May 27-29, 2015
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## 1. Unread Emails in Inbox

Roughly how many unread emails do you have in your inbox right now?


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## 2. Unread Emails in Inbox - Summary

Roughly how many unread emails do you have in your inbox right now?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat |  | dependent | Republican |
| 0 | 22\% | 26\% | 18\% | 23\% | 21\% | 23\% | 21\% | 19\% |  | 22\% | 26\% |
| 1-3 | 13\% | 14\% | 12\% | 16\% | 13\% | 13\% | 10\% | 11\% |  | 14\% | 14\% |
| 4-6 | 9\% | 7\% | 10\% | 8\% | 8\% | 9\% | 9\% | 9\% |  | 8\% | 8\% |
| 7-9 | 4\% | 3\% | 4\% | 5\% | 3\% | 3\% | 5\% | 2\% |  | 5\% | 4\% |
| 10-49 | 27\% | 25\% | 29\% | 16\% | 27\% | 28\% | 38\% | 29\% |  | 26\% | 26\% |
| 50-99 | 5\% | 6\% | 4\% | 4\% | 6\% | 6\% | 4\% | 5\% |  | 4\% | 8\% |
| 100-499 | 10\% | 8\% | 12\% | 12\% | 10\% | 10\% | 9\% | 13\% |  | 10\% | 8\% |
| 500-999 | 4\% | 4\% | 3\% | 10\% | 1\% | 3\% | 2\% | 3\% |  | 4\% | 3\% |
| 1000-4999 | 4\% | 4\% | 5\% | 5\% | 4\% | 5\% | 3\% | 3\% |  | 6\% | 2\% |
| 5000+ | 2\% | 2\% | 2\% | 2\% | 6\% | 1\% | 0\% | 6\% |  | 1\% | 1\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
| (Unweighted N ) | (845) | (404) | (441) | (110) | (200) | (362) | (173) | (283) |  | (346) | (216) |
|  |  |  | Race |  |  | ily Income |  |  |  | Region |  |
|  | Total | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | t South | West |
| 0 | 22\% | 24\% | 14\% | 16\% | 20\% | 18\% | 32\% | 23\% | 21\% | 22\% | 23\% |
| 1-3 | 13\% | 13\% | 11\% | 17\% | 13\% | 11\% | 11\% | 8\% | 21\% | 10\% | 14\% |
| 4-6 | 9\% | 8\% | 3\% | 17\% | 10\% | 8\% | 7\% | 10\% | 11\% | 9\% | 5\% |
| 7-9 | 4\% | 4\% | 2\% | 4\% | 5\% | 5\% | 1\% | 2\% | 4\% | 2\% | 7\% |
| 10-49 | 27\% | 27\% | 32\% | 19\% | 30\% | 26\% | 24\% | 23\% | 24\% | 28\% | 32\% |
| 50-99 | 5\% | 6\% | 4\% | 2\% | 4\% | 6\% | 9\% | 4\% | 6\% | 6\% | 3\% |
| 100-499 | 10\% | 9\% | 12\% | 16\% | 8\% | 15\% | 8\% | 15\% | 10\% | 10\% | 8\% |
| 500-999 | 4\% | 3\% | 7\% | 1\% | 4\% | 6\% | 2\% | 10\% | 1\% | 3\% | 1\% |
| 1000-4999 | 4\% | 4\% | 7\% | 5\% | 5\% | 4\% | 3\% | 2\% | 1\% | 6\% | 6\% |
| 5000+ | 2\% | 2\% | 6\% | 2\% | 2\% | 2\% | 5\% | 2\% | 1\% | 3\% | 2\% |
|  | 100\% |  |  |  |  |  | $100 \%$ | $100 \%$ |  | 100\% | 100\% |
| (Unweighted N ) | (845) | (681) | (88) | (76) | (311) | (258) | (173) | (122) | (210) | (306) | (207) |

3. Try to Keep Unread Email at 0

Do you generally try to keep the number of unread emails in your inbox as close to zero as possible, or not?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat |  |  | Republican |
| Do | 79\% | 82\% | 76\% | 77\% | 72\% | 82\% | 85\% | 79\% |  |  | 79\% |
| Do not | 18\% | 16\% | 19\% | 21\% | 22\% | 14\% | 15\% | 18\% |  |  | 18\% |
| Don't know | 3\% | 2\% | 5\% | 2\% | 5\% | 4\% | 0\% | 3\% |  |  | 3\% |
| Totals <br> (Unweighted N) | $\begin{aligned} & \hline 100 \% \\ & (1,000) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (472) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (528) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (131) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (235) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (431) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (203) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (348) \end{aligned}$ |  |  | $\begin{aligned} & 100 \% \\ & (241) \end{aligned}$ |
|  |  |  | Race |  |  | ily Income |  |  |  |  |  |
|  | Total | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Do | 79\% | 81\% | 70\% | 76\% | 79\% | 79\% | 79\% | 75\% | 84\% | 80\% | 77\% |
| Do not | 18\% | 17\% | 24\% | 19\% | 18\% | 19\% | 19\% | 21\% | 14\% | 17\% | 20\% |
| Don't know | 3\% | 2\% | 5\% | 6\% | 4\% | 2\% | 2\% | 5\% | 2\% | 4\% | 3\% |
| Totals <br> (Unweighted N) | $\begin{gathered} \hline 100 \% \\ (1,000) \end{gathered}$ | $\begin{aligned} & 100 \% \\ & (782) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (113) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (105) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (373) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (297) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (190) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (151) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (241) \end{aligned}$ | $\begin{aligned} & 100 \% \\ & (368) \end{aligned}$ | $\begin{aligned} & \hline 100 \% \\ & (240) \end{aligned}$ |

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## 4. Feel about 10 Unread Emails

Imagine there were 10 unread emails in your inbox. How would you feel?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat | Independent | Republican |
| Extremely bothered | 4\% | 2\% | 5\% | 4\% | 8\% | 2\% | 1\% | 5\% | 3\% | 4\% |
| Very bothered | 8\% | 7\% | 9\% | 13\% | 10\% | 5\% | 4\% | 9\% | 6\% | 10\% |
| Slightly bothered | 35\% | 34\% | 35\% | 44\% | 34\% | 32\% | 29\% | 31\% | 39\% | 32\% |
| Not at all bothered | 51\% | 55\% | 47\% | 37\% | 44\% | 57\% | 65\% | 51\% | 50\% | 54\% |
| Don't know | 3\% | 1\% | 4\% | 2\% | 5\% | 3\% | 1\% | 4\% | 3\% | 1\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N ) | (999) | (471) | (528) | (131) | (235) | (431) | (202) | (347) | (411) | (241) |


|  | Total | Race |  |  | Family Income |  |  | Region |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Extremely bothered | 4\% | 3\% | 9\% | 3\% | 3\% | 4\% | 5\% | 2\% | 4\% | 5\% | 2\% |
| Very bothered | 8\% | 7\% | 4\% | 18\% | 11\% | 6\% | 6\% | 10\% | 6\% | 10\% | 5\% |
| Slightly bothered | 35\% | 37\% | 27\% | 26\% | 38\% | 29\% | 31\% | 27\% | 37\% | 38\% | 32\% |
| Not at all bothered | 51\% | 51\% | 55\% | 49\% | 45\% | 60\% | 55\% | 56\% | 52\% | 44\% | 57\% |
| Don't know | 3\% | 2\% | 5\% | 4\% | 3\% | 1\% | 3\% | 5\% | 1\% | 2\% | 4\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N ) | (999) | (782) | (112) | (105) | (373) | (296) | (190) | (151) | (241) | (367) | (240) |

## 5. Feel about 100 Unread Emails

Now imagine there were 100 unread emails in your inbox. How would you feel?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat | Independent | Republican |
| Extremely bothered | 25\% | 21\% | 28\% | 29\% | 29\% | 21\% | 22\% | 23\% | 25\% | 25\% |
| Very bothered | 23\% | 24\% | 22\% | 31\% | 21\% | 19\% | 24\% | 23\% | 23\% | 22\% |
| Slightly bothered | 28\% | 30\% | 27\% | 19\% | 27\% | 35\% | 26\% | 30\% | 26\% | 30\% |
| Not at all bothered | 21\% | 23\% | 19\% | 18\% | 18\% | 21\% | 26\% | 20\% | 21\% | 22\% |
| Don't know | 4\% | 3\% | 5\% | 3\% | 6\% | 4\% | 1\% | 4\% | 4\% | 2\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (995) | (470) | (525) | (128) | (235) | (429) | (203) | (346) | (408) | (241) |


|  | Total | Race |  |  | Family Income |  |  | Region |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Extremely bothered | 25\% | 23\% | 24\% | 34\% | 26\% | 24\% | 22\% | 27\% | 23\% | 29\% | 18\% |
| Very bothered | 23\% | 25\% | 18\% | 18\% | 25\% | 18\% | 23\% | 18\% | 25\% | 24\% | 23\% |
| Slightly bothered | 28\% | 29\% | 28\% | 23\% | 28\% | 38\% | 25\% | 23\% | 35\% | 26\% | 30\% |
| Not at all bothered | 21\% | 20\% | 23\% | 20\% | 17\% | 19\% | 26\% | 25\% | 16\% | 19\% | 23\% |
| Don't know | 4\% | 3\% | 7\% | 5\% | 4\% | 1\% | 4\% | 7\% | 1\% | 3\% | 5\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (995) | (781) | (112) | (102) | (372) | (294) | (190) | (150) | (241) | (365) | (239) |

## 6. Feel about 1000 Unread Emails

Now imagine there were 1000 unread emails in your inbox. How would you feel?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat | Independent | Republican |
| Extremely bothered | 53\% | 51\% | 54\% | 61\% | 54\% | 47\% | 53\% | 50\% | 52\% | 58\% |
| Very bothered | 16\% | 17\% | 14\% | 17\% | 14\% | 17\% | 14\% | 20\% | 12\% | 17\% |
| Slightly bothered | 13\% | 11\% | 15\% | 11\% | 15\% | 13\% | 14\% | 15\% | 13\% | 11\% |
| Not at all bothered | 12\% | 13\% | 10\% | 9\% | 9\% | 15\% | 14\% | 11\% | 13\% | 10\% |
| Don't know | 7\% | 7\% | 6\% | 2\% | 9\% | 8\% | 6\% | 4\% | 10\% | 4\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (996) | (471) | (525) | (130) | (235) | (429) | (202) | (346) | (410) | (240) |


|  | Total | Race |  |  | Family Income |  |  | Region |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Extremely bothered | 53\% | 54\% | 53\% | 46\% | 53\% | 57\% | 48\% | 51\% | 46\% | 60\% | 50\% |
| Very bothered | 16\% | 15\% | 17\% | 17\% | 18\% | 16\% | 15\% | 16\% | 24\% | 13\% | 12\% |
| Slightly bothered | 13\% | 12\% | 11\% | 21\% | 13\% | 12\% | 16\% | 12\% | 11\% | 11\% | 19\% |
| Not at all bothered | 12\% | 12\% | 15\% | 8\% | 12\% | 10\% | 16\% | 14\% | 11\% | 11\% | 11\% |
| Don't know | 7\% | 7\% | 4\% | 8\% | 5\% | 5\% | 5\% | 6\% | 7\% | 5\% | 8\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (996) | (779) | (113) | (104) | (371) | (296) | (190) | (151) | (241) | (365) | (239) |

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7. Know Person with 100 Unread Emails

Do you personally know anyone who has nearly 100 unread emails in their email inbox?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat | Independent | Republican |
| Yes | 43\% | 42\% | 43\% | 55\% | 46\% | 43\% | 23\% | 41\% | 44\% | 42\% |
| No | 38\% | 41\% | 36\% | 29\% | 31\% | 37\% | 62\% | 39\% | 37\% | 42\% |
| Not sure | 19\% | 16\% | 21\% | 16\% | 23\% | 20\% | 15\% | 20\% | 19\% | 17\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (998) | (470) | (528) | (131) | (235) | (430) | (202) | (347) | (411) | (240) |


|  | Total | Race |  |  | Family Income |  |  | Region |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Yes | 43\% | 43\% | 43\% | 44\% | 39\% | 48\% | 53\% | 41\% | 46\% | 41\% | 44\% |
| No | 38\% | 38\% | 42\% | 39\% | 45\% | 37\% | 29\% | 41\% | 35\% | 41\% | 36\% |
| Not sure | 19\% | 20\% | 15\% | 16\% | 16\% | 15\% | 18\% | 18\% | 19\% | 18\% | 20\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (998) | (781) | (113) | (104) | (373) | (296) | (189) | (150) | (240) | (368) | (240) |

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## 8. Know Person with 1000 Unread Emails

Do you personally know anyone who has nearly 1000 unread emails in their email inbox?

|  | Total | Gender |  | Age |  |  |  | 3 Point Party ID |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-29 | 30-44 | 45-64 | 65+ | Democrat | Independent | Republican |
| Yes | 21\% | 22\% | 19\% | 35\% | 23\% | 17\% | 7\% | 20\% | 24\% | 15\% |
| No | 54\% | 57\% | 52\% | 40\% | 44\% | 58\% | 77\% | 53\% | 50\% | 64\% |
| Not sure | 25\% | 21\% | 29\% | 25\% | 33\% | 25\% | 16\% | 28\% | 26\% | 21\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (995) | (471) | (524) | (130) | (234) | (429) | (202) | (345) | (409) | (241) |


|  | Total | Race |  |  | Family Income |  |  | Region |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | White | Black | Hispanic | Under 40 | 40-80 | 80+ | Northeast | Midwest | South | West |
| Yes | 21\% | 19\% | 28\% | 22\% | 21\% | 21\% | 22\% | 27\% | 20\% | 18\% | 21\% |
| No | 54\% | 54\% | 57\% | 52\% | 59\% | 56\% | 46\% | 51\% | 55\% | 58\% | 50\% |
| Not sure | 25\% | 26\% | 16\% | 26\% | 20\% | 23\% | 32\% | 23\% | 25\% | 24\% | 29\% |
| Totals | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (Unweighted N) | (995) | (780) | (112) | (103) | (371) | (295) | (189) | (149) | (241) | (365) | (240) |

