32%	22%	25%	25%	25%	29%	23%	
Net: Low importance	29%	32%	24%	29%	32%	39%	27%	31%	25%	46%	30%	44%	30%	29%	32%	27%	31%	

q14. How satisfied or dissatisfied are you with the extent to which you have been able to access the services you require to manage your arthritic pain?

Unweighted base	2008	1214	794	506	309	189	142	509	139	190	24	99	148	678	1083	925	917	1091
Base	2008	1338	670	503	294	199	132	571	131	163	16	38	63	292	1616	392	798	1210
Very satisfied	16%	17%	16%	19%	14%	18%	13%	16%	16%	14%	13%	16%	10%	13%	17%	13%	17%	16%
Fairly satisfied	30%	29%	33%	31%	34%	27%	23%	30%	24%	39%	24%	31%	26%	31%	30%	30%	33%	28%
Neither satisfied nor dissatisfied	32%	34%	29%	32%	34%	34%	39%	32%	33%	26%	33%	24%	33%	31%	33%	31%	31%	34%
Fairly dissatisfied	11%	11%	12%	9%	12%	12%	9%	13%	13%	11%	18%	13%	14%	13%	11%	13%	10%	12%
Very dissatisfied	5%	5%	6%	6%	3%	4%	7%	5%	11%	4%	4%	10%	11%	9%	4%	9%	6%	5%
Don't know	4%	5%	3%	3%	3%	6%	9%	4%	3%	6%	8%	6%	6%	4%	4%	5%	4%	5%
Net: Satisfied	47%	45%	49%	50%	48%	45%	36%	46%	39%	53%	37%	47%	36%	44%	47%	43%	50%	44%
Net: Dissatisfied	17%	16%	18%	15%	15%	16%	16%	18%	24%	15%	22%	22%	25%	21%	15%	22%	16%	17%

q15. Have you been offered any support or advice from healthcare professionals to help you self-manage your pain?

Unweighted base	2008	1214	794	506	309	189	142	509	139	190	24	99	148	678	1083	925	917	1091
Base	2008	1338	670	503	294	199	132	571	131	163	16	38	63	292	1616	392	798	1210
Yes	32%	32%	33%	32%	33%	28%	31%	33%	24%	41%	32%	31%	29%	35%	32%	33%	39%	28%
No	64%	65%	61%	66%	64%	69%	64%	61%	72%	54%	63%	64%	65%	61%	64%	62%	57%	68%
Don't know	4%	3%	6%	2%	4%	3%	5%	6%	3%	5%	5%	5%	7%	4%	4%	5%	4%	4%



YouGov / Arthritis Care Survey Results

Total	Working status								Time had arthritis					And what type(s) of arthritis do you have? Please tick all that apply.				
	Working full time (30 or more hours per week)	Working part time (8-29 hours a week)	Working part time (Less than 8 hours a week)	Full time student	Retired	Unemployed	Not working	Other	Under 5 years	5-9 years	10-15 years	16-20 years	Over 20 years	Osteoarthritis	Rheumatoid arthritis	Psoriatic arthritis	Ankylising spondylitis	Gout
	R	S	T	U	V	W	X	Y	Z	a	b	c	d	e	f	g	h	i

q13. And in general, how much importance do you feel that the pain of your arthritis is given during your consultations with healthcare professionals?

Unweighted base	2008	360	107	32	4	1296	42	128	39	491	479	544	145	284	1364	343	49	87	154
Base	2008	197	80	29	2	1599	24	54	22	443	492	579	155	286	1792	143	28	21	68
Very high importance	8%	9%	5%	15%	54%	7%	7%	15%	6%	8%	8%	5%	12%	10%	7%	14%	14%	15%	6%
Fairly high importance	18%	17%	18%	7%	**	18%	22%	16%	32%	14%	20%	19%	13%	20%	17%	18%	17%	17%	26%
Average importance	38%	35%	37%	42%	27%	38%	38%	26%	21%	39%	33%	41%	36%	38%	38%	37%	40%	38%	37%
Fairly low importance	19%	20%	20%	13%	-	19%	9%	17%	8%	23%	20%	18%	21%	11%	19%	16%	17%	16%	13%
Very low importance	11%	10%	11%	4%	19%	10%	19%	17%	18%	7%	14%	9%	12%	15%	11%	9%	7%	10%	8%
Don't know	8%	10%	9%	**	**	7%	4%	10%	16%	10%	6%	8%	7%	7%	8%	5%	4%	5%	9%
Net: High importance	25%	26%	23%	21%	54%	25%	30%	31%	37%	22%	27%	24%	26%	30%	25%	33%	31%	32%	33%
Net: Low importance	29%	29%	31%	18%	19%	29%	28%	33%	26%	30%	34%	27%	32%	26%	29%	25%	24%	26%	21%

q14. How satisfied or dissatisfied are you with the extent to which you have been able to access the services you require to manage your arthritic pain?

Unweighted base	2008	360	107	32	4	1296	42	128	39	491	479	544	145	284	1364	343	49	87	154
Base	2008	197	80	29	2	1599	24	54	22	443	492	579	155	286	1792	143	28	21	68
Very satisfied	16%	16%	13%	12%	-	17%	20%	16%	2%	18%	18%	15%	21%	13%	16%	20%	16%	20%	21%
Fairly satisfied	30%	26%	20%	36%	53%	31%	24%	26%	38%	32%	28%	30%	31%	34%	30%	30%	33%	25%	34%
Neither satisfied nor dissatisfied	32%	34%	41%	12%	19%	33%	29%	23%	29%	30%	31%	36%	27%	31%	33%	27%	27%	34%	21%
Fairly dissatisfied	11%	12%	14%	22%	-	11%	6%	19%	8%	11%	11%	11%	13%	12%	11%	12%	10%	15%	13%
Very dissatisfied	5%	6%	7%	3%	28%	5%	11%	13%	5%	5%	6%	4%	4%	7%	5%	7%	12%	6%	5%
Don't know	4%	6%	5%	14%	-	4%	11%	4%	19%	5%	6%	4%	5%	2%	4%	5%	2%	1%	5%
Net: Satisfied	47%	42%	32%	48%	53%	48%	43%	42%	40%	50%	46%	45%	51%	47%	46%	49%	49%	45%	55%
Net: Dissatisfied	17%	18%	22%	25%	28%	16%	18%	32%	13%	16%	17%	16%	17%	20%	16%	19%	22%	20%	18%

q15. Have you been offered any support or advice from healthcare professionals to help you self-manage your pain?

Unweighted base	2008	360	107	32	4	1296	42	128	39	491	479	544	145	284	1364	343	49	87	154
Base	2008	197	80	29	2	1599	24	54	22	443	492	579	155	286	1792	143	28	21	68
Yes	32%	39%	25%	26%	81%	32%	31%	30%	30%	33%	33%	32%	37%	31%	32%	39%	32%	48%	30%
No	64%	55%	70%	68%	-	64%	68%	66%	65%	65%	62%	64%	59%	66%	64%	57%	59%	47%	65%
Don't know	4%	7%	4%	6%	19%	4%	1%	4%	5%	3%	5%	5%	4%	3%	4%	4%	9%	5%	5%

YouGov / Arthritis Care Survey Results

Total	Which of the following statements best describes how you take any painkillers for your arthritis pain? Please think about ALL painkillers prescribed by a health professional, plus any paracetamol or pain relief medicines that you could buy in a supermarket or pharmacy without a prescription.			
	I take painkillers every day	I take painkillers most days	I take painkillers some days	I never take painkillers
	j	k	l	m

q13. And in general, how much importance do you feel that the pain of your arthritis is given during your consultations with healthcare professionals?

Unweighted base	2008	669	233	834	257
<b>Base</b>	2008	628	247	852	263
Very high importance	8%	11%	4%	6%	8%
		kl			
Fairly high importance	18%	19%	15%	19%	13%
Average importance	38%	42%	38%	38%	27%
		m	m	m	
Fairly low importance	19%	15%	28%	19%	17%
			jl		
Very low importance	11%	8%	12%	11%	14%
Don't know	8%	4%	3%	7%	21%
				j	kl
Net: High importance	25%	30%	19%	25%	21%
		km			
Net: Low importance	29%	24%	40%	30%	31%
			jl	j	

q14. How satisfied or dissatisfied are you with the extent to which you have been able to access the services you require to manage your arthritic pain?

Unweighted base	2008	669	233	834	257
<b>Base</b>	2008	628	247	852	263
Very satisfied	16%	13%	11%	17%	27%
					kl
Fairly satisfied	30%	36%	30%	30%	18%
		m	m	m	
Neither satisfied nor dissatisfied	32%	30%	35%	35%	30%
Fairly dissatisfied	11%	12%	17%	11%	7%
			lm		
Very dissatisfied	5%	8%	5%	4%	5%
			l		
Don't know	4%	2%	3%	4%	13%
					kl
Net: Satisfied	47%	48%	40%	47%	46%
Net: Dissatisfied	17%	20%	22%	14%	12%
		lm	lm		

q15. Have you been offered any support or advice from healthcare professionals to help you self-manage your pain?

Unweighted base	2008	669	233	834	257
<b>Base</b>	2008	628	247	852	263
Yes	32%	35%	34%	33%	25%
		m			
No	64%	61%	66%	64%	66%
Don't know	4%	5%	1%	3%	9%
		k			kl

YouGov / Arthritis Care Survey Results

Total	Social grade		Government Office Region								Age					Gender	
	ABC1	C2DE	North	Midlands	East	London	South	Wales	Scotland	Northern Ireland	Under 45	45-54	55-64	65+	Under 65	Male	Female
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q

q16. How useful was the support or advice you received?

	Unweighted base	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Unweighted base	670	401	269	179	104	55	44	172	35	73	8	30	44	233	363	307	341	329
Base	650	426	224	162	96	56	41	191	32	68	5	12	18	101	519	131	309	342
Very useful	23%	24%	22%	25%	22%	20%	29%	23%	27%	23%	5%	36%	18%	23%	23%	23%	21%	26%
Fairly useful	54%	53%	58%	57%	55%	48%	37%	57%	57%	51%	78%	51%	54%	57%	54%	56%	59%	50%
Not very useful	16%	17%	15%	11%	19%	22%	17%	17%	14%	21%	9%	4%	14%	18%	17%	16%	14%	19%
Not useful at all	5%	5%	5%	7%	1%	1%	18%	3%	1%	5%	9%	9%	13%	2%	5%	4%	6%	3%
Don't know	1%	2%	-	-	3%	9%	-	-	-	-	-	-	-	-	2%	-	-	2%
Net: Useful	78%	77%	80%	82%	77%	67%	65%	80%	85%	74%	83%	87%	73%	80%	77%	79%	80%	75%
Net: Not useful	21%	22%	20%	18%	20%	24%	35%	20%	15%	26%	17%	13%	28%	20%	21%	21%	20%	22%

c1. Would you be interested in talking to Arthritis Care about your arthritis and how it affects your everyday life?

	Unweighted base	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Unweighted base	1956	1187	769	489	302	186	139	499	135	184	22	93	140	661	1062	894	898	1058
Base	1966	1314	652	490	290	196	128	560	127	160	15	36	59	285	1585	381	784	1182
Yes	37%	36%	40%	42%	37%	33%	37%	35%	39%	37%	18%	47%	44%	38%	37%	40%	37%	37%
No	63%	64%	60%	58%	63%	67%	63%	65%	61%	63%	82%	53%	56%	62%	63%	60%	63%	63%

Cell Contents (Column Percentage, Statistical Test Results), Statistics (Column Proportions/ Means,(5%): A/B, C/D/ E/F/G/ H/I/J, K/L/M/N/O, P/Q, R/S/T/U/V/W/X/Y, Z/a/b/c/d, e/f/g/h/i, j/k/l/m, Minimum Base: 30 (\*\*), Small Base: 100 (\*))

YouGov / Arthritis Care Survey Results

Total	Working status								Time had arthritis					And what type(s) of arthritis do you have? Please tick all that apply.					
	Working full time (30 or more hours per week)	Working part time (8-29 hours a week)	Working part time (Less than 8 hours a week)	Full time student	Retired	Unemployed	Not working	Other	Under 5 years	5-9 years	10-15 years	16-20 years	Over 20 years	Osteoarthritis	Rheumatoid arthritis	Psoriatic arthritis	Ankylosing spondylitis	Gout	
	R	S	T	U	V	W	X	Y	Z	a	b	c	d	e	f	g	h	i	

q16. How useful was the support or advice you received?

Unweighted base	670	119	29	9	3	439	11	43	17	157	175	167	54	105	460	135	16	42	47
Base	650	76	20	7	2	514	7	16	7	144	162	183	58	89	577	56	9	10	20
Very useful	23%	18%	33%	-	-	24%	41%	22%	16%	32%	24%	17%	24%	21%	23%	20%	14%	26%	29%
Fairly useful	54%	48%	40%	94%	33%	56%	35%	48%	51%	51%	63%	54%	50%	49%	54%	55%	73%	60%	48%
Not very useful	16%	28%	27%	6%	33%	14%	24%	19%	26%	11%	10%	26%	19%	18%	17%	20%	-	14%	16%
Not useful at all	5%	6%	-	-	34%	4%	-	12%	6%	3%	3%	4%	8%	10%	5%	5%	14%	-	7%
Don't know	1%	-	-	-	-	2%	-	-	-	4%	-	-	-	3%	1%	-	-	-	-
Net: Useful	78%	66%	73%	94%	33%	80%	76%	70%	67%	82%	87%	71%	73%	70%	78%	75%	86%	86%	77%
Net: Not useful	21%	34%	27%	6%	67%	18%	24%	30%	33%	14%	13%	29%	27%	28%	21%	25%	14%	14%	23%

c1. Would you be interested in talking to Arthritis Care about your arthritis and how it affects your everyday life?

Unweighted base	1956	348	100	32	4	1268	41	125	38	476	462	534	141	282	1329	334	49	85	151
Base	1966	193	78	29	2	1565	24	53	22	435	471	571	152	285	1754	139	28	20	67
Yes	37%	47%	37%	48%	-	36%	38%	43%	57%	34%	36%	41%	31%	44%	38%	40%	40%	55%	37%
No	63%	53%	63%	52%	100%	64%	62%	57%	43%	66%	64%	59%	69%	56%	62%	60%	60%	45%	63%

Cell Contents (Column Percentage, Statistical Test Results), Statistics (Column

YouGov / Arthritis Care Survey Results

Total	Which of the following statements best describes how you take any painkillers for your arthritis pain? Please think about ALL painkillers prescribed by a health professional, plus any paracetamol or pain relief medicines that you could buy in a supermarket or pharmacy without a prescription.			
	I take painkillers every day	I take painkillers most days	I take painkillers some days	I never take painkillers
	j	k	l	m

q16. How useful was the support or advice you received?

Unweighted base	670	241	73	278	78
Base	650	217	84	284	65
Very useful	23%	23%	15%	23%	38%
			*		kl*
Fairly useful	54%	48%	67%	59%	40%
			jm*	m	*
Not very useful	16%	20%	9%	15%	21%
			*		*
Not useful at all	5%	9%	5%	2%	2%
		l	*		*
Don't know	1%	-	3%	2%	-
			*		*
Net: Useful	78%	71%	82%	81%	78%
			*	j	*
Net: Not useful	21%	29%	14%	17%	22%
		l	*		*

c1. Would you be interested in talking to Arthritis Care about your arthritis and how it affects your everyday life?

Unweighted base	1956	644	227	819	251
Base	1966	610	240	837	260
Yes	37%	49%	45%	30%	30%
		lm	lm		
No	63%	51%	55%	70%	70%
				jk	jk