

YouGov Survey Results

Sample Size: 2061 GB Adults
Fieldwork: 2nd - 5th February 2024

	Vote in 2019 GE				EU Ref 2016		Gender		Age				Social Grade		Country			Region in England				
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South	
Weighted Sample	2061	674	499	175	726	767	998	1063	216	851	509	484	1175	886	1779	103	179	497	342	249	690	
Unweighted Sample	2061	689	488	183	790	799	919	1142	166	828	501	566	1218	843	1766	108	187	500	354	201	711	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Have you ever called 999?

Yes I have	54	56	61	54	58	59	50	58	29	56	61	54	55	52	54	58	50	52	57	49	55
No I have not	44	42	38	45	41	40	48	41	66	43	38	44	43	45	44	41	47	45	42	48	43
Don't know	2	1	2	1	1	1	2	2	5	2	1	2	1	3	2	1	3	2	1	3	2

You said you have called 999 on at least one occasion.
On those occasions you called 999, which of the following emergency services did you request? (Please select all that apply)

[Asked only to those have called 999; n=1112]

Fire	14	14	15	14	15	15	17	11	4	15	16	10	15	13	14	12	9	15	13	12	15
Ambulance	73	71	75	76	72	75	68	78	66	72	72	79	73	74	73	84	71	73	76	71	72
Police	46	44	47	43	49	41	51	42	49	53	47	32	46	46	46	53	40	42	42	57	47
Some other service [See Tab 1]	1	0	2	1	2	0	1	1	1	0	1	2	1	0	1	3	1	1	0	2	0
I called 999 by accident	2	2	1	2	1	1	2	1	5	2	0	1	2	1	2	0	1	1	1	5	1
Don't know	0	0	1	0	0	0	1	0	2	0	1	0	0	1	0	0	0	0	1	0	0

In each of the following circumstances, please say whether you think you should or should not call the emergency services on 999

When someone is in a life-threatening medical emergency

Should call 999	98	99	99	98	99	99	98	98	94	97	99	100	98	97	98	97	98	98	99	96	98
Should not call 999	1	0	0	1	1	0	0	1	2	1	1	0	0	1	1	1	0	1	0	2	1
Don't know	1	1	1	1	0	1	2	1	3	3	0	0	1	2	1	1	2	1	1	2	1

You need medical help quickly for a non-life-threatening emergency

Should call 999	24	21	26	20	26	20	27	21	28	25	20	24	22	26	24	23	23	22	26	30	22
Should not call 999	71	75	68	77	70	76	67	75	62	70	75	72	73	68	71	73	71	72	70	63	73
Don't know	5	4	5	3	4	4	6	4	10	5	5	4	5	6	5	3	6	6	5	7	5

When a crime is in progress

Should call 999	97	98	98	99	99	98	97	97	96	96	98	99	98	97	97	95	96	97	98	96	98
Should not call 999	1	1	0	0	0	0	1	1	2	1	1	0	1	1	1	3	1	1	1	1	1
Don't know	2	1	1	1	1	2	2	2	3	3	1	1	2	2	2	2	3	2	1	2	2

When a crime has just happened

Should call 999	85	86	86	86	85	85	86	85	92	84	85	85	85	86	86	84	84	83	86	89	86
Should not call 999	10	11	9	10	10	10	9	10	6	10	11	11	10	10	9	14	9	12	9	6	9
Don't know	5	3	5	4	5	5	5	5	3	6	4	5	5	5	5	2	7	5	5	5	5

YouGov Survey Results

Sample Size: 2061 GB Adults
Fieldwork: 2nd - 5th February 2024

	Vote in 2019 GE				EU Ref 2016		Gender		Age				Social Grade		Country			Region in England				
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	England	Wales	Scotland	North	Midlands	London	Rest of South	
Weighted Sample	2061	674	499	175	726	767	998	1063	216	851	509	484	1175	886	1779	103	179	497	342	249	690	
Unweighted Sample	2061	689	488	183	790	799	919	1142	166	828	501	566	1218	843	1766	108	187	500	354	201	711	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

When you discover a crime that has happened some time ago

Should call 999	13	9	15	7	11	9	17	10	35	15	7	8	11	16	14	13	10	11	16	25	10
Should not call 999	80	85	81	91	85	86	76	84	54	79	88	88	84	76	80	80	83	84	79	65	84
Don't know	6	5	5	2	4	5	7	6	12	7	6	4	6	7	6	8	7	5	5	10	6

When someone is committing anti-social behaviour

Should call 999	45	51	44	42	43	47	48	42	45	42	46	51	42	50	46	46	40	42	45	51	47
Should not call 999	42	40	43	46	44	44	41	44	39	46	43	37	46	38	42	43	47	46	42	38	41
Don't know	12	8	13	12	13	9	11	14	16	12	11	12	12	13	12	11	13	12	13	11	13

When violence is being threatened

Should call 999	88	90	88	92	89	91	87	88	80	84	91	93	87	88	88	89	83	86	91	86	89
Should not call 999	7	6	5	6	7	5	7	7	10	9	4	4	7	6	7	7	9	7	6	8	6
Don't know	6	3	6	2	5	3	5	6	10	7	5	3	5	6	5	4	8	7	3	6	5

For a small fire

Should call 999	58	60	62	59	62	56	59	57	54	60	60	53	59	57	58	60	53	56	59	56	61
Should not call 999	30	30	27	33	28	33	30	31	29	28	30	37	30	31	30	27	38	31	30	32	28
Don't know	12	10	11	8	10	11	11	12	18	12	11	10	11	13	12	14	9	13	11	13	12

For a large fire

Should call 999	98	98	99	99	99	98	98	98	95	97	99	99	98	98	98	99	98	98	98	96	99
Should not call 999	1	1	0	1	1	1	1	1	2	1	1	1	1	1	1	0	0	1	1	2	0
Don't know	1	1	1	0	0	1	1	1	3	2	0	0	1	1	1	1	2	1	1	2	1

When you think there might be a fire but aren't sure

Should call 999	51	53	51	60	54	53	54	49	39	52	53	54	52	50	51	47	52	49	55	53	51
Should not call 999	35	34	34	29	34	35	33	37	43	33	35	36	35	36	35	43	38	37	31	33	35
Don't know	14	12	15	11	13	12	13	14	19	15	12	11	13	14	14	10	11	14	14	14	14

When you need information about public services

Should call 999	3	2	2	1	2	1	3	2	10	3	1	1	2	3	3	1	3	2	2	9	1
Should not call 999	95	97	96	99	97	97	94	96	83	94	98	98	96	93	95	94	92	96	96	86	97
Don't know	3	1	2	0	1	2	3	2	7	3	1	2	2	4	2	6	5	1	2	5	2

When you see an accident on the motorway

Should call 999	91	93	93	94	92	93	91	92	88	89	93	94	91	93	92	95	89	92	91	89	92
Should not call 999	4	4	3	3	4	4	5	3	4	5	4	3	4	4	4	3	5	3	4	6	4
Don't know	4	3	4	3	4	4	4	5	7	6	2	3	5	4	4	2	6	5	5	4	4

**Any percentages calculated on bases fewer than 100 respondents do not represent a wide enough cross-section of the target population to be considered statistically reliable. These figures should not be used.*