



Cheddar Telemedicine
Fieldwork Dates: 22nd - 25th November 2019

Conducted by YouGov
YouGov RealTime

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BACKGROUND

This spreadsheet contains survey data collected and analysed by YouGov plc.

Methodology: This survey has been conducted using an online interview administered to members of the YouGov Plc panel of individuals who have agreed to take part in surveys. Emails are sent to panelists selected at random from the base sample. The e-mail invites them to take part in a survey and provides a generic survey link. Once a panel member clicks on the link they are sent to the survey that they are most required for, according to the sample definition and quotas. (The sample definition could be "US adult population" or a subset such as "US adult females"). Invitations to surveys don't expire and respondents can be sent to any available survey. The responding sample is weighted to the profile of the sample definition to provide a representative reporting sample. The profile is normally derived from census data or, if not available from the census, from industry accepted data.

YouGov plc make every effort to provide representative information. All results are based on a sample and are therefore subject to statistical errors normally associated with sample-based information.

For further information about the results in this spreadsheet, please email uspress@yougov.com quoting the survey details

EDITOR'S NOTES - all press releases should contain the following information

All figures, unless otherwise stated, are from YouGov Plc. Total sample size was 1329 adults. Fieldwork was undertaken between 22nd - 25th November 2019. The survey was carried out online. The figures have been weighted and are representative of all US adults (aged 18+).

- YouGov is registered with the Information Commissioner
- YouGov is a member of the British Polling Council

Any percentages calculated on bases fewer than 50 respondents must not be reported as they do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures will be italicised.

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US_nat_int Sample: 22nd - 25th November 2019



Total	Gender		Generation							Region				
	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
	A	B	C	D	E	F	G	H	I	J	K	L	M	N

rrt_q1. Which of the following BEST describes your primary health insurance?

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
I have health insurance that is provided through my or a family member's employer, union, school, trade group or professional association	36%	40%	32%	37%	36%	46%	33%	7%	-	-	39%	39%	32%	36%	39%
		B		G*	G	D.F.G	G	*	**	**					O.P
I have health insurance provided through Medicare	24%	23%	25%	11%	11%	13%	36%	85%	-	-	27%	25%	23%	24%	28%
				*		C.D.E	C.D.E.F*	**	**						P.Q
I have health insurance that I or a family member purchased directly from the health insurance company or HMO	8%	9%	8%	11%	12%	9%	6%	1%	-	-	10%	6%	9%	8%	8%
				G*	F.G	G		*	**	**					
I have health insurance through the military or through Veterans Affairs (VA) benefits	5%	6%	3%	6%	5%	1%	6%	5%	-	-	5%	3%	6%	4%	4%
		B		*	E		E	*	**	**					
I have health insurance that is provided through a government health program, such as Medicaid	13%	11%	14%	18%	16%	15%	10%	1%	-	-	10%	14%	12%	15%	9%
				G*	F.G	F.G	G	*	**	**					
Not applicable - I do not have health insurance	10%	8%	11%	4%	14%	12%	6%	-	-	-	4%	9%	13%	8%	8%
				*	F.G	F.G	G	*	**	**		J	J.M		
Prefer not to say	5%	3%	7%	12%	8%	4%	3%	-	-	-	6%	4%	5%	5%	3%
		A		E.F.G*	E.F.G			*	**	**					

rrt_q2oe. How many times, if at all, did you visit a doctor in-person during the last year (i.e., since November 2018)? Please enter your response as accurately as possible in the box below. If you are unsure, please provide your best estimate.

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841

rrt_q3. Telemedicine is software, like TalkSpace, MDLive, etc., that allows a user to communicate with a medical professional often over video on a computer, tablet, or mobile phone. Have you ever used a telemedicine website or application to talk to a doctor?

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Yes, I have	12%	14%	10%	10%	18%	13%	7%	4%	-	-	12%	10%	10%	17%	12%
				*	F.G	F.G		*	**	**					K.L
No, I have not	68%	65%	71%	54%	57%	70%	79%	70%	-	-	68%	70%	70%	64%	72%
		A		*	D	C.D.E	D*	**	**						P.Q
Don't know	3%	3%	3%	8%	6%	2%	1%	1%	-	-	5%	2%	4%	3%	2%
				F*	E.F			*	**	**					
Not applicable - I've never heard of telemedicine apps/websites	14%	16%	12%	20%	14%	12%	12%	24%	-	-	14%	15%	13%	14%	12%
				*				D.E.F*	**	**					
Prefer not to say	3%	2%	3%	8%	5%	2%	1%	-	-	-	1%	3%	3%	3%	2%
				F.G*	F			*	**	**					

rrt_q4. Overall, how healthy or unhealthy would you say you are?

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Very healthy	19%	21%	17%	16%	21%	19%	17%	15%	-	-	24%	17%	17%	19%	18%
				*				*	**	**	L				
Somewhat healthy	51%	51%	51%	52%	42%	53%	57%	56%	-	-	50%	54%	48%	52%	52%
				*	D	D	D	D*	**	**					Q
Somewhat unhealthy	19%	19%	19%	12%	19%	19%	19%	22%	-	-	17%	18%	23%	15%	21%

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Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



Total	Race			Education				Marital Status						
	Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB

rrt_q1. Which of the following BEST describes your primary health insurance?

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
I have health insurance that is provided through my or a family member's employer, union, school, trade group or professional association	36%	25%	29%	37%	26%	35%	50%	53%	48%	14%	29%	30%	43%	29%	21%
I have health insurance provided through Medicare	24%	21%	14%	19%	28%	22%	20%	22%	23%	34%	16%	16%	22%	19%	37%
I have health insurance that I or a family member purchased directly from the health insurance company or HMO	8%	8%	10%	12%	6%	8%	12%	11%	10%	18%	13%	4%	10%	8%	7%
I have health insurance through the military or through Veterans Affairs (VA) benefits	5%	6%	6%	3%	5%	5%	2%	5%	6%	5%	1%	-	5%	3%	4%
I have health insurance that is provided through a government health program, such as Medicaid	13%	22%	21%	10%	17%	14%	5%	3%	5%	7%	24%	36%	9%	18%	20%
Not applicable - I do not have health insurance	10%	12%	11%	13%	12%	9%	7%	4%	6%	19%	15%	12%	8%	15%	8%
Prefer not to say	5%	7%	9%	7%	5%	6%	4%	2%	3%	3%	3%	2%	3%	8%	4%

rrt_q2oe. How many times, if at all, did you visit a doctor in-person during the last year (i.e., since November 2018)? Please enter your response as accurately as possible in the box below. If you are unsure, please provide your best estimate.

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130

rrt_q3. Telemedicine is software, like TalkSpace, MDLive, etc., that allows a user to communicate with a medical professional often over video on a computer, tablet, or mobile phone. Have you ever used a telemedicine website or application to talk to a doctor?

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Yes, I have	12%	9%	16%	11%	11%	11%	12%	18%	15%	22%	7%	20%	15%	8%	6%
No, I have not	68%	71%	53%	63%	61%	72%	73%	76%	70%	66%	67%	61%	69%	64%	78%
Don't know	3%	3%	5%	7%	3%	3%	5%	1%	1%	5%	1%	2%	2%	6%	4%
Not applicable - I've never heard of telemedicine apps/websites	14%	13%	20%	15%	22%	11%	7%	4%	11%	3%	3%	11%	12%	18%	12%
Prefer not to say	3%	4%	6%	5%	3%	3%	2%	1%	2%	3%	2%	7%	2%	3%	-

rrt_q4. Overall, how healthy or unhealthy would you say you are?

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Very healthy	19%	15%	20%	22%	16%	16%	25%	25%	21%	15%	18%	18%	20%	18%	18%
Somewhat healthy	51%	55%	46%	43%	50%	51%	49%	54%	55%	46%	38%	52%	53%	47%	46%
Somewhat unhealthy	19%	15%	15%	18%	18%	22%	17%	17%	17%	27%	32%	20%	19%	16%	25%

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US_nat_int Sample: 22nd - 25th November 2019



Total	Parent or guardian of any children					Income					Urban			
	Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
	AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL		AM	AN	AO

rrt_q1. Which of the following BEST describes your primary health insurance?

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
I have health insurance that is provided through my or a family member's employer, union, school, trade group or professional association	36%	21%	38%	17%	7%	43%	31%	35%	38%	8%	17%	41%	65%	27%	32%
		*	**	**	**	AH.AI.AK	AK	AH.AK	AH.AK	*		AL.AO	AL.AMAO	AL	
I have health insurance provided through Medicare	24%	58%	3%	-	23%	12%	38%	28%	20%	15%	32%	27%	12%	19%	23%
		V.X.Y.Z.AA.AB*	**	**	**		AG.AI.AJ.AK	AG.AJ	AG	*	AN.AO	AN.AO		AN	
I have health insurance that I or a family member purchased directly from the health insurance company or HMO	8%	2%	-	-	-	14%	7%	9%	7%	12%	8%	8%	10%	7%	10%
		*	**	**	**	AH.AI.AJ		AH		*					
I have health insurance through the military or through Veterans Affairs (VA) benefits	5%	6%	19%	-	4%	5%	6%	6%	3%	5%	5%	6%	3%	5%	5%
		*	**	**	**		AJ	AJ		*		AN			
I have health insurance that is provided through a government health program, such as Medicaid	13%	5%	17%	31%	18%	14%	9%	11%	15%	13%	21%	9%	3%	13%	13%
		*	**	**	**	AH.AI		AH	AH	*	AM.AN.AO	AN		AN	
Not applicable - I do not have health insurance	10%	5%	20%	52%	-	9%	7%	8%	11%	10%	15%	6%	5%	12%	9%
		*	**	**	**			AH	*	*	AM.AN			AM.AN	
Prefer not to say	5%	3%	3%	-	47%	3%	2%	3%	5%	37%	3%	3%	2%	17%	8%
		*	**	**	**			AH.AI	AG.AH.AI.AJ*					AL.AMAN	AQ

rrt_q2oe. How many times, if at all, did you visit a doctor in-person during the last year (i.e., since November 2018)? Please enter your response as accurately as possible in the box below. If you are unsure, please provide your best estimate.

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397

rrt_q3. Telemedicine is software, like TalkSpace, MDLive, etc., that allows a user to communicate with a medical professional often over video on a computer, tablet, or mobile phone. Have you ever used a telemedicine website or application to talk to a doctor?

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Yes, I have	12%	11%	16%	16%	8%	23%	8%	14%	9%	10%	11%	11%	19%	7%	18%
		*	**	**	**	AH.AI.AJ		AH.AJ		*			AL.AMAO		AQ.AR
No, I have not	68%	75%	60%	32%	41%	61%	77%	70%	69%	35%	65%	73%	71%	63%	62%
		*	**	**	**	AK	AG.AI.AJ.AK	AG.AK	AG.AK	*		AL.AO			
Don't know	3%	2%	-	-	13%	4%	2%	2%	4%	10%	4%	3%	2%	5%	3%
		*	**	**	**			AH		AH.AI*					
Not applicable - I've never heard of telemedicine apps/websites	14%	12%	13%	52%	9%	11%	13%	12%	16%	9%	18%	11%	7%	19%	14%
		*	**	**	**			AG.AI		*	AM.AN			AM.AN	
Prefer not to say	3%	-	11%	-	29%	2%	0%	1%	2%	35%	2%	2%	1%	6%	3%
		*	**	**	**	AH		AH	AH	AG.AH.AI.AJ*				AL.AMAN	

rrt_q4. Overall, how healthy or unhealthy would you say you are?

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Very healthy	19%	16%	3%	17%	9%	24%	17%	20%	18%	10%	13%	20%	28%	18%	21%
		*	**	**	**	AH.AI.AJ.AK		AH		*		AL	AL.AMAO		
Somewhat healthy	51%	57%	69%	31%	33%	51%	57%	55%	47%	32%	49%	53%	54%	47%	49%
		X*	**	**	**	AK	AJ.AK	AJ.AK		*					
Somewhat unhealthy	19%	21%	12%	-	16%	16%	18%	17%	22%	10%	24%	19%	13%	15%	14%

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



Total	Type of Area Lived in		
	Suburban/ Town	Rural	Other
	AQ	AR	AS

rrt_q1. Which of the following BEST describes your primary health insurance?

	Unweighted base	680	246	6
	1329	683	242	7
I have health insurance that is provided through my or a family member's employer, union, school, trade group or professional association	36%	39%	32%	13%
		AP		**
I have health insurance provided through Medicare	24%	25%	25%	26%
				**
I have health insurance that I or a family member purchased directly from the health insurance company or HMO	8%	8%	6%	35%
				**
I have health insurance through the military or through Veterans Affairs (VA) benefits	5%	4%	6%	-
				**
I have health insurance that is provided through a government health program, such as Medicaid	13%	11%	17%	-
			AQ	**
Not applicable - I do not have health insurance	10%	10%	9%	27%
				**
Prefer not to say	5%	4%	5%	-
				**

rrt_q2oe. How many times, if at all, did you visit a doctor in-person during the last year (i.e., since November 2018)? Please enter your response as accurately as possible in the box below. If you are unsure, please provide your best estimate.

	Unweighted base	680	246	6
	1329	683	242	7

rrt_q3. Telemedicine is software, like TalkSpace, MDLive, etc., that allows a user to communicate with a medical professional often over video on a computer, tablet, or mobile phone. Have you ever used a telemedicine website or application to talk to a doctor?

	Unweighted base	680	246	6
	1329	683	242	7
Yes, I have	12%	10%	8%	-
				**
No, I have not	68%	71%	72%	87%
		AP	AP	**
Don't know	3%	4%	2%	-
				**
Not applicable - I've never heard of telemedicine apps/websites	14%	14%	14%	-
				**
Prefer not to say	3%	2%	3%	13%
				**

rrt_q4. Overall, how healthy or unhealthy would you say you are?

	Unweighted base	680	246	6
	1329	683	242	7
Very healthy	19%	18%	17%	14%
				**
Somewhat healthy	51%	52%	50%	73%
				**
Somewhat unhealthy	19%	21%	21%	-

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Gender		Generation							Region				
	Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
			*				*	**	**			M		
Very unhealthy	6%	6%	11%	7%	5%	5%	3%	-	-	6%	5%	6%	6%	5%
			*				*	**	**					
Don't know	2%	2%	-	5%	2%	1%	-	-	-	1%	2%	2%	4%	2%
			*	E.F			*	**	**				J	
Prefer not to say	4%	2%	8%	6%	2%	2%	4%	-	-	3%	3%	4%	3%	2%
		A	E.F*	E.F			*	**	**					

rrt_q5. How comfortable or uncomfortable would you be talking to your doctor or nurse practitioner about a health concern over the phone or the internet, instead of in-person?

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Very comfortable	28%	28%	29%	24%	25%	31%	29%	32%	-	-	28%	28%	28%	29%	30%
			*				*	*	**	**					
Somewhat comfortable	36%	36%	37%	33%	34%	35%	40%	35%	-	-	43%	39%	34%	34%	38%
			*				*	*	**	**	LM				
Somewhat uncomfortable	16%	18%	14%	23%	22%	13%	14%	12%	-	-	19%	14%	16%	18%	15%
			*	E.F.G			*	*	**	**					
Very uncomfortable	9%	8%	9%	4%	6%	10%	10%	14%	-	-	5%	7%	10%	11%	8%
			*				D	D*	**	**			J	J	
Don't know	8%	8%	8%	14%	10%	8%	6%	6%	-	-	3%	8%	11%	6%	8%
			*				*	*	**	**		J	J.M		
Prefer not to say	2%	2%	3%	2%	4%	2%	1%	1%	-	-	2%	3%	2%	3%	2%
			*	F			*	*	**	**					

rrt_q6. You indicated that you would be uncomfortable talking to your doctor or nurse practitioner about a health concern over the phone or internet, instead of in-person. Which, if any, of the following is the reason for this? Please select all that apply.

Unweighted base	333	164	169	13	110	75	114	21	-	-	57	62	122	92	200
Base: All US Adults who are uncomfortable with telemedicine	332	170	161	13	116	73	109	20	-	-	56	58	129	88	192
Concerns about data privacy	42%	45%	38%	41%	39%	49%	42%	31%	-	-	36%	59%	39%	40%	41%
			**	**	*	*	*	**	**	**	*	J.L.M*		*	
Concerns about the quality of care	56%	60%	52%	52%	50%	57%	61%	62%	-	-	56%	56%	56%	56%	62%
			**	**	*	*	*	**	**	**	*	*	*	*	O
Concerns about a misdiagnosis	60%	57%	62%	72%	55%	54%	65%	70%	-	-	53%	69%	59%	58%	64%
			**	**	*	*	*	**	**	**	*	*	*	*	P
Concerns about technological limitations	37%	39%	34%	32%	40%	40%	30%	45%	-	-	35%	43%	33%	39%	36%
			**	**	*	*	*	**	**	**	*	*	*	*	
Other concerns	4%	4%	3%	14%	2%	3%	5%	-	-	-	6%	5%	3%	4%	
			**	**	*	*	*	**	**	**	*	*	*	*	
None of these	7%	6%	7%	-	5%	9%	7%	9%	-	-	6%	2%	7%	11%	7%
			**	**	*	*	*	**	**	**	*	*	*	K*	
Don't know	2%	4%	1%	-	4%	3%	2%	-	-	2%	2%	4%	1%	2%	
			**	**	*	*	*	**	**	**	*	*	*	*	

rrt_q7. Which, if any, of the following factors would lead you to consider a telemedicine app or website over an in-person doctor's visit? Please select all that apply.

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Cost	44%	46%	43%	54%	47%	51%	38%	28%	-	-	37%	44%	47%	46%	46%
			G*	F.G	F.G	F.G	*	*	**	**			J		P
Convenience	53%	54%	52%	69%	51%	58%	51%	43%	-	-	51%	54%	50%	56%	56%
			D.F.G*			G		*	**	**					P

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
Very unhealthy	6%	6%	8%	10%	8%	6%	3%	2%	3%	**	V.Z.AA*	*	V		V.AA
				N	T.U					9%	6%	6%	4%	9%	8%
Don't know	2%	2%	4%	3%	3%	1%	3%	1%	1%	**	*	*		V.Z	V.Z
										3%	2%	-	1%	5%	2%
Prefer not to say	4%	6%	6%	5%	4%	4%	2%	1%	2%	**	*	*	3%	4%	1%
		N	N							-	3%	5%	3%		
										**	*	*			

rrt_q5. How comfortable or uncomfortable would you be talking to your doctor or nurse practitioner about a health concern over the phone or the internet, instead of in-person?

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Very comfortable	28%	26%	22%	27%	27%	24%	32%	40%	32%	19%	27%	35%	31%	21%	33%
							S	R.S	AA	**	*	*	AA		AA
Somewhat comfortable	36%	36%	32%	36%	31%	38%	43%	41%	38%	45%	39%	35%	38%	33%	34%
						R	R	R	**	**	*	*			
Somewhat uncomfortable	16%	21%	16%	24%	18%	17%	14%	10%	14%	22%	13%	20%	14%	24%	13%
				N	U	U			**	**	*	*		V.X.Z.AB	
Very uncomfortable	9%	4%	13%	8%	11%	9%	5%	6%	8%	3%	13%	-	8%	8%	10%
			O	T	T				**	**	Y*	*			Y
Don't know	8%	9%	12%	3%	11%	8%	4%	3%	7%	8%	7%	7%	7%	11%	7%
			Q	T.U	U				**	**	*	*		V.Z	
Prefer not to say	2%	3%	5%	2%	3%	3%	2%	1%	1%	3%	1%	3%	2%	3%	2%
			N						**	**	*	*			

rrt_q6. You indicated that you would be uncomfortable talking to your doctor or nurse practitioner about a health concern over the phone or internet, instead of in-person. Which, if any, of the following is the reason for this? Please select all that apply.

Unweighted base	333	39	54	40	146	117	48	22	133	7	20	8	168	104	33
Base: All US Adults who are uncomfortable with telemedicine	332	39	61	39	156	109	46	21	128	7	21	9	164	109	30
Concerns about data privacy	42%	44%	41%	49%	39%	47%	36%	48%	36%	45%	45%	35%	38%	43%	43%
		*	*	*	*	*	**	**	**	**	**	**	**	*	*
Concerns about the quality of care	56%	35%	52%	54%	48%	59%	71%	64%	58%	65%	45%	44%	56%	56%	43%
		*	*	*	*	*	R*	**	**	**	**	**	**	*	*
Concerns about a misdiagnosis	60%	53%	47%	63%	56%	61%	64%	70%	60%	54%	56%	43%	58%	56%	55%
		*	*	*	*	*	*	**	**	**	**	**	**	*	*
Concerns about technological limitations	37%	35%	34%	46%	35%	35%	43%	48%	37%	12%	39%	56%	37%	35%	35%
		*	*	*	*	*	*	**	**	**	**	**	**	*	*
Other concerns	4%	7%	-	7%	2%	6%	6%	-	4%	-	-	-	3%	5%	7%
		*	*	*	*	*	*	**	**	**	**	**	*	*	*
None of these	7%	11%	6%	-	11%	1%	4%	9%	10%	-	-	-	7%	7%	6%
		*	*	*	S		*	**	**	**	**	**	*	*	*
Don't know	2%	3%	5%	-	5%	-	2%	-	-	-	10%	-	1%	6%	-
		*	*	*	S		*	**	**	**	**	**	V	V*	*

rrt_q7. Which, if any, of the following factors would lead you to consider a telemedicine app or website over an in-person doctor's visit? Please select all that apply.

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Cost	44%	43%	32%	55%	39%	45%	56%	42%	44%	53%	54%	52%	46%	47%	43%
				P			R.S.U		**	AC*	*	AC	AC	AC	
Convenience	53%	49%	41%	54%	44%	53%	66%	60%	53%	52%	49%	55%	53%	53%	60%
				P		R	R.S	R	**	**	*	*			

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Total	Parent or guardian of any children				Income					Urban					
	Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say		Under \$40k	\$40k to \$80k	\$80k+	Don't know / Prefer not to say	
Very unhealthy	6%	5%	11%	-	8%	5%	5%	4%	8%	7%	9%	5%	2%	5%	7%
Don't know	2%	1%	-	-	2%	1%	1%	1%	3%	13%	3%	2%	1%	4%	4%
Prefer not to say	4%	-	5%	52%	33%	1%	2%	2%	4%	28%	2%	1%	2%	11%	5%

rrt_q5. How comfortable or uncomfortable would you be talking to your doctor or nurse practitioner about a health concern over the phone or the internet, instead of in-person?

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Very comfortable	28%	21%	43%	16%	16%	31%	28%	29%	28%	18%	25%	28%	40%	19%	32%
Somewhat comfortable	36%	45%	33%	32%	16%	39%	43%	41%	31%	29%	36%	40%	39%	28%	32%
Somewhat uncomfortable	16%	12%	15%	-	13%	13%	13%	13%	22%	4%	18%	15%	10%	23%	17%
Very uncomfortable	9%	19%	5%	-	9%	8%	9%	9%	9%	3%	11%	10%	5%	7%	8%
Don't know	8%	3%	-	52%	17%	8%	6%	7%	8%	22%	8%	6%	4%	16%	9%
Prefer not to say	2%	-	5%	-	29%	2%	1%	1%	2%	24%	2%	0%	2%	7%	3%

rrt_q6. You indicated that you would be uncomfortable talking to your doctor or nurse practitioner about a health concern over the phone or internet, instead of in-person. Which, if any, of the following is the reason for this? Please select all that apply.

Unweighted base	333	19	4	-	5	65	102	160	169	4	132	93	45	63	96
Base: All US Adults who are uncomfortable with telemedicine	332	19	4	-	5	64	98	155	173	4	132	90	45	65	97
Concerns about data privacy	42%	68%	48%	-	42%	43%	42%	41%	44%	-	45%	37%	36%	47%	44%
Concerns about the quality of care	56%	78%	75%	-	38%	57%	53%	54%	58%	71%	48%	58%	65%	64%	47%
Concerns about a misdiagnosis	60%	81%	100%	-	81%	54%	65%	61%	59%	29%	54%	60%	69%	63%	57%
Concerns about technological limitations	37%	42%	51%	-	42%	38%	30%	32%	41%	-	36%	37%	39%	38%	41%
Other concerns	4%	-	-	-	-	1%	7%	4%	3%	-	3%	6%	-	3%	5%
None of these	7%	5%	-	-	-	5%	7%	6%	7%	29%	7%	8%	3%	6%	5%
Don't know	2%	-	-	-	-	2%	-	1%	4%	-	4%	-	-	4%	3%

rrt_q7. Which, if any, of the following factors would lead you to consider a telemedicine app or website over an in-person doctor's visit? Please select all that apply.

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Cost	44%	31%	19%	32%	16%	47%	42%	43%	47%	19%	40%	45%	53%	39%	40%
Convenience	53%	51%	41%	17%	24%	54%	53%	53%	55%	19%	48%	55%	67%	38%	51%

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US_nat_int Sample: 22nd - 25th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
		AP	AP	**
Very unhealthy	6%	5%	6%	- **
Don't know	2%	2%	2%	- **
Prefer not to say	4%	3%	3%	13% **

rrt_q5. How comfortable or uncomfortable would you be talking to your doctor or nurse practitioner about a health concern over the phone or the internet, instead of in-person?

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Very comfortable	28%	28%	24%	14% **
Somewhat comfortable	36%	37%	41%	49% **
Somewhat uncomfortable	16%	16%	16%	- **
Very uncomfortable	9%	9%	8%	11% **
Don't know	8%	8%	8%	- **
Prefer not to say	2%	2%	3%	26% **

rrt_q6. You indicated that you would be uncomfortable talking to your doctor or nurse practitioner about a health concern over the phone or internet, instead of in-person. Which, if any, of the following is the reason for this? Please select all that apply.

Unweighted base	333	175	61	1
Base: All US Adults who are uncomfortable with telemedicine	332	174	60	1
Concerns about data privacy	42%	40%	43%	100% **
Concerns about the quality of care	56%	57%	67%	100% **
Concerns about a misdiagnosis	60%	59%	64%	100% **
Concerns about technological limitations	37%	34%	37%	100% **
Other concerns	4%	3%	3%	- **
None of these	7%	6%	10%	- **
Don't know	2%	2%	2%	- **

rrt_q7. Which, if any, of the following factors would lead you to consider a telemedicine app or website over an in-person doctor's visit? Please select all that apply.

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Cost	44%	46%	47%	28% **
Convenience	53%	54%	52%	14% **

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US_nat_int Sample: 22nd - 25th November 2019



	Total	Gender		Generation							Region				
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
If my insurance company offered it	42%	41%	43%	40% *	43%	38%	44%	44% *	- **	- **	39%	44%	41%	44%	46% P
Other	3%	2%	4%	- *	2%	3%	5%	6% D	- **	- **	3%	3%	3%	4%	3%
None of these	23%	23%	23%	14% *	20%	23%	27% D	27% *	- **	- **	24%	26%	24%	20%	21%

rrt_q8. In general, in terms of quality of care, do you think telemedicine would be better, worse, or about the same as an in-person doctor's visit?

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Better	9%	10%	9%	5% *	16% E.F.G	9%	5%	1%	- **	- **	9%	9%	9%	9%	7%
Worse	36%	40% B	32%	50% D,E*	32%	32%	37%	53% D,E,F*	- **	- **	39%	35%	33%	37%	39% O.P
About the same	34%	32%	36%	19% *	31%	38% C	36% C	30% *	- **	- **	36%	35%	31%	37%	34%
Don't know	21%	19%	23% A	25% *	21%	21%	22%	16% *	- **	- **	16%	21%	26% J.M	16%	19%

In general, how much would you trust or distrust each of the following? Please select one option on each row.

rrt_q9_1. In-Person Doctor

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Trust a lot	63%	65%	61%	65% *	52%	56%	75% D.E	86% C.D.E.F*	- **	- **	67%	68% L	60%	60%	65% P
Trust a little	26%	24%	27%	19% *	30% F.G	34% F.G	19%	14% *	- **	- **	25%	22%	27%	28%	25%
Distrust a little	5%	4%	5%	6% G*	8% F.G	5% F	2%	- *	- **	- **	4%	5%	5%	4%	5%
Distrust a lot	2%	2%	2%	4% *	2%	2%	2%	- *	- **	- **	1%	3%	2%	2%	2%
Don't know	5%	4%	5%	5% *	9% E.F.G	4%	3%	- *	- **	- **	3%	2%	6% K	5%	4%

rrt_q9_2. Telemedicine Doctor

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Trust a lot	14%	15%	12%	12% *	13%	14%	14%	11% *	- **	- **	17%	13% L	10%	17% L	14%
Trust a little	38%	37%	38%	28% *	38%	37%	38%	41% *	- **	- **	34%	40%	36%	39%	40%
Distrust a little	17%	16%	19%	35% E.F.G*	22% E.F	16%	14%	13% *	- **	- **	18%	18%	17%	18%	18%
Distrust a lot	11%	11%	11%	10% *	10%	13%	12%	7% *	- **	- **	9%	10%	14%	9%	10%
Don't know	20%	20%	21%	16% *	17%	20%	22%	29% D*	- **	- **	21%	19%	23%	17%	19%

Would you feel comfortable or uncomfortable talking to a doctor over the phone or the internet instead of in-person for each of the following health services? Please select one option on each row.

rrt_q10_1. Mental health/therapy

Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	37%	35%	40%	37%	45%	43%	29%	23%	-	-	38%	36%	36%	40%	37%

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
If my insurance company offered it	42%	37%	33%	40%	35%	43%	51%	45%	48%	48%	59%	47%	35%	46%	
						R	R.S	AA	**	AA*	AA*	AA		AA	
Other	3%	2%	4%	6%	2%	4%	5%	3%	4%	1%	-	2%	3%	7%	
							R	R	**	*	*		V.Z		
None of these	23%	26%	30%	22%	30%	23%	13%	24%	6%	20%	12%	22%	23%	20%	
			N		S.T.U	T			**	*	*				

rrt_q8. In general, in terms of quality of care, do you think telemedicine would be better, worse, or about the same as an in-person doctor's visit?

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Better	9%	17%	11%	9%	8%	9%	10%	11%	10%	18%	4%	11%	10%	10%	7%
			N						AC	**	*	AC*	AC	AC	AC
Worse	36%	24%	28%	41%	33%	37%	36%	41%	36%	47%	37%	30%	36%	35%	34%
			O.P						**	*	*				
About the same	34%	33%	33%	35%	32%	34%	38%	36%	35%	11%	37%	43%	35%	32%	35%
									**	*	*				
Don't know	21%	26%	28%	14%	27%	20%	16%	12%	19%	24%	22%	15%	19%	24%	25%
			Q	N.Q	S.T.U	U			**	*	*				

In general, how much would you trust or distrust each of the following? Please select one option on each row.

rrt_q9_1. In-Person Doctor

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Trust a lot	63%	63%	56%	62%	60%	66%	64%	64%	67%	58%	45%	58%	64%	56%	72%
						R			X.Z.AA	**	*	*	X.AA	X.AA	X.AA
Trust a little	26%	23%	31%	27%	26%	23%	27%	28%	25%	26%	41%	25%	27%	28%	20%
									AC	**	V.Z.AA.AB.AC*	*	V.AC	AC	AC
Distrust a little	5%	3%	6%	5%	6%	3%	4%	3%	4%	9%	4%	9%	4%	6%	4%
					S				**	*	*				
Distrust a lot	2%	2%	1%	3%	2%	2%	1%	3%	2%	4%	5%	2%	2%	2%	1%
									**	*	*				
Don't know	5%	9%	6%	3%	6%	5%	4%	1%	2%	3%	5%	7%	3%	8%	3%
			N.Q		U				**	*	*		V	V.Z	V.Z

rrt_q9_2. Telemedicine Doctor

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Trust a lot	14%	12%	13%	16%	11%	14%	15%	20%	16%	14%	7%	13%	15%	10%	15%
								R	X.AA	**	*	*	X		
Trust a little	38%	34%	31%	39%	32%	38%	46%	44%	40%	38%	44%	46%	41%	34%	39%
							R.S	R		**	AC*	*	AA.AC		
Distrust a little	17%	18%	17%	18%	19%	17%	17%	15%	14%	20%	19%	24%	16%	22%	15%
										**	*	*		V.Z	
Distrust a lot	11%	11%	13%	13%	11%	13%	8%	12%	11%	19%	12%	4%	11%	11%	9%
										**	*	*			
Don't know	20%	26%	25%	16%	27%	19%	14%	9%	18%	8%	19%	13%	18%	23%	22%
					S.T.U	U			**	*	*				

Would you feel comfortable or uncomfortable talking to a doctor over the phone or the internet instead of in-person for each of the following health services? Please select one option on each row.

rrt_q10_1. Mental health/therapy

Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	37%	33%	41%	40%	32%	38%	45%	45%	38%	34%	42%	56%	39%	39%	34%

YouGov RealTime
Cheddar Telemedicine

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	Total	Parent or guardian of any children					Income					Urban			
		Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
If my insurance company offered it	42%	39% *	26% **	33% **	21% **	43% AK	44% AK	44% AK	43% AK	13% *	37%	44% AO	53% AL.AM.AO	34%	42%
Other	3%	8% V.Z*	3% **	- **	9% **	1%	4% AG	3% AG	4% AG	3% *	4%	3%	2%	3%	3%
None of these	23%	28% *	33% **	52% **	67% **	18%	24%	22%	22%	61% AG.AH.AI.AJ*	26% AN	21% AN	12%	35% AL.AM.AN	24%

rrt_q8. In general, in terms of quality of care, do you think telemedicine would be better, worse, or about the same as an in-person doctor's visit?

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Better	9%	- *	15% **	- **	8% **	21% AH.AI.AJ	4%	11% AH.AJ	7% 7%	14% AH*	10% AO	8% 8%	14% AM.AO	4% 4%	15% AQ.AR
Worse	36%	52% V.Y.Z.AA.AB*	38% **	17% **	21% **	29% AK	40% AG.AI.AK	36% AG.AK	38% AG.AK	10% *	30% 30%	38% AL	40% AL	39% AL	30% 30%
About the same	34%	34% *	41% **	15% **	22% **	32% AK	37% AK	35% 35%	34% 34%	21% *	39% AO	34% AO	35% AO	22% 22%	33% 33%
Don't know	21%	14% *	6% **	68% **	49% **	18%	19% 19%	19% 19%	21% 21%	55% AG.AH.AI.AJ*	22% AN	21% AN	11% 11%	34% AL.AM.AN	22% 22%

In general, how much would you trust or distrust each of the following? Please select one option on each row.

rrt_q9_1. In-Person Doctor

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Trust a lot	63%	83% V.X.Y.Z.AA*	55% **	48% **	51% **	56% AK	72% AG.AI.AJ.AK	66% AG.AK	62% AK	36% *	61% 61%	64% 64%	68% 68%	60% 60%	60% 60%
Trust a little	26%	11% *	28% **	- **	28% **	32% AH.AI	22% 22%	25% AH	27% 27%	17% *	24% 24%	27% 27%	26% 26%	25% 25%	28% 28%
Distrust a little	5%	1% *	11% **	- **	4% **	6% AH.AI	2% 2%	4% AH	5% 5%	11% AH.AI*	7% AM.AN	4% 4%	2% 2%	4% 4%	4% 4%
Distrust a lot	2%	1% *	- **	- **	- **	2% 2%	2% 2%	2% 2%	2% 2%	- *	2% 2%	3% 3%	2% 2%	0% 0%	2% 2%
Don't know	5%	3% *	6% **	52% **	16% **	4% 4%	2% 2%	2% AH	5% AH.AI	36% AG.AH.AI.AJ*	6% AM.AN	2% 2%	2% 2%	10% AL.AM.AN	7% AQ

rrt_q9_2. Telemedicine Doctor

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Trust a lot	14%	17% *	18% **	- **	4% **	16% 16%	12% 12%	14% 14%	14% 14%	8% *	14% AO	10% 10%	21% AL.AM.AO	9% 9%	17% 17%
Trust a little	38%	27% *	27% **	33% **	25% **	41% AK	40% AK	41% AK	35% AK	19% *	33% 33%	43% AL.AO	45% AL.AO	28% 28%	34% 34%
Distrust a little	17%	19% *	24% **	15% **	12% **	16% 16%	15% 15%	16% 16%	19% 19%	21% *	20% AN	18% AN	11% 11%	19% AN	17% 17%
Distrust a lot	11%	18% *	9% **	- **	9% **	11% AK	11% AK	11% AK	12% AK	- *	11% 11%	13% 13%	8% 8%	12% 12%	10% 10%
Don't know	20%	18% *	22% **	52% **	50% **	15% AG.AI	22% AG	19% AG	19% AG	52% AG.AH.AI.AJ*	22% AM.AN	16% 16%	14% 14%	32% AL.AM.AN	22% 22%

Would you feel comfortable or uncomfortable talking to a doctor over the phone or the internet instead of in-person for each of the following health services? Please select one option on each row.

rrt_q10_1. Mental health/therapy

Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	37%	28%	23%	15%	16%	48%	34%	39%	36%	19%	37%	39%	44%	27%	44%

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	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
If my insurance company offered it	42%	44%	39%	14%
				**
Other	3%	3%	5%	13%
				**
None of these	23%	22%	25%	59%
				**

rrt_q8. In general, in terms of quality of care, do you think telemedicine would be better, worse, or about the same as an in-person doctor's visit?

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Better	9%	6%	9%	-
				**
Worse	36%	37%	41%	38%
		AP	AP	**
About the same	34%	36%	31%	27%
				**
Don't know	21%	22%	19%	35%
				**

In general, how much would you trust or distrust each of the following? Please select one option on each row.

rrt_q9_1. In-Person Doctor

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Trust a lot	63%	66%	62%	14%
				**
Trust a little	26%	24%	26%	59%
				**
Distrust a little	5%	5%	4%	14%
				**
Distrust a lot	2%	1%	3%	-
				**
Don't know	5%	3%	5%	13%
				**

rrt_q9_2. Telemedicine Doctor

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Trust a lot	14%	13%	11%	-
				**
Trust a little	38%	40%	38%	-
		AP		**
Distrust a little	17%	18%	17%	14%
				**
Distrust a lot	11%	11%	13%	38%
				**
Don't know	20%	19%	21%	48%
				**

Would you feel comfortable or uncomfortable talking to a doctor over the phone or the internet instead of in-person for each of the following health services? Please select one option on each row.

rrt_q10_1. Mental health/therapy

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	37%	35%	33%	-

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	Total	Gender		Generation						Region					
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
				*	F.G	F.G		*	**	**					
Uncomfortable	27%	29%	24%	24%	24%	26%	30%	24%	-	-	28%	29%	27%	22%	26%
				*			D	*	**	**		M			
Don't know	12%	13%	11%	14%	14%	11%	11%	14%	-	-	12%	12%	12%	12%	12%
				*				*	**	**					
Not applicable - I do not use this health service	24%	23%	25%	25%	18%	20%	30%	39%	-	-	22%	23%	25%	26%	25%
				*			D.E	D.E*	**	**					
rrt_q10_2. Dentistry															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	35%	37%	34%	37%	33%	38%	35%	35%	-	-	36%	34%	35%	36%	33%
				*			*	*	**	**					
Uncomfortable	40%	38%	42%	45%	40%	39%	39%	42%	-	-	42%	38%	39%	41%	42%
				*			*	*	**	**				O	
Don't know	15%	16%	13%	10%	16%	17%	12%	11%	-	-	12%	18%	15%	14%	16%
				*			*	*	**	**				O	
Not applicable - I do not use this health service	10%	10%	11%	8%	11%	6%	13%	12%	-	-	10%	10%	11%	9%	9%
				*	E		E	*	**	**					
rrt_q10_3. Orthodontics															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	25%	28%	23%	35%	26%	27%	23%	21%	-	-	25%	25%	25%	26%	22%
				*			*	*	**	**					
Uncomfortable	29%	30%	28%	40%	30%	30%	27%	30%	-	-	28%	30%	30%	29%	30%
				*			*	*	**	**					
Don't know	14%	14%	13%	10%	18%	16%	9%	9%	-	-	14%	13%	14%	14%	13%
				*	F.G	F	*	*	**	**					
Not applicable - I do not use this health service	32%	28%	35%	16%	26%	27%	41%	41%	-	-	33%	32%	31%	32%	35%
				*	A		C.D.E	C.D.E*	**	**					
rrt_q10_4. Dermatology															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	38%	39%	36%	50%	35%	44%	36%	25%	-	-	38%	40%	36%	37%	36%
				G*		D.F.G	*	*	**	**					
Uncomfortable	26%	27%	26%	22%	26%	25%	26%	40%	-	-	29%	23%	27%	26%	28%
				*			D.E.F*	*	**	**					
Don't know	11%	10%	12%	12%	14%	10%	8%	11%	-	-	8%	10%	11%	13%	10%
				*	F	*	*	*	**	**					
Not applicable - I do not use this health service	25%	24%	26%	16%	25%	21%	30%	24%	-	-	25%	28%	25%	23%	25%
				*			E	*	**	**					
rrt_q10_5. Pediatrics															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	27%	25%	28%	25%	31%	33%	21%	11%	-	-	26%	29%	25%	28%	24%
				*	F.G	F.G	*	*	**	**					
Uncomfortable	21%	22%	21%	30%	25%	21%	18%	16%	-	-	22%	21%	23%	19%	21%
				*	F	*	*	*	**	**					
Don't know	11%	12%	10%	29%	15%	11%	5%	9%	-	-	11%	9%	11%	12%	10%
				D.E.F.G*	F	F	*	*	**	**					
Not applicable - I do not use this health service	41%	41%	41%	16%	28%	35%	56%	65%	-	-	41%	41%	41%	41%	45%
				*		C	C.D.E	C.D.E*	**	**					O.P.Q
rrt_q10_6. General practitioner															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876

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	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
Uncomfortable	27%	29%	28%	25%	27%	R	R	R	28%	**	*	V.Z.AA.AB.AC*	27%	23%	26%
Don't know	12%	12%	10%	14%	14%	10%	10%	11%	11%	13%	11%	13%	11%	13%	14%
Not applicable - I do not use this health service	24%	27%	21%	22%	28%	23%	20%	20%	24%	19%	23%	8%	23%	25%	26%
rrt_q10_2. Dentistry															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	35%	45%	36%	37%	39%	31%	39%	29%	39%	24%	35%	45%	39%	32%	32%
		N		S		S		AC	**	*	AC*	AC			
Uncomfortable	40%	27%	38%	41%	30%	45%	43%	57%	40%	44%	41%	31%	40%	39%	39%
		O		R		R		R.S.T	**	*	*	*			
Don't know	15%	9%	14%	13%	16%	15%	14%	9%	13%	29%	13%	17%	14%	16%	17%
		U		U		U			**	*	*	*			
Not applicable - I do not use this health service	10%	19%	12%	9%	16%	9%	4%	5%	8%	3%	11%	6%	8%	12%	13%
		N.Q		S.T.U		T			**	*	*	*		V.Z	
rrt_q10_3. Orthodontics															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	25%	35%	28%	30%	26%	24%	27%	23%	30%	21%	24%	38%	29%	22%	19%
		N							AA.AB.AC	**	*	AA.AB.AC*	AA.AB.AC		
Uncomfortable	29%	26%	27%	32%	24%	32%	33%	33%	30%	24%	26%	24%	29%	31%	23%
						R	R	R		**	*	*			
Don't know	14%	12%	19%	12%	15%	13%	14%	10%	12%	35%	12%	19%	13%	16%	13%
									**	*	*	*		AC	
Not applicable - I do not use this health service	32%	27%	26%	27%	35%	31%	25%	34%	28%	19%	38%	20%	28%	31%	45%
					T				**	Z*	*	*			V.Y.Z.AA
rrt_q10_4. Dermatology															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	38%	43%	36%	42%	34%	35%	45%	49%	42%	28%	37%	48%	42%	33%	32%
							R.S	R.S	AA.AB	**	*	*	AA		
Uncomfortable	26%	21%	23%	27%	22%	30%	32%	24%	28%	32%	22%	17%	27%	28%	22%
						R	R		**	*	*	*			
Don't know	11%	10%	12%	13%	13%	11%	7%	9%	9%	12%	12%	16%	10%	13%	12%
					T				**	*	*	*			
Not applicable - I do not use this health service	25%	26%	29%	18%	32%	24%	15%	19%	22%	28%	29%	19%	22%	26%	34%
			Q		S.T.U	T			**	*	*	*			V.Z
rrt_q10_5. Pediatrics															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	27%	34%	33%	28%	26%	25%	30%	29%	33%	32%	25%	30%	32%	23%	16%
		N	N						AA.AB.AC	**	*	AC*	AA.AB.AC		
Uncomfortable	21%	23%	21%	24%	19%	25%	22%	16%	23%	23%	19%	10%	22%	22%	16%
						R.U			**	*	*	*			
Don't know	11%	9%	13%	14%	12%	12%	8%	8%	9%	12%	10%	19%	10%	14%	11%
									**	*	V.AC*		V.Z		
Not applicable - I do not use this health service	41%	35%	33%	34%	43%	38%	39%	48%	35%	33%	47%	41%	37%	41%	58%
								S	**	V.Z*	*	*			V.Z.AA
rrt_q10_6. General practitioner															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135

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	Total	Parent or guardian of any children					Income					Urban			
		Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say	Under \$40k		\$40k to \$80k	\$80k+	Don't know / Prefer not to say
		*	**	**	**	AH.AI.AJ.AK		AH.AK	AK	*	AO	AO	AO		AQ.AR
Uncomfortable	27%	33%	39%	-	31%	26%	28%	27%	26%	23%	26%	29%	23%	29%	26%
		*	**	**	**					*					
Don't know	12%	9%	23%	-	29%	9%	11%	10%	13%	26%	11%	13%	10%	16%	12%
		*	**	**	**					AG.AH.AI.AJ*					
Not applicable - I do not use this health service	24%	30%	14%	85%	25%	17%	28%	23%	24%	31%	27%	19%	24%	29%	19%
		Y*	**	**	**		AG.AI	AG	AG	AG*	AM			AM	
rrt_q10_2. Dentistry															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	35%	22%	48%	16%	21%	42%	38%	39%	30%	31%	36%	38%	37%	27%	37%
		*	**	**	**	AJ	AJ	AJ		*	AO	AO	AO		
Uncomfortable	40%	51%	24%	32%	37%	41%	36%	38%	43%	22%	33%	43%	46%	39%	42%
		*	**	**	**	AK		AK	AH.AK	*		AL	AL		
Don't know	15%	13%	17%	-	20%	12%	15%	14%	15%	26%	14%	14%	13%	21%	11%
		*	**	**	**					AG.AI*				AL.AM.AN	
Not applicable - I do not use this health service	10%	14%	11%	52%	22%	5%	12%	9%	11%	22%	17%	5%	4%	14%	10%
		*	**	**	**		AG.AI	AG	AG	AG.AI.AJ*	AM.AN			AM.AN	
rrt_q10_3. Orthodontics															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	25%	12%	26%	-	19%	33%	25%	29%	21%	22%	27%	25%	30%	17%	29%
		*	**	**	**	AH.AI.AJ		AH.AJ		*	AO	AO	AO		
Uncomfortable	29%	35%	21%	32%	27%	33%	24%	27%	33%	18%	23%	34%	34%	27%	30%
		*	**	**	**	AH.AI		AH	AH	*		AL	AL		
Don't know	14%	6%	18%	-	24%	16%	11%	13%	14%	22%	14%	13%	12%	18%	15%
		*	**	**	**					AH*					
Not applicable - I do not use this health service	32%	48%	35%	68%	30%	18%	40%	31%	32%	38%	36%	28%	24%	38%	26%
		V.Y.Z.AA*	**	**	**		AG.AI.AJ	AG	AG	AG*	AM.AN			AM.AN	
rrt_q10_4. Dermatology															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	38%	30%	35%	-	29%	45%	39%	41%	34%	30%	34%	37%	52%	26%	42%
		*	**	**	**	AI.AJ		AJ		*	AO	AL.AM.AO			
Uncomfortable	26%	28%	26%	32%	22%	24%	25%	25%	29%	21%	24%	30%	25%	28%	24%
		*	**	**	**					*		AL			
Don't know	11%	10%	14%	-	28%	11%	8%	9%	12%	24%	12%	11%	8%	13%	12%
		*	**	**	**				AH	AG.AH.AI.AJ*					
Not applicable - I do not use this health service	25%	32%	24%	68%	22%	20%	29%	25%	25%	26%	31%	22%	15%	32%	23%
		*	**	**	**		AG.AI	AG	AG	*	AM.AN	AN		AM.AN	
rrt_q10_5. Pediatrics															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	27%	12%	31%	-	22%	48%	25%	33%	19%	23%	26%	27%	34%	17%	33%
		*	**	**	**	AH.AI.AJ.AK	AJ	AH.AJ		*	AO	AO	AL.AO		AQ
Uncomfortable	21%	21%	25%	15%	29%	30%	19%	24%	19%	14%	21%	21%	23%	21%	21%
		*	**	**	**	AH.AI.AJ.AK		AH		*					
Don't know	11%	5%	11%	-	24%	12%	6%	8%	13%	26%	10%	13%	9%	12%	11%
		*	**	**	**	AH.AI		AH	AH.AI	AG.AH.AI.AJ*					
Not applicable - I do not use this health service	41%	62%	34%	85%	26%	10%	50%	35%	50%	37%	44%	38%	34%	50%	35%
		V.Y.Z.AA*	**	**	**		AG.AI	AG	AG.AI	AG*	AN			AM.AN	
rrt_q10_6. General practitioner															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397

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	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
Uncomfortable	27%	28%	25%	48% **
Don't know	12%	12%	12%	- **
Not applicable - I do not use this health service	24%	25% AP	30% AP	52% **

rrt_q10_2. Dentistry

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	35%	35%	33%	35% **
Uncomfortable	40%	39%	38%	39% **
Don't know	15%	17% AP	14% AQ	13% **
Not applicable - I do not use this health service	10%	9%	15% AQ	14% **

rrt_q10_3. Orthodontics

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	25%	24%	23%	35% **
Uncomfortable	29%	29%	29%	39% **
Don't know	14%	14%	12%	13% **
Not applicable - I do not use this health service	32%	33% AP	36% AP	14% **

rrt_q10_4. Dermatology

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	38%	36%	35%	35% **
Uncomfortable	26%	28%	26%	39% **
Don't know	11%	11%	9%	27% **
Not applicable - I do not use this health service	25%	25%	30% AP	- **

rrt_q10_5. Pediatrics

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	27%	23%	26%	35% **
Uncomfortable	21%	22%	20%	27% **
Don't know	11%	11%	10%	14% **
Not applicable - I do not use this health service	41%	44% AP	44% AP	24% **

rrt_q10_6. General practitioner

Unweighted base	1329	680	246	6
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YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Gender		Generation						Region					
		Male	Female	Gen Z (2000 and later)	Millennial (1982-1999)	Gen X (1965-1981)	Baby Boomer (1946-1964)	Silent Generation (1928-1945)	Pre-Silent Generation (1927 and earlier)	Other	Northeast	Midwest	South	West	White
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	55%	54%	56%	44% *	48%	D 56%	C.D 63%	* 54%	**	**	55%	57%	54%	56%	57%
Uncomfortable	24%	25%	22%	25% *	24%	22%	23%	31% *	- **	- **	24%	26%	24%	21%	25%
Don't know	13%	13%	13%	19% *	17%	14%	9%	8% *	- **	- **	13%	10%	14%	15%	12%
Not applicable - I do not use this health service	8%	7%	8%	12% *	11% F	7%	5%	7% *	- **	- **	9%	7%	8%	8%	6%
rrt_q10_7. Cardiology															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	28%	31%	25%	33% B *	25%	29%	31%	20% D *	- **	- **	29%	26%	28%	28%	26%
Uncomfortable	37%	36%	37%	27% *	30%	39%	41%	50% D C.D*	- **	- **	36%	42% M	37%	33%	40% O.Q
Don't know	11%	12%	10%	10% *	16% F	11%	7%	9% *	- **	- **	12%	9%	12%	11%	11%
Not applicable - I do not use this health service	24%	21%	27%	30% A *	30% E.F	22%	21%	21% *	- **	- **	24%	24%	22%	28%	23%
rrt_q10_8. Oncology															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	21%	22%	20%	15% * G	23%	22%	21%	13% *	- **	- **	19%	18%	23%	23%	19%
Uncomfortable	33%	32%	35%	26% *	25%	37%	37%	46% D C.D*	- **	- **	35%	36% M	35%	28%	37% O
Don't know	12%	13%	11%	23% F*	17% F	12% F	6% F	9% *	- **	- **	11%	12%	11%	14%	12%
Not applicable - I do not use this health service	33%	33%	34%	36% *	35%	28%	36% E	32% *	- **	- **	36%	34%	31%	35%	33%
rrt_q10_9. OB/GYN															
Unweighted base	1329	625	704	42	422	329	456	80	-	-	224	283	485	337	876
Base: All US Adults	1329	645	684	50	424	320	457	79	-	-	236	279	500	313	841
Comfortable	21%	12%	30%	17% A *	24% G	23% G	20% G	6% *	- **	- **	23%	21%	20%	21%	19%
Uncomfortable	29%	19%	39%	24% A *	30%	31%	28%	27% *	- **	- **	30%	28%	30%	27%	31%
Don't know	11%	11%	12%	16% *	15% F	12% F	8% F	7% *	- **	- **	10%	11%	11%	13%	11%
Not applicable - I do not use this health service	38%	58% B	20%	43% *	31%	34%	44% D.E	60% D.E.F*	- **	- **	37%	40%	38%	39%	39%

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, (95%): A/B, C/D/E/F/G/H/I, J/K/L/M, N/O/P/Q, R/S/T/U, V/W/X/Y/Z/AA/AB/AC/AD/AE/AF, AG/AH/AI/AJ/AK, AL/AM/AN/AO, AP/AQ/AR/AS, Minimum Base: 30 (**), S)

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Race			Education				Marital Status						
		Black	Hispanic	Other (NET)	No HS, High school graduate	Some college, 2-year	4-year	Post Grad	Married	Civil Partnership	Living together, not married or civil partnership	In a relationship, not living together	NET: In a relationship	Single	Divorced
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	55%	55%	50%	50%	50%	53%	68%	62%	64%	47%	58%	45%	62%	43%	57%
Uncomfortable	24%	21%	18%	29%	23%	25%	20%	27%	22%	19%	24%	25%	22%	27%	21%
Don't know	13%	12%	19%	12%	15%	15%	10%	6%	9%	24%	12%	28%	11%	18%	11%
Not applicable - I do not use this health service	8%	12%	13%	8%	12%	7%	3%	5%	5%	11%	6%	3%	5%	11%	11%
		N	N	P	T.U	T.U			Y.Z.AA.AC	**	AA*	*	Y.AA		AA
		N	N	P	T.U	T.U			22%	19%	24%	25%	22%	27%	21%
		N	N	P	T.U	T.U			9%	24%	12%	28%	11%	18%	11%
		N	N	P	T.U	T.U			5%	11%	6%	3%	5%	11%	11%
		N	N	P	S.T.U	T			**	*	*	*	V.Z	V.Z	V.Z
rrt_q10_7. Cardiology															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	28%	34%	28%	34%	28%	24%	35%	26%	32%	26%	26%	33%	31%	24%	28%
Uncomfortable	37%	30%	32%	29%	31%	42%	37%	42%	41%	35%	38%	27%	39%	32%	33%
Don't know	11%	12%	10%	10%	12%	12%	8%	10%	9%	17%	11%	15%	10%	13%	14%
Not applicable - I do not use this health service	24%	25%	30%	26%	28%	23%	20%	22%	19%	22%	26%	25%	20%	31%	25%
				N	T				AA.AC	**	*	AC*	AA.AC		AC
				N	S				41%	35%	38%	27%	39%	32%	33%
				N	R				AA	**	*	*	AA		
				N	R				9%	17%	11%	15%	10%	13%	14%
				N	T				**	*	*	*	V		
				N	T				19%	22%	26%	25%	20%	31%	25%
				N	T				**	*	*	*	V.Z	V.Z	V.Z
rrt_q10_8. Oncology															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	21%	31%	22%	25%	22%	18%	26%	19%	25%	21%	20%	26%	24%	18%	19%
Uncomfortable	33%	24%	29%	30%	28%	38%	34%	42%	37%	31%	34%	21%	36%	27%	34%
Don't know	12%	10%	14%	14%	14%	13%	9%	8%	9%	17%	13%	22%	10%	15%	12%
Not applicable - I do not use this health service	33%	34%	36%	32%	37%	31%	31%	31%	29%	30%	33%	31%	30%	40%	35%
				N	S				AA.AC	**	*	AC*	AA.AC		
				N	R				37%	31%	34%	21%	36%	27%	34%
				N	R				AA	**	*	*	AA		
				N	T				9%	17%	13%	22%	10%	15%	12%
				N	T				**	*	*	V.Z.AC*	V	V.Z	V.Z
				N	T				29%	30%	33%	31%	30%	40%	35%
				N	T				**	*	*	*	V.Z	V.Z	V.Z
rrt_q10_9. OB/GYN															
Unweighted base	1329	142	183	128	485	448	253	143	603	27	85	41	756	331	135
Base: All US Adults	1329	155	209	124	538	413	241	138	596	26	83	44	748	340	130
Comfortable	21%	30%	23%	22%	20%	20%	26%	22%	22%	30%	27%	26%	23%	19%	17%
Uncomfortable	29%	25%	26%	31%	27%	31%	31%	30%	29%	22%	27%	31%	29%	26%	33%
Don't know	11%	8%	14%	12%	11%	11%	9%	16%	10%	21%	14%	16%	11%	11%	13%
Not applicable - I do not use this health service	38%	37%	37%	36%	42%	38%	33%	33%	38%	27%	32%	28%	36%	43%	37%
				N	T				R.S	**	AC*	*	AC		
				N	T				22%	22%	27%	26%	23%	19%	17%
				N	T				29%	22%	27%	31%	29%	26%	33%
				N	T				**	*	*	*			
				N	T				10%	21%	14%	16%	11%	11%	13%
				N	T				**	*	*	*			
				N	T				38%	27%	32%	28%	36%	43%	37%
				N	T				**	*	*	*	Z	Z	Z

Cell Contents (Csmall Base: 100 (*))

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Parent or guardian of any children				Income					Urban				
		Widowed	Separated	Other	Prefer not to say	Younger than 18	18 or over	NET: Any age	Not a parent / guardian	Don't know / Prefer not to say		Under \$40k	\$40k to \$80k	\$80k+	Don't know / Prefer not to say
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	55%	49%	54%	48%	33%	60%	61%	61%	50%	39%	54%	57%	66%	40%	55%
Uncomfortable	24%	34%	17%	-	25%	22%	23%	22%	27%	10%	21%	27%	21%	27%	22%
Don't know	13%	9%	24%	-	25%	12%	10%	11%	15%	26%	16%	11%	8%	18%	13%
Not applicable - I do not use this health service	8%	8%	6%	52%	17%	6%	6%	6%	9%	26%	10%	4%	5%	14%	9%
		*	**	**	**					AG.AH.AI.AJ*	AM.AN			AM.AN	
rrt_q10_7. Cardiology															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	28%	15%	30%	33%	23%	34%	30%	31%	23%	31%	29%	28%	36%	15%	32%
Uncomfortable	37%	44%	38%	-	35%	36%	42%	39%	35%	16%	31%	44%	37%	38%	31%
Don't know	11%	10%	-	-	20%	12%	9%	10%	11%	26%	13%	10%	8%	14%	13%
Not applicable - I do not use this health service	24%	31%	33%	67%	22%	19%	19%	19%	30%	28%	28%	18%	19%	33%	25%
		V.Z*	**	**	**				AG.AH.AI	*	AM.AN			AM.AN	
rrt_q10_8. Oncology															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	21%	9%	5%	-	27%	29%	21%	24%	17%	18%	22%	21%	27%	11%	26%
Uncomfortable	33%	46%	34%	-	30%	34%	37%	36%	32%	21%	29%	39%	34%	32%	28%
Don't know	12%	7%	23%	-	20%	13%	10%	11%	13%	26%	13%	11%	9%	15%	14%
Not applicable - I do not use this health service	33%	38%	38%	100%	22%	24%	32%	30%	38%	35%	36%	29%	30%	41%	32%
		*	**	**	**		AG.AI	AG	AG.AI	*				AM.AN	
rrt_q10_9. OB/GYN															
Unweighted base	1329	61	19	4	23	315	461	731	553	45	449	369	305	206	397
Base: All US Adults	1329	62	20	6	24	315	451	722	560	47	460	365	293	211	397
Comfortable	21%	12%	28%	-	24%	31%	22%	25%	16%	18%	21%	21%	26%	14%	25%
Uncomfortable	29%	39%	32%	15%	27%	34%	28%	31%	28%	20%	29%	30%	29%	28%	26%
Don't know	11%	5%	21%	-	24%	14%	9%	11%	10%	29%	11%	12%	10%	12%	14%
Not applicable - I do not use this health service	38%	44%	19%	85%	25%	21%	41%	33%	46%	33%	38%	37%	35%	45%	36%
		*	**	**	**		AG.AI	AG	AG.AI	*				AN	

Cell Contents (C)

YouGov RealTime
Cheddar Telemedicine

US_nat_int Sample: 22nd - 25th November 2019



	Total	Type of Area Lived in		
		Suburban/ Town	Rural	Other
Base: All US Adults	1329	683	242	7
Comfortable	55%	54%	58%	49% **
Uncomfortable	24%	25%	22%	24% **
Don't know	13%	14%	11%	13% **
Not applicable - I do not use this health service	8%	7%	8%	14% **

rrt_q10_7. Cardiology

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	28%	28% AR	20%	35% **
Uncomfortable	37%	38% AP	42% AP	41% **
Don't know	11%	10%	12%	13% **
Not applicable - I do not use this health service	24%	24%	25%	11% **

rrt_q10_8. Oncology

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	21%	20%	17%	- **
Uncomfortable	33%	35% AP	37% AP	62% **
Don't know	12%	11%	10%	24% **
Not applicable - I do not use this health service	33%	34%	36%	14% **

rrt_q10_9. OB/GYN

Unweighted base	1329	680	246	6
Base: All US Adults	1329	683	242	7
Comfortable	21%	20%	19%	- **
Uncomfortable	29%	29%	32%	89% **
Don't know	11%	11%	10%	- **
Not applicable - I do not use this health service	38%	40%	39%	11% **

Cell Contents (C)