

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Vote in 2019 GE | | | 2016 EU Ref | | Gender | | Age | | | | Social Grade | | Country | | | Region in England | | | | | |
|--------------------------|-----------------|------|------|-------------|--------|--------|------|--------|-------|-------|-------|--------------|------|---------|---------|-------|-------------------|-------|----------|--------|---------------|---|
| | Total | Con | Lab | Lib Dem | Remain | Leave | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | England | Wales | Scotland | North | Midlands | London | Rest of South | |
| Weighted Sample | 6058 | 1981 | 1466 | 515 | 2135 | 2256 | 2932 | 3126 | 636 | 2502 | 1496 | 1424 | 3453 | 2605 | 5228 | 303 | 527 | 1460 | 1006 | 733 | 2029 | |
| Unweighted Sample | 6058 | 2121 | 1455 | 530 | 2485 | 2351 | 2736 | 3322 | 387 | 2432 | 1603 | 1636 | 3697 | 2361 | 5221 | 327 | 510 | 1483 | 1044 | 532 | 2162 | |
| | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Do you think each of the following public services in the UK are currently in a good state or a bad state?

NHS

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 |
| Fairly good state | 10 | 14 | 4 | 7 | 7 | 12 | 12 | 9 | 12 | 8 | 9 | 14 | 9 | 12 | 10 | 6 | 8 | 11 | 11 | 11 | 10 |
| TOTAL GOOD STATE | 11 | 15 | 5 | 8 | 8 | 13 | 13 | 10 | 13 | 9 | 10 | 15 | 10 | 13 | 11 | 7 | 8 | 12 | 12 | 12 | 11 |
| Fairly bad state | 36 | 41 | 32 | 36 | 36 | 39 | 36 | 36 | 34 | 33 | 38 | 39 | 36 | 36 | 36 | 35 | 38 | 36 | 35 | 37 | 36 |
| Very bad state | 50 | 43 | 60 | 55 | 55 | 48 | 47 | 52 | 43 | 54 | 50 | 45 | 52 | 47 | 49 | 56 | 51 | 49 | 50 | 45 | 51 |
| TOTAL BAD STATE | 86 | 84 | 92 | 91 | 91 | 87 | 83 | 88 | 77 | 87 | 88 | 84 | 88 | 83 | 85 | 91 | 89 | 85 | 85 | 82 | 87 |
| Don't know | 3 | 1 | 2 | 1 | 2 | 2 | 3 | 3 | 9 | 4 | 2 | 1 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 6 | 3 |

GPs

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 3 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 3 | 1 |
| Fairly good state | 16 | 20 | 12 | 15 | 15 | 18 | 16 | 16 | 16 | 13 | 16 | 21 | 16 | 17 | 16 | 15 | 15 | 16 | 16 | 21 | 16 |
| TOTAL GOOD STATE | 17 | 22 | 13 | 16 | 16 | 19 | 18 | 17 | 19 | 14 | 17 | 22 | 17 | 19 | 17 | 16 | 17 | 17 | 18 | 24 | 17 |
| Fairly bad state | 40 | 41 | 41 | 43 | 43 | 39 | 41 | 39 | 37 | 40 | 39 | 41 | 41 | 39 | 40 | 38 | 39 | 40 | 41 | 41 | 40 |
| Very bad state | 38 | 34 | 42 | 37 | 37 | 39 | 36 | 39 | 32 | 39 | 40 | 34 | 38 | 37 | 37 | 43 | 41 | 38 | 38 | 26 | 39 |
| TOTAL BAD STATE | 78 | 75 | 83 | 80 | 80 | 78 | 77 | 78 | 69 | 79 | 79 | 75 | 79 | 76 | 77 | 81 | 80 | 78 | 79 | 67 | 79 |
| Don't know | 5 | 2 | 4 | 4 | 4 | 3 | 5 | 5 | 12 | 5 | 3 | 3 | 4 | 6 | 5 | 4 | 4 | 5 | 4 | 9 | 4 |

Hospitals

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 3 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 2 | 1 | 1 | 2 | 1 |
| Fairly good state | 13 | 17 | 7 | 8 | 9 | 15 | 14 | 12 | 13 | 10 | 13 | 19 | 11 | 15 | 13 | 8 | 15 | 14 | 12 | 13 | 13 |
| TOTAL GOOD STATE | 14 | 18 | 8 | 9 | 10 | 16 | 16 | 13 | 16 | 11 | 14 | 20 | 12 | 17 | 14 | 8 | 17 | 15 | 13 | 15 | 14 |
| Fairly bad state | 40 | 45 | 36 | 41 | 40 | 41 | 39 | 41 | 37 | 39 | 41 | 42 | 41 | 39 | 40 | 40 | 39 | 38 | 41 | 42 | 41 |
| Very bad state | 41 | 34 | 52 | 49 | 47 | 40 | 41 | 42 | 36 | 45 | 43 | 36 | 43 | 39 | 41 | 48 | 39 | 42 | 41 | 36 | 42 |
| TOTAL BAD STATE | 81 | 79 | 88 | 90 | 87 | 81 | 80 | 83 | 73 | 84 | 84 | 78 | 84 | 78 | 81 | 88 | 78 | 80 | 82 | 78 | 83 |
| Don't know | 4 | 3 | 4 | 1 | 3 | 3 | 4 | 4 | 10 | 5 | 3 | 2 | 3 | 5 | 4 | 4 | 5 | 4 | 4 | 7 | 3 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Have interacted with in the last year | | | | | | | | | | | | |
|--------------------------|---------------------------------------|------|------|-----------|---------|--------|-------------------------------|--------|-------|----------------|---------------|---------|-------------|
| | Total | NHS | GPs | Hospitals | Schools | Police | Courts and the justice system | Trains | Buses | Armed services | Fire services | Prisons | Social care |
| Weighted Sample | 6058 | 4786 | 4664 | 3691 | 1969 | 968 | 354 | 3605 | 3609 | 216 | 217 | 125 | 891 |
| Unweighted Sample | 6058 | 4904 | 4804 | 3801 | 2005 | 972 | 365 | 3593 | 3541 | 226 | 201 | 113 | 939 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |

Do you think each of the following public services in the UK are currently in a good state or a bad state?

NHS

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 2 | 2 | 4 | 1 | 1 | 4 | 6 | 9 | 3 |
| Fairly good state | 10 | 10 | 10 | 10 | 9 | 10 | 10 | 9 | 10 | 13 | 11 | 15 | 10 |
| TOTAL GOOD STATE | 11 | 11 | 11 | 11 | 11 | 12 | 14 | 10 | 11 | 17 | 17 | 24 | 13 |
| Fairly bad state | 36 | 36 | 36 | 35 | 35 | 32 | 32 | 36 | 36 | 37 | 37 | 29 | 33 |
| Very bad state | 50 | 52 | 52 | 52 | 51 | 55 | 53 | 52 | 51 | 45 | 44 | 44 | 54 |
| TOTAL BAD STATE | 86 | 88 | 88 | 87 | 86 | 87 | 85 | 88 | 87 | 82 | 81 | 73 | 87 |
| Don't know | 3 | 2 | 2 | 2 | 3 | 1 | 1 | 2 | 2 | 0 | 1 | 4 | 1 |

GPs

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 2 | 2 | 2 | 2 | 4 | 1 | 2 | 7 | 8 | 5 | 3 |
| Fairly good state | 16 | 16 | 17 | 16 | 17 | 16 | 15 | 16 | 16 | 18 | 17 | 19 | 16 |
| TOTAL GOOD STATE | 17 | 17 | 19 | 18 | 19 | 18 | 19 | 17 | 18 | 25 | 25 | 24 | 19 |
| Fairly bad state | 40 | 41 | 40 | 40 | 38 | 37 | 38 | 41 | 41 | 32 | 38 | 30 | 35 |
| Very bad state | 38 | 39 | 39 | 40 | 40 | 43 | 40 | 38 | 37 | 39 | 35 | 39 | 45 |
| TOTAL BAD STATE | 78 | 80 | 79 | 80 | 78 | 80 | 78 | 79 | 78 | 71 | 73 | 69 | 80 |
| Don't know | 5 | 3 | 3 | 2 | 4 | 3 | 3 | 4 | 4 | 4 | 3 | 6 | 1 |

Hospitals

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 2 | 2 | 4 | 1 | 2 | 7 | 9 | 10 | 3 |
| Fairly good state | 13 | 13 | 13 | 13 | 12 | 13 | 12 | 12 | 13 | 17 | 16 | 16 | 12 |
| TOTAL GOOD STATE | 14 | 14 | 14 | 14 | 14 | 15 | 16 | 13 | 15 | 24 | 25 | 26 | 15 |
| Fairly bad state | 40 | 40 | 41 | 40 | 40 | 35 | 34 | 40 | 40 | 40 | 32 | 35 | 37 |
| Very bad state | 41 | 43 | 43 | 43 | 43 | 47 | 48 | 43 | 42 | 36 | 43 | 38 | 46 |
| TOTAL BAD STATE | 81 | 83 | 84 | 83 | 83 | 82 | 82 | 83 | 82 | 76 | 75 | 73 | 83 |
| Don't know | 4 | 3 | 3 | 2 | 3 | 2 | 1 | 3 | 3 | 0 | 0 | 2 | 1 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Vote in 2019 GE | | | 2016 EU Ref | | Gender | | Age | | | | Social Grade | | Country | | | Region in England | | | | | |
|--------------------------|-----------------|------|------|-------------|--------|--------|------|--------|-------|-------|-------|--------------|------|---------|---------|-------|-------------------|-------|----------|--------|---------------|---|
| | Total | Con | Lab | Lib Dem | Remain | Leave | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | England | Wales | Scotland | North | Midlands | London | Rest of South | |
| Weighted Sample | 6058 | 1981 | 1466 | 515 | 2135 | 2256 | 2932 | 3126 | 636 | 2502 | 1496 | 1424 | 3453 | 2605 | 5228 | 303 | 527 | 1460 | 1006 | 733 | 2029 | |
| Unweighted Sample | 6058 | 2121 | 1455 | 530 | 2485 | 2351 | 2736 | 3322 | 387 | 2432 | 1603 | 1636 | 3697 | 2361 | 5221 | 327 | 510 | 1483 | 1044 | 532 | 2162 | |
| | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Schools

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 4 | 1 |
| Fairly good state | 26 | 35 | 18 | 21 | 22 | 30 | 24 | 28 | 23 | 25 | 25 | 29 | 26 | 27 | 26 | 29 | 21 | 26 | 29 | 24 | 26 |
| TOTAL GOOD STATE | 28 | 37 | 20 | 22 | 23 | 32 | 26 | 30 | 29 | 27 | 26 | 31 | 28 | 29 | 28 | 30 | 23 | 28 | 32 | 28 | 27 |
| Fairly bad state | 42 | 40 | 46 | 44 | 46 | 40 | 43 | 41 | 43 | 40 | 42 | 43 | 42 | 40 | 41 | 41 | 48 | 39 | 39 | 43 | 43 |
| Very bad state | 21 | 15 | 28 | 28 | 24 | 20 | 23 | 19 | 15 | 23 | 23 | 17 | 22 | 20 | 21 | 20 | 22 | 24 | 22 | 16 | 20 |
| TOTAL BAD STATE | 63 | 55 | 74 | 72 | 70 | 60 | 66 | 60 | 58 | 63 | 65 | 60 | 64 | 60 | 62 | 61 | 70 | 63 | 61 | 59 | 63 |
| Don't know | 9 | 8 | 6 | 7 | 6 | 8 | 9 | 10 | 13 | 9 | 8 | 9 | 8 | 12 | 10 | 9 | 7 | 10 | 8 | 14 | 9 |

Police

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 2 | 2 | 1 | 1 | 1 | 2 | 1 | 3 | 2 | 1 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 1 | 3 | 1 |
| Fairly good state | 21 | 27 | 14 | 20 | 19 | 22 | 21 | 22 | 25 | 18 | 21 | 25 | 21 | 22 | 21 | 26 | 22 | 20 | 21 | 17 | 23 |
| TOTAL GOOD STATE | 22 | 29 | 16 | 21 | 20 | 23 | 23 | 23 | 28 | 20 | 22 | 26 | 22 | 24 | 22 | 28 | 23 | 22 | 22 | 20 | 24 |
| Fairly bad state | 40 | 42 | 42 | 43 | 44 | 41 | 40 | 40 | 31 | 39 | 43 | 43 | 42 | 37 | 40 | 40 | 41 | 39 | 41 | 36 | 41 |
| Very bad state | 29 | 25 | 35 | 29 | 29 | 31 | 31 | 27 | 25 | 32 | 29 | 26 | 29 | 29 | 29 | 25 | 27 | 30 | 29 | 32 | 28 |
| TOTAL BAD STATE | 69 | 67 | 77 | 72 | 73 | 72 | 71 | 67 | 56 | 71 | 72 | 69 | 71 | 66 | 69 | 65 | 68 | 69 | 70 | 68 | 69 |
| Don't know | 8 | 4 | 7 | 8 | 7 | 5 | 7 | 10 | 16 | 9 | 7 | 6 | 7 | 10 | 8 | 5 | 10 | 10 | 8 | 11 | 7 |

Courts and the justice system

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 2 | 1 | 2 | 1 | 1 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 1 |
| Fairly good state | 23 | 28 | 19 | 22 | 23 | 24 | 24 | 23 | 25 | 22 | 24 | 23 | 23 | 24 | 23 | 21 | 22 | 21 | 22 | 24 | 25 |
| TOTAL GOOD STATE | 24 | 30 | 20 | 24 | 24 | 25 | 26 | 24 | 27 | 24 | 25 | 24 | 24 | 25 | 24 | 23 | 23 | 22 | 24 | 26 | 26 |
| Fairly bad state | 34 | 36 | 35 | 36 | 37 | 35 | 34 | 34 | 29 | 32 | 36 | 39 | 35 | 32 | 34 | 34 | 33 | 35 | 35 | 32 | 35 |
| Very bad state | 23 | 22 | 27 | 23 | 22 | 27 | 26 | 20 | 15 | 23 | 26 | 24 | 23 | 23 | 23 | 24 | 24 | 24 | 25 | 21 | 22 |
| TOTAL BAD STATE | 57 | 58 | 62 | 59 | 59 | 62 | 60 | 54 | 44 | 55 | 62 | 63 | 58 | 55 | 57 | 58 | 57 | 59 | 60 | 53 | 57 |
| Don't know | 18 | 12 | 18 | 16 | 17 | 12 | 14 | 22 | 30 | 21 | 14 | 13 | 17 | 20 | 18 | 19 | 20 | 18 | 17 | 22 | 17 |

Trains

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 4 | 2 | 1 | 1 | 2 | 2 | 2 | 1 | 0 | 2 | 1 | 3 | 2 |
| Fairly good state | 20 | 23 | 14 | 17 | 17 | 20 | 18 | 22 | 25 | 19 | 19 | 21 | 20 | 21 | 20 | 16 | 25 | 17 | 19 | 29 | 20 |
| TOTAL GOOD STATE | 22 | 24 | 16 | 18 | 18 | 21 | 20 | 23 | 29 | 21 | 20 | 22 | 22 | 23 | 22 | 17 | 25 | 19 | 20 | 32 | 22 |
| Fairly bad state | 39 | 40 | 38 | 40 | 40 | 38 | 38 | 39 | 37 | 38 | 39 | 41 | 39 | 38 | 39 | 40 | 39 | 35 | 41 | 39 | 40 |
| Very bad state | 31 | 28 | 40 | 35 | 36 | 31 | 35 | 28 | 27 | 33 | 33 | 28 | 33 | 29 | 32 | 32 | 26 | 39 | 31 | 21 | 31 |
| TOTAL BAD STATE | 70 | 68 | 78 | 75 | 76 | 69 | 73 | 67 | 64 | 71 | 72 | 69 | 72 | 67 | 71 | 72 | 65 | 74 | 72 | 60 | 71 |
| Don't know | 8 | 8 | 6 | 6 | 6 | 9 | 7 | 9 | 8 | 8 | 8 | 9 | 6 | 12 | 8 | 11 | 9 | 8 | 8 | 9 | 8 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Have interacted with in the last year | | | | | | | | | | | | |
|--------------------------|---------------------------------------|------|------|-----------|---------|--------|-------------------------------|--------|-------|----------------|---------------|---------|-------------|
| | Total | NHS | GPs | Hospitals | Schools | Police | Courts and the justice system | Trains | Buses | Armed services | Fire services | Prisons | Social care |
| Weighted Sample | 6058 | 4786 | 4664 | 3691 | 1969 | 968 | 354 | 3605 | 3609 | 216 | 217 | 125 | 891 |
| Unweighted Sample | 6058 | 4904 | 4804 | 3801 | 2005 | 972 | 365 | 3593 | 3541 | 226 | 201 | 113 | 939 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |

Schools

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 2 | 2 | 2 | 2 | 3 | 3 | 6 | 2 | 2 | 9 | 10 | 11 | 4 |
| Fairly good state | 26 | 26 | 26 | 26 | 29 | 23 | 26 | 25 | 26 | 28 | 23 | 24 | 25 |
| TOTAL GOOD STATE | 28 | 28 | 28 | 28 | 32 | 26 | 32 | 27 | 28 | 37 | 33 | 35 | 29 |
| Fairly bad state | 42 | 42 | 42 | 42 | 41 | 39 | 40 | 42 | 42 | 35 | 40 | 47 | 43 |
| Very bad state | 21 | 22 | 22 | 23 | 24 | 29 | 24 | 22 | 22 | 23 | 23 | 15 | 24 |
| TOTAL BAD STATE | 63 | 64 | 64 | 65 | 65 | 68 | 64 | 64 | 64 | 58 | 63 | 62 | 67 |
| Don't know | 9 | 8 | 8 | 7 | 3 | 7 | 4 | 8 | 8 | 5 | 4 | 4 | 5 |

Police

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 2 | 2 | 3 | 3 | 1 | 2 | 8 | 9 | 10 | 4 |
| Fairly good state | 21 | 21 | 21 | 21 | 22 | 17 | 18 | 21 | 21 | 23 | 19 | 19 | 18 |
| TOTAL GOOD STATE | 22 | 22 | 22 | 23 | 24 | 20 | 21 | 22 | 23 | 31 | 28 | 29 | 22 |
| Fairly bad state | 40 | 41 | 41 | 40 | 38 | 37 | 39 | 40 | 38 | 41 | 37 | 38 | 40 |
| Very bad state | 29 | 30 | 30 | 31 | 30 | 39 | 36 | 30 | 31 | 26 | 30 | 27 | 34 |
| TOTAL BAD STATE | 69 | 71 | 71 | 71 | 68 | 76 | 75 | 70 | 69 | 67 | 67 | 65 | 74 |
| Don't know | 8 | 6 | 7 | 6 | 7 | 5 | 4 | 7 | 8 | 2 | 5 | 5 | 4 |

Courts and the justice system

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 2 | 2 | 3 | 1 | 1 | 6 | 5 | 6 | 2 |
| Fairly good state | 23 | 23 | 23 | 23 | 24 | 18 | 20 | 24 | 24 | 25 | 21 | 17 | 21 |
| TOTAL GOOD STATE | 24 | 24 | 24 | 24 | 26 | 20 | 23 | 25 | 25 | 31 | 26 | 23 | 23 |
| Fairly bad state | 34 | 35 | 35 | 35 | 34 | 34 | 35 | 34 | 34 | 37 | 36 | 37 | 35 |
| Very bad state | 23 | 24 | 24 | 25 | 22 | 34 | 37 | 23 | 23 | 23 | 27 | 35 | 29 |
| TOTAL BAD STATE | 57 | 59 | 59 | 60 | 56 | 68 | 72 | 57 | 57 | 60 | 63 | 72 | 64 |
| Don't know | 18 | 17 | 17 | 17 | 18 | 12 | 5 | 18 | 18 | 9 | 11 | 6 | 12 |

Trains

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 2 | 2 | 2 | 2 | 3 | 3 | 5 | 2 | 2 | 6 | 7 | 10 | 3 |
| Fairly good state | 20 | 20 | 20 | 20 | 22 | 17 | 19 | 22 | 22 | 19 | 25 | 22 | 20 |
| TOTAL GOOD STATE | 22 | 22 | 22 | 22 | 25 | 20 | 24 | 24 | 24 | 25 | 32 | 32 | 23 |
| Fairly bad state | 39 | 39 | 39 | 38 | 39 | 37 | 38 | 39 | 39 | 38 | 34 | 30 | 35 |
| Very bad state | 31 | 33 | 32 | 33 | 30 | 36 | 33 | 33 | 33 | 32 | 28 | 33 | 36 |
| TOTAL BAD STATE | 70 | 72 | 71 | 71 | 69 | 73 | 71 | 72 | 72 | 70 | 62 | 63 | 71 |
| Don't know | 8 | 7 | 7 | 7 | 6 | 7 | 5 | 3 | 5 | 5 | 6 | 6 | 5 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Vote in 2019 GE | | | 2016 EU Ref | | Gender | | Age | | | | Social Grade | | Country | | | Region in England | | | | | |
|--------------------------|-----------------|------|------|-------------|--------|--------|------|--------|-------|-------|-------|--------------|------|---------|---------|-------|-------------------|-------|----------|--------|---------------|---|
| | Total | Con | Lab | Lib Dem | Remain | Leave | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | England | Wales | Scotland | North | Midlands | London | Rest of South | |
| Weighted Sample | 6058 | 1981 | 1466 | 515 | 2135 | 2256 | 2932 | 3126 | 636 | 2502 | 1496 | 1424 | 3453 | 2605 | 5228 | 303 | 527 | 1460 | 1006 | 733 | 2029 | |
| Unweighted Sample | 6058 | 2121 | 1455 | 530 | 2485 | 2351 | 2736 | 3322 | 387 | 2432 | 1603 | 1636 | 3697 | 2361 | 5221 | 327 | 510 | 1483 | 1044 | 532 | 2162 | |
| | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Buses

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 3 | 3 | 3 | 1 | 2 | 3 | 3 | 2 | 5 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 5 | 2 |
| Fairly good state | 37 | 42 | 32 | 35 | 34 | 38 | 33 | 40 | 37 | 36 | 35 | 39 | 37 | 37 | 37 | 21 | 38 | 35 | 32 | 51 | 36 |
| TOTAL GOOD STATE | 40 | 45 | 35 | 36 | 36 | 41 | 36 | 42 | 42 | 39 | 37 | 42 | 40 | 40 | 40 | 24 | 41 | 37 | 34 | 56 | 38 |
| Fairly bad state | 33 | 30 | 37 | 36 | 37 | 30 | 35 | 32 | 36 | 32 | 35 | 32 | 35 | 31 | 33 | 39 | 35 | 33 | 36 | 27 | 33 |
| Very bad state | 16 | 14 | 20 | 17 | 17 | 17 | 19 | 13 | 10 | 17 | 17 | 14 | 16 | 16 | 16 | 22 | 17 | 18 | 17 | 8 | 15 |
| TOTAL BAD STATE | 49 | 44 | 57 | 53 | 54 | 47 | 54 | 45 | 46 | 49 | 52 | 46 | 51 | 47 | 49 | 61 | 52 | 51 | 53 | 35 | 48 |
| Don't know | 11 | 11 | 9 | 12 | 10 | 11 | 10 | 13 | 13 | 12 | 12 | 10 | 10 | 14 | 12 | 15 | 8 | 11 | 13 | 9 | 13 |

Armed services

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 5 | 5 | 4 | 4 | 5 | 5 | 6 | 5 | 8 | 6 | 4 | 5 | 5 | 6 | 5 | 5 | 4 | 5 | 6 | 7 | 5 |
| Fairly good state | 38 | 46 | 33 | 38 | 37 | 41 | 37 | 39 | 38 | 36 | 38 | 41 | 39 | 37 | 38 | 37 | 34 | 36 | 41 | 34 | 40 |
| TOTAL GOOD STATE | 43 | 51 | 37 | 42 | 42 | 46 | 43 | 44 | 46 | 42 | 42 | 46 | 44 | 43 | 43 | 42 | 38 | 41 | 47 | 41 | 45 |
| Fairly bad state | 23 | 25 | 24 | 27 | 24 | 27 | 28 | 19 | 13 | 19 | 29 | 28 | 24 | 22 | 23 | 24 | 24 | 24 | 23 | 20 | 23 |
| Very bad state | 8 | 9 | 9 | 6 | 7 | 11 | 11 | 6 | 6 | 9 | 9 | 9 | 7 | 10 | 8 | 9 | 12 | 10 | 8 | 8 | 6 |
| TOTAL BAD STATE | 31 | 34 | 33 | 33 | 31 | 38 | 39 | 25 | 19 | 28 | 38 | 37 | 31 | 32 | 31 | 33 | 36 | 34 | 31 | 28 | 29 |
| Don't know | 25 | 14 | 30 | 25 | 27 | 17 | 18 | 33 | 35 | 30 | 21 | 17 | 25 | 26 | 25 | 25 | 26 | 25 | 22 | 32 | 25 |

Fire services

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 6 | 7 | 5 | 2 | 5 | 6 | 6 | 5 | 8 | 6 | 4 | 7 | 5 | 6 | 6 | 6 | 5 | 5 | 5 | 6 | 6 |
| Fairly good state | 48 | 59 | 40 | 48 | 45 | 55 | 48 | 48 | 43 | 44 | 50 | 54 | 48 | 48 | 49 | 48 | 41 | 47 | 51 | 46 | 50 |
| TOTAL GOOD STATE | 54 | 66 | 45 | 50 | 50 | 61 | 54 | 53 | 51 | 50 | 54 | 61 | 53 | 54 | 55 | 54 | 46 | 52 | 56 | 52 | 56 |
| Fairly bad state | 20 | 17 | 25 | 23 | 25 | 19 | 22 | 19 | 14 | 20 | 24 | 20 | 20 | 20 | 20 | 22 | 25 | 22 | 18 | 20 | 19 |
| Very bad state | 6 | 3 | 8 | 6 | 6 | 5 | 6 | 5 | 4 | 7 | 6 | 5 | 6 | 6 | 5 | 7 | 9 | 6 | 5 | 6 | 5 |
| TOTAL BAD STATE | 26 | 20 | 33 | 29 | 31 | 24 | 28 | 24 | 18 | 27 | 30 | 25 | 26 | 26 | 25 | 29 | 34 | 28 | 23 | 26 | 24 |
| Don't know | 20 | 13 | 22 | 21 | 20 | 14 | 18 | 23 | 31 | 24 | 16 | 14 | 21 | 20 | 21 | 18 | 19 | 20 | 21 | 23 | 20 |

Prisons

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 2 | 2 | 1 |
| Fairly good state | 11 | 14 | 9 | 7 | 9 | 12 | 12 | 11 | 18 | 11 | 10 | 10 | 10 | 13 | 11 | 15 | 10 | 10 | 12 | 10 | 12 |
| TOTAL GOOD STATE | 12 | 15 | 10 | 8 | 10 | 13 | 13 | 12 | 20 | 12 | 11 | 11 | 11 | 14 | 12 | 15 | 11 | 11 | 14 | 12 | 13 |
| Fairly bad state | 35 | 42 | 32 | 35 | 36 | 38 | 35 | 35 | 30 | 32 | 37 | 40 | 36 | 34 | 35 | 31 | 36 | 35 | 38 | 28 | 36 |
| Very bad state | 32 | 27 | 40 | 42 | 37 | 32 | 34 | 30 | 20 | 32 | 36 | 33 | 33 | 30 | 32 | 29 | 30 | 34 | 30 | 35 | 32 |
| TOTAL BAD STATE | 67 | 69 | 72 | 77 | 73 | 70 | 69 | 65 | 50 | 64 | 73 | 73 | 69 | 64 | 67 | 60 | 66 | 69 | 68 | 63 | 68 |
| Don't know | 21 | 16 | 18 | 16 | 18 | 16 | 18 | 23 | 30 | 24 | 16 | 16 | 19 | 23 | 20 | 25 | 23 | 20 | 19 | 25 | 20 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Have interacted with in the last year | | | | | | | | | | | | |
|--------------------------|---------------------------------------|------|------|-----------|---------|--------|-------------------------------|--------|-------|----------------|---------------|---------|-------------|
| | Total | NHS | GPs | Hospitals | Schools | Police | Courts and the justice system | Trains | Buses | Armed services | Fire services | Prisons | Social care |
| Weighted Sample | 6058 | 4786 | 4664 | 3691 | 1969 | 968 | 354 | 3605 | 3609 | 216 | 217 | 125 | 891 |
| Unweighted Sample | 6058 | 4904 | 4804 | 3801 | 2005 | 972 | 365 | 3593 | 3541 | 226 | 201 | 113 | 939 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |

Buses

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 3 | 3 | 3 | 3 | 3 | 4 | 5 | 3 | 4 | 7 | 7 | 8 | 4 |
| Fairly good state | 37 | 37 | 37 | 37 | 35 | 34 | 37 | 39 | 41 | 35 | 36 | 33 | 34 |
| TOTAL GOOD STATE | 40 | 40 | 40 | 40 | 38 | 38 | 42 | 42 | 45 | 42 | 43 | 41 | 38 |
| Fairly bad state | 33 | 34 | 34 | 33 | 36 | 33 | 31 | 34 | 34 | 28 | 30 | 37 | 34 |
| Very bad state | 16 | 16 | 16 | 18 | 16 | 21 | 21 | 16 | 16 | 22 | 20 | 16 | 19 |
| TOTAL BAD STATE | 49 | 50 | 50 | 51 | 52 | 54 | 52 | 50 | 50 | 50 | 50 | 53 | 53 |
| Don't know | 11 | 10 | 10 | 10 | 9 | 9 | 6 | 8 | 6 | 9 | 8 | 6 | 8 |

Armed services

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 5 | 5 | 5 | 5 | 7 | 6 | 8 | 6 | 6 | 11 | 11 | 15 | 6 |
| Fairly good state | 38 | 38 | 39 | 38 | 40 | 36 | 38 | 39 | 38 | 36 | 33 | 31 | 38 |
| TOTAL GOOD STATE | 43 | 43 | 44 | 43 | 47 | 42 | 46 | 45 | 44 | 47 | 44 | 46 | 44 |
| Fairly bad state | 23 | 23 | 23 | 24 | 21 | 23 | 25 | 22 | 23 | 34 | 26 | 32 | 26 |
| Very bad state | 8 | 8 | 8 | 9 | 7 | 13 | 10 | 8 | 8 | 16 | 13 | 8 | 11 |
| TOTAL BAD STATE | 31 | 31 | 31 | 33 | 28 | 36 | 35 | 30 | 31 | 50 | 39 | 40 | 37 |
| Don't know | 25 | 25 | 25 | 24 | 24 | 21 | 20 | 26 | 25 | 4 | 17 | 14 | 19 |

Fire services

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 6 | 5 | 5 | 6 | 6 | 6 | 9 | 6 | 6 | 14 | 17 | 14 | 8 |
| Fairly good state | 48 | 49 | 49 | 49 | 48 | 45 | 49 | 48 | 48 | 46 | 45 | 46 | 48 |
| TOTAL GOOD STATE | 54 | 54 | 54 | 55 | 54 | 51 | 58 | 54 | 54 | 60 | 62 | 60 | 56 |
| Fairly bad state | 20 | 21 | 21 | 21 | 22 | 24 | 23 | 20 | 20 | 24 | 20 | 20 | 23 |
| Very bad state | 6 | 6 | 5 | 6 | 6 | 8 | 6 | 6 | 6 | 7 | 11 | 7 | 8 |
| TOTAL BAD STATE | 26 | 27 | 26 | 27 | 28 | 32 | 29 | 26 | 26 | 31 | 31 | 27 | 31 |
| Don't know | 20 | 19 | 19 | 18 | 18 | 16 | 13 | 21 | 20 | 10 | 6 | 14 | 13 |

Prisons

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 2 | 2 | 5 | 1 | 1 | 6 | 5 | 8 | 2 |
| Fairly good state | 11 | 11 | 11 | 11 | 12 | 10 | 11 | 11 | 10 | 15 | 12 | 8 | 11 |
| TOTAL GOOD STATE | 12 | 12 | 12 | 12 | 14 | 12 | 16 | 12 | 11 | 21 | 17 | 16 | 13 |
| Fairly bad state | 35 | 36 | 36 | 36 | 33 | 32 | 35 | 35 | 35 | 37 | 32 | 39 | 35 |
| Very bad state | 32 | 34 | 34 | 33 | 33 | 41 | 40 | 33 | 33 | 30 | 37 | 42 | 39 |
| TOTAL BAD STATE | 67 | 70 | 70 | 69 | 66 | 73 | 75 | 68 | 68 | 67 | 69 | 81 | 74 |
| Don't know | 21 | 19 | 19 | 19 | 20 | 14 | 10 | 21 | 21 | 12 | 13 | 3 | 13 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Vote in 2019 GE | | | 2016 EU Ref | | Gender | | Age | | | | Social Grade | | Country | | | Region in England | | | | | |
|--------------------------|-----------------|------|------|-------------|--------|--------|------|--------|-------|-------|-------|--------------|------|---------|---------|-------|-------------------|-------|----------|--------|---------------|---|
| | Total | Con | Lab | Lib Dem | Remain | Leave | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | England | Wales | Scotland | North | Midlands | London | Rest of South | |
| Weighted Sample | 6058 | 1981 | 1466 | 515 | 2135 | 2256 | 2932 | 3126 | 636 | 2502 | 1496 | 1424 | 3453 | 2605 | 5228 | 303 | 527 | 1460 | 1006 | 733 | 2029 | |
| Unweighted Sample | 6058 | 2121 | 1455 | 530 | 2485 | 2351 | 2736 | 3322 | 387 | 2432 | 1603 | 1636 | 3697 | 2361 | 5221 | 327 | 510 | 1483 | 1044 | 532 | 2162 | |
| | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Social care

| | | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 3 | 1 |
| Fairly good state | 9 | 11 | 6 | 5 | 5 | 10 | 9 | 9 | 13 | 8 | 8 | 10 | 8 | 10 | 9 | 9 | 8 | 8 | 8 | 11 | 9 |
| TOTAL GOOD STATE | 10 | 12 | 7 | 6 | 6 | 11 | 10 | 10 | 15 | 9 | 9 | 11 | 9 | 11 | 10 | 10 | 8 | 9 | 9 | 14 | 10 |
| Fairly bad state | 35 | 42 | 29 | 33 | 35 | 38 | 35 | 35 | 33 | 32 | 36 | 40 | 34 | 37 | 35 | 36 | 40 | 33 | 37 | 30 | 36 |
| Very bad state | 43 | 37 | 56 | 54 | 51 | 42 | 43 | 44 | 29 | 46 | 48 | 40 | 46 | 39 | 44 | 43 | 41 | 46 | 43 | 40 | 43 |
| TOTAL BAD STATE | 78 | 78 | 85 | 87 | 86 | 80 | 78 | 79 | 62 | 78 | 84 | 80 | 80 | 76 | 79 | 79 | 81 | 79 | 80 | 70 | 79 |
| Don't know | 12 | 9 | 9 | 7 | 8 | 9 | 12 | 12 | 23 | 13 | 7 | 8 | 10 | 13 | 12 | 11 | 11 | 12 | 11 | 16 | 11 |

And in the last 12 months, have you made use of, or otherwise interacted with, any of the following public services in any way?

NHS

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 79 | 80 | 86 | 87 | 84 | 79 | 76 | 82 | 67 | 78 | 82 | 83 | 82 | 75 | 79 | 78 | 77 | 81 | 81 | 75 | 79 |
| Have not | 19 | 20 | 13 | 12 | 15 | 20 | 22 | 16 | 27 | 19 | 18 | 17 | 17 | 23 | 19 | 21 | 21 | 18 | 18 | 20 | 20 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 6 | 2 | 1 | 0 | 1 | 3 | 2 | 1 | 2 | 1 | 2 | 5 | 1 |

GPs

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 77 | 79 | 83 | 82 | 82 | 78 | 71 | 83 | 63 | 76 | 80 | 82 | 79 | 74 | 77 | 79 | 72 | 78 | 78 | 77 | 77 |
| Have not | 21 | 21 | 16 | 18 | 17 | 21 | 26 | 16 | 31 | 22 | 19 | 18 | 20 | 23 | 21 | 20 | 26 | 21 | 20 | 18 | 22 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 1 | 3 | 1 | 6 | 2 | 1 | 0 | 1 | 3 | 2 | 1 | 2 | 1 | 2 | 5 | 1 |

Hospitals

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 61 | 61 | 66 | 66 | 65 | 62 | 57 | 64 | 48 | 60 | 64 | 65 | 63 | 59 | 61 | 62 | 60 | 61 | 61 | 60 | 61 |
| Have not | 37 | 38 | 33 | 33 | 34 | 37 | 40 | 35 | 47 | 37 | 36 | 34 | 36 | 38 | 37 | 37 | 38 | 37 | 37 | 35 | 37 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 5 | 3 | 1 | 0 | 1 | 3 | 2 | 1 | 2 | 2 | 2 | 5 | 1 |

Schools

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 33 | 26 | 39 | 35 | 39 | 26 | 29 | 36 | 41 | 43 | 30 | 13 | 37 | 27 | 33 | 31 | 26 | 33 | 36 | 36 | 31 |
| Have not | 65 | 73 | 60 | 64 | 60 | 73 | 68 | 63 | 53 | 54 | 69 | 86 | 62 | 70 | 65 | 66 | 72 | 65 | 62 | 60 | 67 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 1 | 6 | 3 | 1 | 1 | 1 | 3 | 2 | 2 | 2 | 2 | 2 | 4 | 1 |

Police

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 16 | 14 | 20 | 20 | 18 | 15 | 17 | 15 | 15 | 19 | 18 | 9 | 17 | 15 | 16 | 14 | 14 | 17 | 17 | 19 | 15 |
| Have not | 82 | 85 | 79 | 79 | 80 | 84 | 80 | 83 | 79 | 78 | 81 | 90 | 82 | 82 | 81 | 85 | 84 | 81 | 81 | 76 | 84 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 6 | 3 | 1 | 1 | 2 | 3 | 2 | 2 | 2 | 2 | 2 | 5 | 2 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Have interacted with in the last year | | | | | | | | | | | | |
|--------------------------|---------------------------------------|------|------|-----------|---------|--------|-------------------------------|--------|-------|----------------|---------------|---------|-------------|
| | Total | NHS | GPs | Hospitals | Schools | Police | Courts and the justice system | Trains | Buses | Armed services | Fire services | Prisons | Social care |
| Weighted Sample | 6058 | 4786 | 4664 | 3691 | 1969 | 968 | 354 | 3605 | 3609 | 216 | 217 | 125 | 891 |
| Unweighted Sample | 6058 | 4904 | 4804 | 3801 | 2005 | 972 | 365 | 3593 | 3541 | 226 | 201 | 113 | 939 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |

Social care

| | | | | | | | | | | | | | |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Very good state | 1 | 1 | 1 | 1 | 2 | 2 | 4 | 1 | 1 | 7 | 9 | 9 | 2 |
| Fairly good state | 9 | 8 | 8 | 8 | 9 | 8 | 10 | 8 | 9 | 13 | 14 | 9 | 9 |
| TOTAL GOOD STATE | 10 | 9 | 9 | 9 | 11 | 10 | 14 | 9 | 10 | 20 | 23 | 18 | 11 |
| Fairly bad state | 35 | 35 | 35 | 34 | 34 | 30 | 28 | 33 | 34 | 32 | 24 | 34 | 30 |
| Very bad state | 43 | 46 | 46 | 48 | 47 | 52 | 50 | 46 | 45 | 43 | 50 | 41 | 58 |
| TOTAL BAD STATE | 78 | 81 | 81 | 82 | 81 | 82 | 78 | 79 | 79 | 75 | 74 | 75 | 88 |
| Don't know | 12 | 10 | 10 | 8 | 9 | 8 | 7 | 11 | 11 | 6 | 4 | 7 | 1 |

And in the last 12 months, have you made use of, or otherwise interacted with, any of the following public services in any way?

NHS

| | | | | | | | | | | | | | |
|------------|----|-----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 79 | 100 | 92 | 97 | 86 | 89 | 89 | 83 | 83 | 85 | 89 | 91 | 93 |
| Have not | 19 | 0 | 8 | 3 | 13 | 11 | 11 | 16 | 17 | 14 | 9 | 8 | 6 |
| Don't know | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 2 | 1 | 1 |

GPs

| | | | | | | | | | | | | | |
|------------|----|----|-----|----|----|----|----|----|----|----|----|----|----|
| Have | 77 | 89 | 100 | 91 | 84 | 88 | 87 | 81 | 81 | 78 | 84 | 83 | 92 |
| Have not | 21 | 11 | 0 | 9 | 16 | 12 | 12 | 19 | 18 | 21 | 14 | 12 | 8 |
| Don't know | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 2 | 2 | 5 | 0 |

Hospitals

| | | | | | | | | | | | | | |
|------------|----|----|----|-----|----|----|----|----|----|----|----|----|----|
| Have | 61 | 75 | 72 | 100 | 71 | 78 | 76 | 64 | 64 | 76 | 83 | 75 | 86 |
| Have not | 37 | 25 | 28 | 0 | 28 | 22 | 24 | 36 | 36 | 23 | 15 | 21 | 14 |
| Don't know | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 4 | 0 |

Schools

| | | | | | | | | | | | | | |
|------------|----|----|----|----|-----|----|----|----|----|----|----|----|----|
| Have | 33 | 35 | 35 | 38 | 100 | 47 | 49 | 39 | 36 | 49 | 55 | 51 | 48 |
| Have not | 65 | 64 | 64 | 62 | 0 | 53 | 49 | 60 | 64 | 49 | 44 | 45 | 51 |
| Don't know | 2 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 1 | 2 | 4 | 0 |

Police

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|-----|----|----|----|----|----|----|----|
| Have | 16 | 18 | 18 | 20 | 23 | 100 | 54 | 19 | 18 | 41 | 50 | 56 | 36 |
| Have not | 82 | 81 | 81 | 79 | 76 | 0 | 45 | 80 | 81 | 58 | 47 | 43 | 63 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 2 | 2 | 1 | 1 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Vote in 2019 GE | | | 2016 EU Ref | | Gender | | Age | | | | Social Grade | | Country | | | Region in England | | | | | |
|--------------------------|-----------------|------|------|-------------|--------|--------|------|--------|-------|-------|-------|--------------|------|---------|---------|-------|-------------------|-------|----------|--------|---------------|---|
| | Total | Con | Lab | Lib Dem | Remain | Leave | Male | Female | 18-24 | 25-49 | 50-64 | 65+ | ABC1 | C2DE | England | Wales | Scotland | North | Midlands | London | Rest of South | |
| Weighted Sample | 6058 | 1981 | 1466 | 515 | 2135 | 2256 | 2932 | 3126 | 636 | 2502 | 1496 | 1424 | 3453 | 2605 | 5228 | 303 | 527 | 1460 | 1006 | 733 | 2029 | |
| Unweighted Sample | 6058 | 2121 | 1455 | 530 | 2485 | 2351 | 2736 | 3322 | 387 | 2432 | 1603 | 1636 | 3697 | 2361 | 5221 | 327 | 510 | 1483 | 1044 | 532 | 2162 | |
| | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % | % |

Courts and the justice system

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 6 | 5 | 8 | 8 | 7 | 6 | 6 | 5 | 3 | 8 | 6 | 3 | 7 | 5 | 6 | 7 | 8 | 6 | 5 | 7 | 5 |
| Have not | 92 | 94 | 91 | 91 | 91 | 93 | 91 | 93 | 91 | 90 | 92 | 97 | 92 | 92 | 92 | 92 | 90 | 92 | 93 | 88 | 93 |
| Don't know | 2 | 1 | 1 | 1 | 2 | 1 | 3 | 2 | 6 | 3 | 2 | 0 | 2 | 3 | 2 | 1 | 2 | 2 | 2 | 5 | 2 |

Trains

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 60 | 49 | 72 | 69 | 71 | 46 | 59 | 60 | 82 | 68 | 56 | 38 | 69 | 47 | 60 | 49 | 58 | 54 | 51 | 84 | 61 |
| Have not | 39 | 50 | 27 | 31 | 28 | 53 | 39 | 39 | 14 | 30 | 42 | 61 | 30 | 50 | 38 | 50 | 40 | 45 | 47 | 12 | 38 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 4 | 2 | 1 | 0 | 1 | 3 | 2 | 1 | 2 | 1 | 2 | 4 | 1 |

Buses

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 60 | 51 | 69 | 66 | 65 | 51 | 60 | 60 | 79 | 60 | 56 | 55 | 63 | 55 | 60 | 48 | 65 | 59 | 49 | 87 | 56 |
| Have not | 39 | 48 | 30 | 34 | 34 | 48 | 38 | 39 | 17 | 38 | 44 | 45 | 36 | 42 | 39 | 51 | 33 | 40 | 50 | 9 | 43 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 4 | 2 | 1 | 0 | 1 | 3 | 2 | 1 | 2 | 2 | 2 | 4 | 1 |

Armed services

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 4 | 5 | 3 | 3 | 4 | 4 | 5 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 4 | 5 | 2 | 3 | 4 | 3 | 4 |
| Have not | 94 | 94 | 95 | 96 | 95 | 95 | 93 | 96 | 92 | 93 | 94 | 97 | 94 | 94 | 94 | 94 | 95 | 96 | 93 | 92 | 95 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 5 | 3 | 1 | 1 | 1 | 3 | 2 | 1 | 2 | 2 | 2 | 5 | 2 |

Fire services

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 5 | 4 | 3 | 2 | 4 | 3 | 4 | 2 | 5 | 3 | 3 | 6 | 3 |
| Have not | 94 | 96 | 95 | 97 | 95 | 96 | 93 | 95 | 90 | 93 | 96 | 97 | 95 | 94 | 94 | 97 | 93 | 96 | 95 | 89 | 95 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 5 | 3 | 1 | 1 | 1 | 3 | 2 | 1 | 2 | 2 | 2 | 5 | 1 |

Prisons

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 2 | 1 | 3 | 1 | 3 | 1 | 2 | 2 | 4 | 3 | 2 | 1 | 2 | 2 | 2 | 1 | 2 | 2 | 3 | 3 | 1 |
| Have not | 96 | 97 | 96 | 98 | 96 | 97 | 95 | 97 | 91 | 95 | 97 | 99 | 96 | 95 | 96 | 97 | 96 | 96 | 95 | 92 | 97 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 5 | 3 | 2 | 0 | 1 | 3 | 2 | 2 | 2 | 2 | 2 | 5 | 1 |

Social care

| | | | | | | | | | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| Have | 15 | 14 | 18 | 16 | 18 | 14 | 14 | 15 | 10 | 15 | 19 | 11 | 15 | 14 | 14 | 17 | 17 | 15 | 14 | 13 | 14 |
| Have not | 83 | 85 | 81 | 83 | 80 | 85 | 83 | 83 | 84 | 82 | 79 | 88 | 83 | 82 | 83 | 81 | 81 | 83 | 83 | 81 | 84 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 6 | 3 | 2 | 0 | 2 | 3 | 2 | 2 | 2 | 2 | 2 | 5 | 2 |

YouGov Survey Results

Sample Size: 6058 adults in GB
Fieldwork: 20th - 29th September 2023

| | Have interacted with in the last year | | | | | | | | | | | | |
|--------------------------|---------------------------------------|------|------|-----------|---------|--------|-------------------------------|--------|-------|----------------|---------------|---------|-------------|
| | Total | NHS | GPs | Hospitals | Schools | Police | Courts and the justice system | Trains | Buses | Armed services | Fire services | Prisons | Social care |
| Weighted Sample | 6058 | 4786 | 4664 | 3691 | 1969 | 968 | 354 | 3605 | 3609 | 216 | 217 | 125 | 891 |
| Unweighted Sample | 6058 | 4904 | 4804 | 3801 | 2005 | 972 | 365 | 3593 | 3541 | 226 | 201 | 113 | 939 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |

Courts and the justice system

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|-----|----|----|----|----|----|----|
| Have | 6 | 7 | 7 | 7 | 9 | 20 | 100 | 7 | 7 | 20 | 22 | 49 | 15 |
| Have not | 92 | 93 | 93 | 92 | 90 | 80 | 0 | 92 | 92 | 77 | 76 | 48 | 85 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 3 | 2 | 3 | 0 |

Trains

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|-----|----|----|----|----|----|
| Have | 60 | 63 | 62 | 63 | 71 | 70 | 70 | 100 | 77 | 67 | 66 | 72 | 66 |
| Have not | 39 | 37 | 38 | 37 | 29 | 29 | 30 | 0 | 23 | 33 | 34 | 25 | 34 |
| Don't know | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 3 | 0 |

Buses

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|-----|----|----|----|----|
| Have | 60 | 62 | 63 | 62 | 66 | 69 | 69 | 77 | 100 | 67 | 70 | 67 | 65 |
| Have not | 39 | 37 | 37 | 37 | 34 | 31 | 30 | 23 | 0 | 32 | 29 | 31 | 34 |
| Don't know | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 1 |

Armed services

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|-----|----|----|----|
| Have | 4 | 4 | 4 | 4 | 5 | 9 | 12 | 4 | 4 | 100 | 23 | 23 | 8 |
| Have not | 94 | 95 | 96 | 95 | 94 | 90 | 88 | 95 | 95 | 0 | 77 | 75 | 91 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 1 |

Fire services

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|-----|----|----|
| Have | 4 | 4 | 4 | 5 | 6 | 11 | 13 | 4 | 4 | 23 | 100 | 31 | 10 |
| Have not | 94 | 95 | 96 | 95 | 93 | 88 | 86 | 95 | 95 | 77 | 0 | 65 | 89 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 3 | 1 |

Prisons

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|-----|----|
| Have | 2 | 2 | 2 | 3 | 3 | 7 | 17 | 2 | 2 | 13 | 18 | 100 | 6 |
| Have not | 96 | 97 | 97 | 97 | 96 | 93 | 82 | 97 | 97 | 86 | 81 | 0 | 93 |
| Don't know | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 |

Social care

| | | | | | | | | | | | | | |
|------------|----|----|----|----|----|----|----|----|----|----|----|----|-----|
| Have | 15 | 17 | 17 | 21 | 22 | 33 | 37 | 16 | 16 | 34 | 43 | 44 | 100 |
| Have not | 83 | 82 | 82 | 78 | 77 | 66 | 62 | 83 | 83 | 64 | 55 | 54 | 0 |
| Don't know | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 0 |